



*Organisation completed 25 years of its journey for socio-economic development of marginalized sections of the society focusing on women and children.*

*We convey our sincere thanks to all the supporting hands and seek their sustained support. The journey is continue...*



***Work report for the year 2019-20***

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## President's Message

As the President of the organization, there is an enormous sense of pride in seeing how the organization has grown from strength to strength, and the credit goes to all the people who have been involved in this journey. I would like to take this opportunity to congratulate the entire Nav Srishti team for taking immense efforts to improve the lives of women and children across India.

I congratulate the team for completing the 25 years of relentless work and great achievements. I am excited to see it and wish to grow even further and create even more meaningful change for another 25 years from now onwards. It is a pleasure for me to extend my gratitude to the entire Nav Srishti family for successful journey. In all the many moments throughout the year, the efforts of the organization to change the lives of under privileged with the support of our generous donors become tangible. I am very honoured to announce that the organization respecting, honouring, interceding and advocating so that our adolescents, youth, women may have opportunities to reach their highest potential despite horrendous obstacles.

We have also faced many challenges during the journey and overcome them by our constant and dedicated efforts. In addition, a gratifying progress approached the aim of preventing the violence, exploitation of women and children specifically in-marginalized locations and supporting the holistic development.

I convey my sincere thanks once again to the entire team and stakeholders for their sustained efforts for the betterment of society!

Regards

**Annu Jha**  
**President**



### ***Message from Secretary's Desk***

It has been always a pleasure to look at the efforts and their achievements throughout the year. Our work is always very focused and persistent. We always look our work as an opportunity to serve the marginalized people in society. In the year we found that there is good bounding with community and other stakeholders. We are working collectively to bring change in life of people without any biasness. The change visible in the lives of the people particularly of the children and women gives an immense pleasure. We have many people today who are aware and they stand in community as pillar of Nav Srishti. Our Vigilance group and Mahila Panchayat are example.



According to the mission of organization, we are trying to achieve it with very conscious and serious efforts. There are huge numbers of social and family issues in our working community. Keeping this in mind, we always try to make a way out for best interest of children and women.

We have been able to provide educational support to thousands of children focusing on the girls. We have been able to motivate many girls to restart their education and turn their dreams into a reality. We have worked to minimize school dropout rate of girls. We have worked to develop vocational skills among potential girls, youths and women. It has helped them to explore better jobs or initiate their own venture. Through our young health program, we succeeded to change attitude and practice among young people through life-skill, leadership, healthy life-style, variety of choices in career and gender parity activities. Today they are not only leading a better life but also working as champion of their own community. We have also worked to improve the overall scenario of child rights giving priority to child protection. We have taken missing children issue as one of the big agenda of Delhi and our work on this issue is being recognized by different stakeholders.

I wish to convey my sincere thanks to all our donors, network partners, commissions and media people and organizations for their support and involvement. We are confident that a collective effort will be able to bring change in life of people.

Thanking you all the success in your endeavors

**Reena Banerjee**  
**Secretary**

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## The Organization

We are a Non-Profit, Non-Governmental Organization (NGO), registered under Societies Registration Act, 1860 on August 03, 1994 at New Delhi. We are also registered under Foreign Contribution Regulation Act 1976, Income Tax (IT) Exemption Act 1961 and with NITI Ayog.

General Body (GB) of the organization is comprised of 15 members who provide overall guidance and support. GB elects Executive Committee comprised of 7 members to look after day-to-day functioning.

We have an Advisory Board that provides ideological, academic and strategic support on various issues. It is comprised of the people working on various issues.

We have promoted a Core Team involving our team members. Core Team reviews the progress regarding implementation of the programs, financial management, coordination & cohesiveness among teammates, administrative improvement and other related issues and suggests necessary steps to be taken.

General Body	Executive Committee
Ms. Annu Jha	Ms. Annu Jha –President
Mr. Raju Verma	Mr. Raju Verma- Vice- President
Ms. Reena Banerjee	Ms. Reena Banerjee- Secretary
Ms. Surinder Kaur	Ms. Surinder Kaur –Treasurer
Mr. Sangita	Ms. Anita Devi–Member
Ms. Sharmishtha Banerjee	Ms. Tripti Sarkar–Member
Mr. Devendra Kumar Pandey	Mr. Devendra Kumar Pandey – Member
Ms. Saroj Singh	
Ms. Nirmal Kaur	<b>Advisory Board</b>
Ms. Poonam	Dr. Dipti Mehrotra, Prof.-D U
Ms. Tripti Sarkar	Col. (Rtd.) G. S. Grover, Ex. President, Rotary International (G. K.)
Mr. Subir Ghosh	Adv. Vivek Aggarwal
Mr. Mukesh Kumar Dwivedi	
Ms. Anita Devi	
Ms. Dipanwati Sannigrahi	

## Mission

To enhance the capacities and skills of underprivileged and marginalized individuals and communities, especially women and children so that they could become self-dependent and live a dignified and respectful life

## Objectives

The organization has a broader goal of building a gender just and democratic society. We have defined some objectives to achieve this goal. The major objectives are as follows:

- *Improving overall women and child right scenario to pave the way for a dignified life*
- *To help and enable weaker sections of society to raise voice for their socioeconomic development*
- *To exchange collaboration with state and national level civil society organizations working on similar objectives*

The organization is fully dedicated to achieve its objectives promoting gender equality, transparency and democratic values in its functioning.

### **Team**

We have a team of 131 (full-time 115 and part-time 16) persons. Besides, more than 1000 volunteers are associated with the organization. These volunteers provide active support in our programs. Entire team is sensitive on issues related to gender equality and child rights.

### **Strategic Direction**

We have adopted a comprehensive strategy based on promoting rights and entitlements of poor and marginalized people specially women and children. We also emphasize on promoting democratic values irrespective of caste, religion or gender. We believe in holistic development of poor especially in vulnerable areas focusing on economic empowerment.

### **Core Values**

Commitment for the marginalized people, accountability, transparency, integrity, involvement and participation of all sections of the society, gender responsiveness and promoting cohesiveness among teammates are among the core values of the organization.

### **Policies Adhered By Organization**

We have adopted certain policies that are followed by all teammates across the programs and other stakeholders working with us. It includes Human Resource Development Policy, Child Protection/Safeguarding Policy, Finance Policy, Data Protection Policy, Media Policy, Staff Safety Security and Staff Welfare Policy.

### **Thrust areas**

Working for the marginalized people and addressing their pressing issues has been the core guiding force of our work. Focusing on some key issues to achieve the goal of developing a democratic and just society, we have taken education, health, women empowerment as core issues. Besides community mobilization, networking and advocacy have been major parts of our methodology. We have reached more than 400000 people through various interventions in Delhi, UP and Haryana.

### **Efforts and Achievements**

We have been implementing different programs in community with the support of central and state government, national /international donor agencies, civil society organizations and individuals. Following is a summary of our efforts and achievements during the year-

## Child Rights and Community Development, Delhi

### **The Program**

We have continued our work on the project "Child Rights and Community Development" since 1998 with the support of Child Rights and You (CRY). The project is being implemented in Nangloi and Sultanpuri areas in West and North-West districts in Delhi.

A team of seven persons (one full-time, five part-time and a care-taker) is associated with the project.

### **Intervention area**

Project mainly addresses the issues related to Gosain Community residing in Nangloi and Sultanpuri areas at three locations i.e. (i) F-7 Block (ii) WZ-49 (iii) WZ-48 Jhuggis

### **Project Goal**

Project has a broader goal to improve overall child rights scenario in the proposed area.

### **Objectives**

Ensuring child rights and helping the community in raising their voice against all odds through their capacity building and overall development through education, sports and participation.

### **Beneficiary Community**

Nav-Srishti is working in Gosain community since 2007. This community basically belongs to Kanpur (UP). There are total 230 households in this community and population of about 2200. This community has different tradition and custom and women don't have the permission to share their domestic and family issues with any Government official and department.

We are working in Sultanpuri F-7 Block since last year. This area comes under North-West district of Delhi. We covered 900 households, approximately 7200 persons.

Total population of this area is approximately 5000. People are mostly engaged in private job, working as casual labor in factory. In most of the houses both the parents are working and they are not in a position to take all the measures about protection of their children. Sultanpuri has been facing issue of drug abuse in the area and high rate of child sexual abuse related cases. So, we have formed youth groups, children groups and vigilance groups to address these issues and improving the child-safety scenario in the area. According to data received through RTI, Sultanpuri is a high alarming area in context of missing children being reported.

### **Major Activities**

We have formed our vigilance groups in high alarming areas where cases of missing children were highly reported. Currently we are working with 8 vigilance groups in three districts of Delhi Police i.e. Outer district, Outer-North and Rohini district.

Every month we do capacity building of these groups by conducting sessions on various issues as such missing children, POCSO act, child sexual abuse, FIR and also as per demand of the group.

### **Achievements of Vigilance Groups**

Through these groups 64 cases of domestic violence were reported to us and later on referred to Mahila Panchayat team for further necessary action. Four awareness sessions on missing children was done through



vigilance group to create more sensitization on the issue. In one of the group three missing cases were reported out of which one child was killed for ransom they reached out to MLA and asked for him to install CCTV cameras as soon as possible. Later on keeping in mind the sensitivity of the issue he installed cameras in the area.

One of our vigilance group members has been linked to DCPCR's Bal Suraksha Mitra and has taken up 16 missing children cases in the area and also arranged for water tanker in their area as regular water supply have been issue in some of the area.

One of the active members of our group made the people of their community aware about menstruation and personal hygiene along with acupressure therapy to keep them healthy.

In another case the situation of drainage was very pathetic as MCD officials never paid attention to this. For this they have started signature campaign from all residents and later on handed over letter to councilor. After that he ordered for regular cleaning of drainage.



Out of several other works done, one of our groups has taken up case of senior citizen and helped the old couple in filing the case to DM court at Kanjhawala and within three months got decision in their favour.

In another incident our group set up gate in their colony with support of other group members as unwanted people enter their colony. Untimely supply of water was very prevalent for this



they round up the official of Delhi Jal Board and the issue was solved and currently getting timely supply of water.

The group intervened in a case of corporal punishment. When the group came to know about the incident, they reached out to school and discuss with school Principal and after later on the teacher apologize for his mistake in front of everyone. When the group came to know about another case of senior citizen where son and daughter in law were troubling old couple they went to DM court at Rohini court and filed the case as a result of which the court have issued notice to their son to vacate the senior citizen house.

### **Activities Carried Out With Groups**

Three interface meetings were held with our vigilance groups. For this visit to SJPU's in three districts were done i.e. Outer, Outer-North and Rohini. Later on the SJPU's of all three districts visited our vigilance groups. In these meetings total 55 persons participated. The motive for these interface meetings was to address the problems faced by these groups while working on any case and get its solution from the authority themselves. We have linked one of our vigilance group members to DCPCR as Bal Suraksha Mitra and another as Para Legal Volunteer through DLSA so that they can take up various issues related to their community on protection.

### **Missing Children**

Advocacy: - Advocacy with DCPCR, WCD, DCW, DCP, CWC, ICDS, HM, Media, DCPU and NCPCR regarding child protection and missing children was done. We worked for giving support to missing child parents for lodging FIR and ensuring that case should be followed up as per missing child SOP's.

On the issue of protection we work on implementation of SOP framed for missing children. As a part of it we have intervened into 20 missing cases (7 boys and 13 girls). Out of which through case to case follow up 12(B-4, G-8) children have been recovered. Children who are still untraceable are (3 boys and 5 girls), on which we will be working ahead. We have published one missing children named "Shazid" case in newspaper and filed one missing case of "Anshika" with National Human Rights Commission.

### **Child Activity Centre**

Nav Srishti is running two child activity centres in Sultanpuri and Nangloi with support of CRY. In Nangloi centre we are having 66 children and at Sultanpuri centre we have 39 children of 6 to 14 year old and all are school going. At Nangloi centre maximum children are first generation learner. After having meetings on various issues, it has been observed that now participants are having interactive sessions which have been a good impact of these meetings. We have also started doing these meetings with help of activity on papers and through short movie screening as it helps them in understanding the topic well.

## Adolescent groups

We have four adolescent groups, two groups of boys and girls at Nangloi and same at Sultanpuri. Along with meetings, discussion was also done with children to make it understand simply, for this short screening was also done. Now the meetings are more interactive and participatory. They also have now lot of queries which are discussed. These sessions are more interactive and participative too.

## Major capacity building programs/exposures

- A. *Child Sexual Abuse campaign was launched in Jahangirpuri by APR where area wise planning was done along with some data sharing to aware community people. Later on the campaign was also done in Sultanpuri area where people were given pamphlets and information regarding CSA was given to them.*
- B. *In collaboration with DCPCR two of our staff have conducted safety week in 14 MCD schools of North Delhi. They were given an orientation in DCPCR and later took sessions in schools. Later on both got appreciation letter from DCPCR.*

## Coverage

Direct coverage: - 2720 (M-890, F-1830)

Indirect beneficiary: - Approx. 50,000 people through our mass awareness missing children campaign Conducted till August 2019.

## Major Challenges

- A. *While working in Nangloi we have been facing issue of irregular attendance of children. For this we have started celebrating birthdays, awarding their regularity in class, praising their cleanliness and hygiene. We also took help of Pradhan of the community and had discussion with him so that he can make community understand the importance of education. As a result of both efforts number of students has also increased.*
- B. *For taking sessions in school, it has been difficult to conduct one. We have earlier given letter to DOE in the month of October and after follow-ups and visits in the month of December after having meeting with Asst. Director asked to resubmit letter to her. Earlier letter was misplaced by the Department.*

*The Asst. Director called us for meeting and had detailed discussion about the activities carried out in our project. She also assured us that they will give us permission letter and we are still waiting for their approval. For approval we have done 10 visits to the Department.*

In the month of March after several follow-ups we have got approval for conducting sessions in four MCD schools 2 in Nangloi and 2 in Sultanpuri areas from upcoming session i.e. 2020-21.

## **Major Impacts of the Program**

### **Impact of Reading Corner**

With onset of this year we have included reading corner as a part of our CAC activity. Earlier we have been doing this activity but it was not on a regular basis and we were also not having many books. Later on we got books from CRY funds and from APR. We are having books on various modules- as such names of animals, birds, books based on moral stories, books based on pictures/graphs. The reading corner is practiced at both the centres.

In the starting of the session we used to give/issue books to all children, whatever books they like to read. The children of small age group used to read books based on pictures. On the other hand children of upper age group were happy to get books on various topics.

We have included reading corner part of our CAC once in a week for two hours with boys and girls. Books are also issued to all children by entering details in register. Later on this activity has been practiced by all children. We have involved children of upper age in this activity to help children of lower group. To increase interest in reading our teachers have also involved in enacting stories and this have helped us to better deal with children.

It will be good enough if we can proceed with reading corner at both the locations.

### **Impact of Movie Screening**

Movie screening has been included in our plan this year 2019-20. We have done this activity with all groups i.e. children and adolescent. This activity is done once in a month with all these groups at both the centres. We have selected list of movies with an aim so that they can think out of box. Earlier they used to watch movies only for entertainment purpose later on with regular session on this they also started having discussion on this. They have now started thinking that there are many other career options apart from the society and their living standard.

Few children have inspired by movie screening on Kiran Bedi and have shared with us through activity that they aspire to become Police Officer. For this we have done interface of Police Officer at Nangloi. In the meeting the children asked with Police personnel that what they can do to become like them.

Children of upper age group are now having discussion after every session. It will be good enough we can proceed with this activity at both the centres.

### **Neha Got Rid Of Abuse**

One case of child abuse came to us from children group during meeting at area. Child's name is Neha (name changed) and her age is about 12 years. The child came to us and hesitated initially in telling what she has gone through. After some time she told that her father abuses her daily, scolds and beats; threatens her that he will throw her out of his house and starts using bathroom in front of her without closing the doors. As we got to know about it we called up 1098 and told them about the incident.

The Childline team didn't come up even after lodging the complaint. Later on we escalate this matter to Ms. Rita (Member-DCPCR) and told her the whole incident. She then called up Childline and asked them to visit victim's house at the earliest. A day after Mr. Naved, Project Coordinator of Childline, visited victim's house and took cognizance. The child gave written complaint to the team and then they also talked with parents. They also did counselling of father and also took written acceptance from him stating that such incidents won't happen in future. After that, as a part of

### **Udit Is Pursuing His Education Now**

In another case, that was quite challenging as well as an achievement, for us at the same time. A child named Udit, who passed 10th from M D Memorial Public School, was planning to take admission in another school due to some financial problems in family. The Principal of GBSSS denied him admission. Principal was asking for a letter from previous school mentioning the reason that why the child left the school. When the matter came to our notice during survey we approached the Principal but nothing worked out.

We even approached MLA of our area and SMC coordinator of the area for the same, but Principal simply denied saying that I won't enroll the child in my School. At the last we approached DOE office of the area and narrate them the whole incident. He listened to the whole matter and took complaint letter from us but all in vein. Keeping in mind the best interest of the child we enrolled him in school in D block which is at some distance from his house. Finally the child is pursuing his education.

## Child Rights and Community Development, Faridabad

### **The Program**

We have continued working on the project "Child Rights and Community Development" since June 2015. CRY (Child Right and You) has been providing financial support to this program. A team of four persons (three full-time and one part-time) is associated with the program. Program is implemented in Santosh Nagar (Sector-33) outer Faridabad, Haryana.

### **Goal**

The project has a goal to ensure basic rights of the children, their capacity building and overall development through education, sports and participation.

### **Objective**

Main objective of the program is to ensure child rights in the project area and raise the voice of common people for the cause.

### **Beneficiary Community**

Major beneficiary under the program are women and children in Santosh Nagar. The village has a total population of 4093 persons out of which 2189 are male and 1904 are female. There are 1926 children (1068 boys and 858 girls) while there are 2167 adults (1121 men, 1046 women)

### **Major activities**

#### **Community Meetings**

We have organized 18 community meetings at Faridabad, in which 181(M-62, F-119) people participated. In these meetings we have discussed about sanitation, demand for middle school, eve-teasing, education for both girls and boys, missing children, seasonal diseases, healthy eating habits, child rights, CSA, child labour and social schemes & Santosh Nagar School upgrade.

#### **Stakeholders Meetings**

During this period we have organised 40 meetings with Haryana Police, DC, CP, DCPO, CWC, NCLP, DEO, BEO, Women cell and SHO of Sec-37 on the issue of missing children, school infrastructure, wall painting, Girls self-defence, New ICDS diamond, EWS134 Children admission and Children Aadhar card.

On 05-09-19 meeting with Sec-37 Police was done for child labour outside Santosh Nagar, 16-03-2020 meeting with DEO and BEO for Children admission in EWS 134, meeting with Deputy Commissioner on 12-03-20 for Santosh Nagar School upgrade, 13-12-19 meeting with SHO women cell for self-defense and 12 children (6 boys and 6 girls) exposure visit in women cell

sec-16, meeting with CWC and DCPO regarding making Aadhar card for CAC children. All these meetings were taken in context of wellbeing of our children and their need assessment.

**Awareness Program** - In this year we have organised 14 missing children campaign and 3 street-plays on every Friday at different place of Faridabad like market, temple, mosque, red lights, school, police station, park etc. Through these campaigns, we spread awareness on preventive measures for missing children.

**Outreach and coverage** - Through our mass awareness campaign we have been able to reach out about 490 people. The campaign is a part of preventive methods to check increasing cases of missing children.

**Staff Meetings** - Total 8 staff capacity building trainings was done on the issue of POCSO Act, ICPS, Human Rights, Child Protection Policy, J. J. Act, Child rights, child participation and monthly plan. The motive of taking these meeting is to



capacitate them while taking sessions with children groups, adolescent groups, community meetings. These meetings also helped to have knowledge sharing among staff.

**Children Group Meetings** - We have organised 35 children group meetings/activities at Santosh Nagar and discussed many child related issues with children. Total 360 children (Boys-165 and girls-195) participated in these meetings. The motive to conduct these meetings is to make them aware about various issues faced by them and measures to counter them. Now children are having more interactive session with us.

**Meeting with Police Department** - We have organized 5 meeting with Police department on missing children and self-defence training for girls.

We get to know from Police Department that there is no availability of trainer. We are in constant touch with the officials so that when there is appointment of officials we can conduct these sessions.

### **Significant Achievements**

- *Last year we have got permission for making one model Aanganwadi Centre in Santosh Nagar by CDPO. We have done this work model Aanganwadi Centre.*
- *We have displayed Help Line/ Police/ Childline/Women Help Line number at Santosh Nagar through wall-painting. We got support from Khattu-Syham Travel and done this work.*

- In this year we have organized 8 parents-teacher meetings. Total 263 parents (48 men and 215 women) participated in these meetings. We have discussed on children education progress, sanitation, Aadhar card for Children, child labour and CSA.
- We have enrolled 28 children from Santosh Nagar (14 girls and 14 boys) as per RTE norms in Government. School. Out of which 8 children (5 boys and 3 girls) were dropout and 22 children (12 boys and 10 girls) were never been to school.
- In this year, 5 children (one boy and four girls) were enrolled in National Institute of Open School (NIOS); 4 Girls in 10<sup>th</sup> and 1 Girls in 12<sup>th</sup> class. Four girls are currently studying and pursuing 12<sup>th</sup>. Their parents have also played an important role in their studies as last time Nav Srishti paid fees for their exam but this time parents have paid fees of children and are taking care of their studies.
- Last year, we made 2 cricket teams; one each for girls and boys. Being a part of cricket team has certainly helped a lot in boosting up self-confidence, team spirit and responsibility sharing among them. They have also broken taboo that cricket is game of boys only and shown that anyone can have good career in sports with full dedication, motivation and guidance.
- This has certainly brought a change in gender perspective within the community. It was certainly not too easy bringing them out of their homes for these activities, but with rounds of meetings and counselling with parents and other stakeholders we get to come across this and children now can fulfill their dreams. Now the teams are being trained by a professional coach. Parent's role is more important in all this as they are dreaming and can see the future of their kids in sports activity as well. The teams have played matches and have won too which has boosted up their moral and confidence. On June 2019 a match held between Nav Srishti and Saksham team and Nav Srishti won the match.
- In this year, we made 2 teams of girls for Kabaddi and Kho-Kho Being a part of sports team has certainly helped a lot in boosting up self-confidence, team spirit and responsibility sharing among them.
- We organized 4 exposer visits this year at Red Ford, Nehru Tara Mendel; Doll Museum, Police war Museum, Nehru Museum, Rajghat, Rail Museum and Air-Force Museum. Total 134 children participated.



### **Change in Gender Perspective within the Community**

One Girl's Name Kavita participated in 400 meter District level race at Sector 12, Sport Ground and got 2<sup>nd</sup> position. This race was organized by Women and Child Development Department, Faridabad.

This has certainly brought a change in gender perspective within the community. It was certainly not too easy bringing them out of their homes for these activities, but with rounds of meetings and counselling with parents and other stakeholders we get to come across this and children now can fulfill their dreams. Parent's role is more important in all this as they are dreaming and can see the future of their kids in sports activity as well. The teams have played matches and have won too which has boost up their energy level and confidence. Their proper diet and schedule is being well taken care of.

### **Major Capacity Building Programs/Exposures**

One Interface meeting on Stake Holder and Public interface was organized in which all CBO and Vigilance Group participated at Santosh Nagar in which Stake Holder CWC Chairperson Shri Pal Singh, DCPU Sonia and Bal Bigul Coordinator Mr. Harish were the resource person. Two meetings on Child Protection was organized by APR and Bal Bigul Haryana. This session has certainly helped in understanding the legal aspects of adoption.

One day CAC Teacher training was held at Delhi organized by Rajiv Gandhi Foundation Wall O Book. The training was aimed to focus more on Redding and Writing especially and how to teach these subjects interestingly. This workshop has really helped our CAC teacher in improving their work.

Total 8 Meetings on Child protection and Santosh Nagar Wall Painting with DCPO was held at Faridabad which was attended along with whole team. Two meeting on Stakeholder was organized by an organization named "World Vision" at Faridabad in which two staff attended the same. The meeting helped in overall understanding overall other NGO work.

One State level Stakeholder consultation at Panchkula was organized by CRY. The program was aimed to how to work Government. Stakeholders with Bal Bigul aware people about the findings carried out by Nav Srishti on prevention mode for missing children. Along with various stakeholders present in the consultation it was discussed that what steps have been taken by various agencies to curb down the cases of missing children. The program was held at "Gandhi Peace Foundation" on 22 July 2019. One meeting regarding functioning and activities carried out by Bal Bigul Haryana was done in which one of CWC member with Nav Srishti staff of Saket Bal Bigul visited the office.



Four days' workshop on Child centre module regarding life skill was held in the month of Nov, 2019 at Hotel Vibhav, Lucknow in which one of our staff participated. The workshop was organized by CRY.

Eight meetings with Secretary Ms. Reena Banerjee were held on report making and on planning of roadmap to be carried out in Faridabad.

One day orientation on Mental Health at IHBAS Hospital Dilshad Garden Delhi was organized by CRY on January 17, 2020. The program aimed on how to know the mental health and work with CCL Children and what is the intentional accused before child sexual assault.

### **Total Beneficiaries Reached**

**Direct reach** – Total 1271 (this number includes members in our children group, adolescent group, community group, vigilance group and mother group with which we have worked.

**Indirect reach** – Total 6367 people with whom we have done mass awareness campaign on missing children during the whole year and other activity.

### **Major Challenges**

- *Teachers of Santosh Nagar Government. School are not supporting for data sharing and allowing us to attend SMC meeting.*
- *SMC is not functioning as per norms and we have not been able to change attitude of school authority to follow RTE norms in SMC because earlier formed SMC was dissolved and new SMC is yet to be formed. We have been working to be a part of SMC.*
- *Police officers don't take up missing children cases actively and don't follow SOP too another main reason behind this is lack of interstate coordination. We have been working with missing child parents and help them out whenever we come across these cases. Women cell is not supporting to Santosh Nagar for Self-defence training to girls.*
- *Could not get desired support from education department for opening a feeder school in Santosh Nagar. We have approached NCPCR and SCPCR for solution on this NCPCR send the latter to Faridabad DC office and DC send to DEO office DEO make the committee this work under process.*

### **Major Impacts of the Program**

- *As we have been conducting monthly meetings with our children group and aware them about various issues as a result of it one case of Child labour came to our knowledge from the group. The groups are now more aware about various issues.*
- *One missing cases came to us from children groups, out of which 1 were recovered.*
- *In this year, 5 Girl children were enrolled in National open school (NIOS), Nav Srishti paid admission and exam fees.*

- *Last year we have got permission for making one model Aanganwadi Centre in Santosh Nagar by CDPO. We have done this work model Aanganwadi Centre.*
- *We have enrolled 28 children (B-14, G-14) as per RTE norms of Santosh Nagar Community in Government. School. Out of which 8 (5B, 3G) were drop out and 22(12B,G 10) were never been.*

### **Quotes from the stakeholders**

- *Nav Srishti is doing fantastic job in Faridabad regarding development of child and women.*
- *Nav Srishti gave TLM and painted the Aanganwadi centres according to modern Aanganwadi concept in Santosh Nagar. It is very admirable. We are hoping that in future Nav Srishti will give support to the departments and it will help in development of women and children.*

#### **Tannu Restarted Her Education**

Tannu's family came to Delhi 13 years back in search of employment. She has two sisters. Her parents work as casual labor. Both of her elder sisters got married after getting education up to 10<sup>th</sup> standard. When she was studying in 9<sup>th</sup> standard her parents forced her to give up the education and asked her to do household work to earn money. Though she wanted to continue to study further but she was helpless. Nav Srishti teammates joined Tannu's mother to women group and came to know about Tannu. They joined Tannu with adolescent group and counseled her and her parents constantly to continue her study.

With the result Tannu and her parents agreed to it and she enrolled herself with NIOS. Her parents agreed that she will not work and only focus on her study. Now she comes to Nav Srishti centre regularly and is very happy after restarting her education. She has submitted her assignments and hoping for good result. She is very inspired with the work Nav Srishti is doing. She also wants to do such work for the society. She is very thankful to Nav Srishti for the support.

## Crèche for the Children of Construction Workers

### The program

We have run crèches for the children of construction workers with the support of “Mobile Crèche” from June 2019 at Noida sector 150 ATS AND GODREJ. A team of eight persons (Six Teachers and Two Helpers) is associated with the project.

### Project Goal

The program is aimed at looking after the children of working mothers and to provide them with supplementary nutrition, hygiene, healthcare and pre-education facility in a safe and healthy environment.

### Target group

Construction labours, their children and family members are main serving community under the project. The programme has benefitted children from weaker sections and helped working construction labour parents to go to their work without any worry. We have covered working mother’s children up to the age of 12 years.

### The Area and Population

There have been employed migrant laborers from Bihar, Rajasthan, Uttar Pradesh, Jharkhand, West Bengal and Madhya Pradesh at the construction site of ATS AND Godrej, Noida, Sector 150. They have been accommodated in 153 Jhuggis near the site itself. We reached around 765 family members. We have registered 307 children (163 Boys and 143 Girls).



## Major activities

Teachers regularly conducted various activities with these children as poem / storytelling, personal hygiene, joyful learning through games. We have also involved these children in joyful games for boosting their knowledge and confidence. We provided the safe and healthy environment for children.

We have organized monthly meetings with parents of the children and updated them regarding progress of their children.

We have organized fun activities with children. We have also worked to make the parents aware on the health, hygiene and nutrition of their children. We have organized regular meetings with parents. Crèche is run from 9.00am to 5.00pm.

Most of the children belong to working mother who leave them to crèche in the morning and take back in the evening. In the beginning of the program, mobile crèches organized 12 days staff training.

## Significant Achievements

We have run two crèches covering 305 children at ATS AND GODREJ Centre between April 2019 and March 2020.

## Quotes from Beneficiaries and Stakeholders

- *DR. Nitin says that Crèches are working very well in the field of children education and health.*
- *PHC ANM Nirmala Rani says that ATS AND GODREJ Crèches staff is very conscious about children's health. Immunization work was carried out on time.*
- *Mr. Shakila in-charge of Government Primary School, Noida sector 150 says that Crèches staffs are well aware about education. Admission work is carried out on time.*
- *Mr. Kuldeep says that Noida sector 150 Crèches staff is very responsible and working very well.*

Particulars	Children		
	Boys	Girls	Total
Crèche	57	36	93
Balwadi	41	39	80
NFE	62	70	132
<b>Total</b>	<b>160</b>	<b>145</b>	<b>305</b>



## Major Challenges faced

Migrant workers on construction sites are lacking services that provide access to adequate health care, nutrition, safe care, access to breastfeeding and basic stimulation and nurturing. These children end up on construction sites, invisible to business houses and governments. Maternity support and crèches for young children barely exist, despite a clear need for child care support.

Children are living in unsafe and unhygienic surroundings. There is a lack of physical care, emotional nurture or mental stimulation; incomplete immunizations; no exclusive breastfeeding; exposure to water borne diseases; inadequate nutrition; disrupted schooling that have an adverse impact on their overall development.

### **Sneha is healthy and happy now**

Sneha belongs to district Buland Shahar UP. She joined our Godrej crèche on June 19, 2019. When she joined our crèche, she was malnourished and lived inactive at the centre. She used to cry most of the time. Whenever we offered her breakfast, she did not eat properly, she just kept crying.

We also had given special care to her due to her severe malnourishment. She soon got friendly with us. She started learning to eat food. Whatever poem we used to tell her, she used to repeat it. Gradually she gained weight by 1 kg in two months. We also went to her house and explained to her mother that her daughter is very weak. You should also take care of her health and provide her healthy food at home too.

We told them how to cook cost-effective healthy food and she could add nutritious value to the food. At crèche, we already started giving her eggs and other nutritious food and her mother also started at home as a result *Sneha* very speedily started recovering. Her parents told that Sneha now recites the poem that she learns at crèche. She also plays well with other children and minimized her irritating behaviour now. She stays happy and healthy now.

## Crèche under National Crèche Scheme

We are running a Crèche program for children by the support of ICDS from 2017, whose parents are both working and economically weak. This program has started from 1998 at Neb Sarai with 50 children under the age group of 2 to 6 years. Nav Srishti has 4 team members that lovingly look after the children each day. We running lot of activities for these program below -



**Health check-ups & Growth monitoring**– Quarterly we organized Dr. Visit for the health check-ups and growth monitoring for the children of crèche program. According to children health report we take care of the children.

### Parents Meeting

In this year, we organized 12 meeting with the parents of our crèche children. In every meeting 40-45 parents had attended meeting .We have discussed lots of issues during the meeting such as - health & hygiene, progress of their children, protection of children, importance of education, child sexual harassment, seasonal diseases, Importance of immunization, importance of birth registration, importance of school enrolment and retention and also we made aware about COVID 19.



**Celebration of Independence Day** – on 14 August 2019 we celebrate the Independence Day with all the children of crèche program. That day we discussed about the importance of Independence Day. Children enjoy that day with cultural activities.

**Diwali Celebration** - On 26 October 2019 we celebrate Diwali with the children of crèche program.

**Children's Day** - On 14th November 2019 we celebrated Children's day with the children of 2 crèches. The children were very happy and enjoyed the day. They played different games and activities like dances, songs and poems.



**Christmas Day** - we celebrated Christmas Day with the collaboration of rotary club, Hans Raj Model School and Iris worldwide company. Children were enjoyed with play games the students of Hans Raj Model School. Hans Raj Model School, Rotary club and Iris Worldwide provide food, cloth, caps, gloves, socks and toys for our crèche children.

**Celebration of Republic Day** – On 25 January 2020 we celebrated Republic Day with the children of crèche program. The activity was thoroughly enjoyed by all the children and it was also a great platform for them to showcase their talent by participating in various activities such as singing, poem recitation, solo dance, group dance, speech and sloganeering on cleanliness. The importance of republic day was also explained to the children and the program ended on a high note with the playing of the National Anthem.

### **Major achievements**

- *Improved health status of children and also mothers.*
- *Improved economic status of family of children.*
- *Changed child behavior.*

### **Activity during COVID 19**

We made online efforts to make the community aware on different issues during lockdown. We played a key role in fight against CORONA making the people aware through phone on the topics given here -

- *Corona Symptoms*
- *Emergency ambulance service: 112*
- *How to protect from Corona Virus*

There were many people who did not purchase masks from the market. We made the people aware about homemade mask and also made the mask at our centre and distributed to approximate 100 people. We made approximately 50 people aware who had no Ration card and after this we registered 30 people under Ration E-Coupon scheme and provided ration to them.



**Ration distribution** - In the month of March 2020, we distributed ration to 44 families of crèche children in Neb Sarai Community with the support of individual donors, Students of Jamia Milia University. Jamia student distributed 24 kits of dry ration on 29/3/2020. Individual donor Mr. Sudarshan Banerjee distributed 20 kits of dry ration on 30/3/2020.

## National Child Labor Project

We have been working on “National Child Labour Project” with the support of Government. Labor Department Faridabad since June 2018. A team of 3 persons (two full-time and one part-time) is working with the project. Program is being implemented in Santosh Nagar (Sec-33) Faridabad, Haryana.

### Project Goal

Project has a broader goal to ensure child rights and capacity building of community to raise their voice.

### Objectives

Ensuring effective enforcement, better coordination, involving general public, tracking the rehabilitation of child, monitoring of NCLP and facilitate convergence.

### Beneficiary

Program directly benefited 44 children while indirectly covers a family of 500 households.

### Major activities

**Parents meetings at Faridabad** - During the period we have organized 12 Parents meetings at Faridabad. Total 158 persons (M-46, F-112) participated in these meetings. In these meetings, we have discussed on sanitation, shared about Nav Srishti, children’s Aadhar card, child labor, missing children, CSA, Children bank Ac etc. We have organised 4 staff meetings on different topics to orient them on missing children, making children’s Aadhar Card, admission drive and open bank account.



**Meetings with NCLP Director** - We have organised 6 meetings with NCLP Director regarding child labour, children admission in centre, Children bank account, Make the Children Aadhar card and Children admission in government school.

**Library for children** - With networking with Wall O Book Nav Srishti arrange library for children. Team participated in “Wall O Books” workshop on tech the children new concept line 1<sup>st</sup> making, 2<sup>nd</sup> playing, 3<sup>rd</sup> presentation and 4<sup>th</sup> assessment. After training new library establish in centre with the support of “Wall O Books



## Awareness Program

We have organized 4 missing children campaign in Santosh Nagar, One street play on child labour at child labour office, one awareness program on Hygiene and sanitation at Santosh Nagar, one Awareness program at Santosh Nagar, Rajiv Nagar, Atmadpur and Shramik Vihar

## Children Group Meeting

We have organised 12 children group meetings/activities at Santosh Nagar and discussed issues related with children under the right to participation, child sexual abuse (CSA), Child labour, Eve – teasing etc. Total 450 children (180 boys and 270 girls) children participated in these meetings from area.



## Advocacy

Advocacy done with Bank regarding children's bank account, Aadhar centre regarding children's Aadhar card and Advocacy with government school regarding children admission.

## Significant Achievements

- *We made 18 children's Aadhar card.*
- *We opened 15 children's bank account. We have total 30 children's bank account opened.*
- *We got 10 children admission in government school.*

## Coverage

- *Total Direct reach = 44*
- *Indirect reach = 450*

## Major Challenges

- *Local community people are not aware about the project.*
- *Santosh Nagar Government. school teacher is not supporting to children admission in school and Bank not supported.*

## Major impact

We can see the impact of our work on life of children who were dropout or never being in school working as child labor either family business or un-hazardous work we identify them. We convinced them for about importance of education. Total 44 children continue coming centre and starts reading writing. We succeed to admit 10 children in Government school. We succeed to convince parents to support them for education.

## Enabling Local Government Agencies to Run Quality Childscapes Centres

### The Program

We have implemented a program “Enabling Local Government Agencies to Run Quality Childscapes Centers” in the premises of schools run under North District Municipal Corporation Delhi. Mobile Crèches (PVR Nest) has provided financial and capacity building support for the program. A team of seventeen persons (2 Supervisors, 10 Teachers and 5 Helpers) is associated with the program. The program is implemented in HU & EU Block Pitampura, NDMCP Schools, Prashant Vihar B Block NDMCP School, Turkman Road No. 1 NDMCP School and Rouse Avenue NDMCP School.

### Project Goal

Project has a goal to ensure comprehensive care and development of young children from 6 months to 12 years through provisioning of quality Childscapes Centres (crèches/daycare) within the premises of North District MCD schools, located near PVR complexes.

### Objectives

- *Running and managing 10 childscapes centres and after school programme for children from 6 months to 12 years in need near and around PVR physical complexes.*
- *Promoting physical, cognitive, language, emotional and social development of children through provisioning of age-appropriate learning and stimulation*
- *Improving nutrition and health status of children assessing services of childscapes centres.*
- *Ensuring care and protection of children at risk through provisioning of need based support and referral services*

### Beneficiary

*Direct coverage – 200 to 250 children in the age of 6 months to 12 years*

*Indirect coverage – 1500 to 2000 Community members*

### Major Activities

We organized community awareness campaign from 11<sup>th</sup> to 13<sup>th</sup> November-2019 through Street-Plays to spread knowledge about CSCs and Its services and identify the needy children at Shakur ki Dandi, Dhobi Ghat, Ekta Camp, Shalimar JJ Colony and Haiderpur JJ Colony. Around 450 community people (Male-158 and Female-292) were sensitized through street-plays.



We organized door to door survey on daily basis to identified needy children to admit in CSCs and the team covered 1100 people (male-388 and female-712) during survey.

The team participated in school's PTA to spread awareness about CSCs and its services. They reached 350 parents (male-124 and female-226).

We organized survey in parks along with schools and reached 60 members (male-19 and female-41).

We organized parents meetings at CSCs to make them aware about children's nutrition and immunization. Total 82 parents (male-14 and female-68) participated in these meetings.

We organized awareness campaign about COVID-19 on 13<sup>th</sup> to 15<sup>th</sup> March-2020 at Sakur ki Dandi, Gandhi Market, Shalimar JJ colony, Haiderpur JJ colony and Ekta camp. Total 422 (Male-148 and Female-274) community people were sensitized on COVID-19. We organized telephonic awareness campaign about prevention of COVID-19 and team covered 380 members (male-173 and female-207).



We organized telephonic awareness campaign about Corona virus symptoms, preventions, helpline numbers and the current status about government norms.

### Significant Achievements

We have been able to achieve promoting physical, cognitive, language, emotional and social development of children through provisioning of age appropriate learning and stimulation activities started at all the 3 centres.

Name Of Activity	Male	Female	Total
Street-plays	158	292	450
PTA in schools	124	226	350
Door to Door Survey	388	712	1100
Survey in parks along with schools	19	41	60
Parents Meeting at Centres	14	68	82
Awareness on COVID-19	148	274	422
Telephonic Awareness on COVID-19	173	207	380
Children Identified during Survey	210	304	514
Enrolled Children at CSCs	98	101	199

- *Identified needy children for CSCs.*
- *Positive feedback from community people during survey and parents meeting.*
- *Parents are too much happy about CSCs.*

All the visits were successful and visitors were happy about our services and they gave positive feedback for CSCs.

We identified the children and list provided to the principals for their school admission for April-2020-21 session. Principals were very happy with this.

### **Major Capacity Building Programs/Exposures**

We organized pre services training of staffs for maintains CSCs, their role & responsibilities and enabling them how to run the CSCs from 4<sup>th</sup> to 12<sup>th</sup> November-2019 at HU block Pitampura with 34 participants and selected 20 members as the role of CS workers.

Schools audited to know physical infrastructure of schools and kitchen and identified the communities from where children come to schools.

We organized two-day long work placement with 10 CSCs teachers at ongoing centres through Mobile Crèches project at Greater Noida sector-150 on 21<sup>st</sup> & 22<sup>nd</sup> November 2019.

Incremental training was conducted by MC team at Pitampura HU block on 14-17 February 2020. In this training, we also interacted with parents to know their opinion about CSCs.

Recap training held on 16<sup>th</sup> Feb-20 at Pitampura HU block by MC team with all 20 CSCs teachers and in this training, the teachers knew about the better methods prepared for holistic development of the children.

### **Major Challenges**

Rouse Avenue School the attendance of children is very low. Parents initially agreed to send their children but now they do not send them due to the distance of the centre from the community. After the launch, 3 children were coming to the center but they have left and gone to their village.

Meals are not yet provided because kitchen space is not yet identified for HU & EU Pitampura and Prashant Vihar. Nav Srishti and MC are rigorously following up with MCD for the same. The small door, which was constructed at Pitampura School, is already broken.

The community is at a distant and therefore the Prashant Vihar centre is not much accessible. It was realized that there are three big parks around the school where young kids found loitering in absence of parents. These parents can be contacted to leave their children at the centre.

## Major Impacts of the Program

Total 199 children are enrolled at the centre average daily attendance is 125-130 children. 35 after school children attend the center. Most of the children who come to center have both of their parents working.

Children who come to these centres bring their own food (HU&EU Pitampura and Prashant Vihar). We worked to make the parents aware about CSCs and its services for needy children and parents were happy to send their children at CSCs. We conducted early child care education (ECCE) activities with 3 to 6 years children and total 82 Children are ready to be admitted in schools from CSCs.

Children, who were wandering here and there whole day while their mother used to go for work, got safe place to stay. Children are in safe zone and parents work peacefully.

### Mother is Relaxed Now

During the time of admission Soni (Shivani's mother) shared with Reeta (centre teacher) that her daughter Shivani had trouble walking without any support and do not use words to express herself. But after attending the CSC for a month Shivani tries not to use any support while walking and also has started using few words to express herself.

Her mother mentioned that she and her husband are both working and there was no one to care of their child. But now she is grateful for CSC where she can leave her child and go to work with a peaceful mind because she knows that her child is looked after well. She is thankful of CSCs support.

## CHILDLINE 1098

### Childline

Nav Srishti has been running child help-line project known as CHILDLINE 1098 since March 2014. CHILDLINE India Foundation provides financial support to this program. A team of eight persons (seven full-time, one part-time) and one volunteer are associated with the program. Program covers the area of district Faridabad, Haryana.

### Project Goal

CHILDLINE India Foundation is the central agency responsible for initiating implementing and monitoring the CHILDLINE service and undertaking research and documentation awareness and advocacy in the area of child protection. The primary goal of the CHILDLINE India Foundation is to ensure that every child in India has access to emergency assistance by setting up the CHILDLINE service in different parts of the country.

### Objectives

To achieve the above mentioned goal, following objectives are defined-

- *Providing help and support to the children in need of care and protection.*
- *Promoting child rights making every citizen aware and involving them in various activities being run by CHILDLINE.*
- *Bringing core issues into attention as determined by observing trends and gaps in service that emerge from research and documentation on the issues related to children in need of care and protection.*
- *Promoting issues related to children in need of care & protection by sensitization of government organization, non-government organization, corporate sector, Media Street and community youth and concerned individuals.*
- *To facilitate the effective functioning of CHILDLINE across the community.*

### Beneficiary Community

CHILDLINE stands for a friendly 'Didi' or a sympathetic 'Bhaiya' who is always there for vulnerable children 24 hours of the day, 365 days of the year. Whether you are a concerned adult or a child, you can dial 1098, the toll-free number to access our services.

We have reached approximately 1 lakh persons through various activities in different areas. We have worked both in urban as well as rural areas. We also shared



information about CHIDLIN 1098. CHIDLIN works with marginalized children belonging to various cities/district. This includes working with -

- *Street children and youth living alone on the street*
- *Emotionally disturbed children*
- *Children who have been abused*
- *Children whose families are in crisis*
- *Child laborers especially in the unorganized sector*
- *Addict children, children in conflict with law.*



### Major Activities

CHIDLIN Se Dosti program (14 Nov to 21) & open house, resource organization meeting, Environment day & world day against of child labour, Swachhhta activities.

### Significant Achievements

Total 872 cases received by CHIDLIN 1098 during the year. Details are given in the table below. Other calls regarding follow up, abusing call; chat call & information call are also received.



### Major Capacity Building Programs

Five major capacity building programs were organized by CHIDLIN India foundation.

- *Training on PFMS*
- *Training on psychological support during disaster period in India habitat centre*

### Total Beneficiaries

All children in Faridabad district are the beneficiary under the project.

*Total direct reach = 872*

*Indirect reach = 130000*

### Major Challenges faced

We also faced challenges in POCSO cases because in these cases women police did not provide proper

### Total cases received by Childline 1098

Particulars	No.
protection from abuse	384
Cases of missing	51
Lost & found	102
Sponsorship	116
Emotional support & guidance	35
Unclassified	60
Shelter	11
Did not find	84
Medical	17
Repatriation	08
Referred by another Childline	04
Total	872

support to us. We also faced challenges by children's family. Thus many cases became hostile.

### **Major Impacts of the Program**

Community people & children were made aware about their rights and services of Childline 1098. In this year increasing case compare of last year by awareness of Childline.

#### **Case Study Sachin**

The boy, named Sachin age 11 years, resides in the slum area of Dheeraj Nagar, Faridabad. He is II standard dropout from school. He is being survived by single parent. On the day of 18<sup>th</sup> December'19, the boy along with other one was found begging near the SRS Mall, sector-12 area when the Childline team was outreaching rescue in that area after receiving number of calls regarding the beggary. The boy was begging on his own will as found out during the counselling by Childline team. Boy used to go home only after spending the begging money on victuals.

The boy was deprived of the education and forced himself into the profession of begging for fulfilling the basic needs. He was indulged in this unlawful activity without any prior knowledge. Boy was in unhygienic state with dirty clothes.

The Childline (CL) team was outreaching rescue operation in that area as team has received multiple calls regarding child beggary in the past. On 18<sup>th</sup> December'19, the CL team rescued Sachin from SRS Mall, sector-12 area. Upon rescuing him, The Childline team counseled him and explained about his safety. The CL team reached the address provided by the boy and informed the guardian. The team then reached the Central Police station in sector 12 for D.D. entry followed by medical checkup at B.K. Hospital. After that child was produced to Child Welfare Committee (CWC), who counseled the boy.

The guardian was asked by the team to admit the boy in the NGO (near their address) for education. The team also asked the guardian to register complaint on 1098 if Ngo refuses to help in education. CWC offered to help by associating the boy to next year education. The boy was then handed over to the guardian and was also asked to monthly (on 18<sup>th</sup> of every month) follow up for next six



### **Pooja Is Fighting For Justice**

The victim, named Pooja (changed name), aged 17 years, is a resident of Anup colony, Dheeraj Nagar, near Vishwas Builders. The girl has three sisters and one brother; both mother and father have regular jobs. The girl is a 10<sup>th</sup> standard dropout from Girls Senior Secondary School, Old Faridabad.

The girl's father, for the past 4 years, has been sexually abusing her and if she says no, then beats her and tortures her. Also, her father did not allow her to study further because of which she had to drop out from the school. She informed her mother about the abuse but she did not believe her. The situation impacted her health drastically, led to massive weight loss, mental health deterioration. The girl spoke to her friend about the abuse and the friend told her about the Childline 1098 on April 20, 2019 and informed about the situation.

The girl informed the team that her father harasses her. After getting this information, the team reached the address as informed by the caller. The team rescued her, brought her to the CHILDLINE office and counseled her. The girl shared her plight with the team. After counseling her, the CL team gave details of the case to Sector 16 Women police station SHO.

The SHO asked the team to bring the girl, following which the team reached the police station along with the girl. The SHO and legal advisor counseled the girl, upon which she repeated the information to them, as told earlier. After this, this case was registered under the POCSO Act 2012, FIR No. 51. The girl was taken to BK hospital to get a regular medical checkup. She was then taken to the Child Welfare Committee (CWC), Sector 15, to produce her details to them. After this, the girl was provided shelter in CDI shelter home, sector 8, Faridabad. The father was arrested by the police on 20<sup>th</sup> April'19. On 21<sup>st</sup> April'19, Investigation Officer, helped the girl to record her statement u/s 164.

On 5<sup>th</sup> May'19, the girl was handed over to her mother by the CWC. On 18<sup>th</sup> May'19, the CL team reached out to the girl over a phone call to ask if she is safe and she affirmed saying that she is not facing any problems. On 24<sup>th</sup> July'19, the case hearing took place in front of Narendar Sharma by the CL team in the fast-track court. As of now, this case trial is still going on and we are following the trial.

## Child Centered Community Development Program

### Project Overview

We have continued our program since 2008 “Child Centered Community Development Program” (CCCDP) in Holambi Kalan, Metro Vihar phase-1, Metro Vihar phase-2 and Metro Khurd with the support of Plan India.

Holambi Kalan is situated in outskirts of North Delhi. This area has been re-settled by Municipal Corporation of Delhi. We have been working with these people since 2000 when J. J. clusters were relocated from various parts of Delhi. We have covered approximately 10800 families. We have covered more than 20000 children under this program.

CCCDP is better understood as combination of programs, selection, design, method, relationship involvement & competencies those are sensitive & tailored to a particular context. To achieve the goal of the program, we are working on 6 domains that are Health, Water, Sanitation and Hygiene (WASH), Quality and Holistic Education, Employability and Economic Empowerment (EEE), Disaster Reduction and Management (DRM) and Child Protection. We have organized various activities under each domain to achieve the defined objectives.

### Program Activities

#### Health

Under the Urban Health and Nutrition Days (UHND) celebrations with Health department, we made aware 698 pregnant women/ lactating mothers about the concept and advantages of UHND and Maternal Health.

We educated them about the things which are important for the safe motherhood as early registration of pregnancies, ANC services with quality and accuracy, namely, weight measurement, abdominal check-up, TT injections, BP measurement, hemoglobin measurement, filling up of MCP card with accurate & complete information, referral for women with signs of complications during pregnancy and those needing emergency care, care during pregnancy, danger signs during pregnancy, birth preparedness, importance of nutrition, institutional delivery, identification of referral transport.

We provided support to 433 high-risk pregnant women and lactating women and children. We held meetings with 78 fathers to encourage father’s role in childcare like timely immunization, nutritious food for child during the growth, care for the development of milestone. We built Capacity of 66 front-line workers (ANM, ASHA and AWW) on RMNCH+, NCD and PDP module and discussed the strategy on how we can jointly work for the development of the child.

We celebrated the breastfeeding week through meetings with 527 pregnant women & lactating mothers, 39 Aanganwadi workers and 27 ASHA workers.

We made aware the mothers to feed their infant only breast milk till 6 months and no other liquids should be offered to infant. After that they can feed them semisolid food. We also discussed on proper posture during breast feeding, healthy diet during lactation, traditional myths and hygiene.



### Outcome

- *Institutional delivery rate has been increased from 75% to 78%*
- *Fully immunization under 2 years have been increased from 85% to 90%*
- *Platform for regular counselling for ANC & PNC, family planning.*
- *Out of 359 delivery of high-risk mother 320 mother have been institutional deliveries.*
- *Total 433 mothers were referred to hospital for regular & timely check-ups.*
- *Total 298 mothers used the services of ambulance and 22 mothers arranged their own vehicle for going hospital*
- *Male involvement in child care activities has been increased*
- *Fathers' participation started in Aanganwadi parents meeting.*
- *The training of ASHA workers and Aanganwadi workers helped to strengthen the bonding of work togetherness that helped to improve the health status of the children and community*

- *Exclusive breast-feeding practice has been increased, supplementary food after 6-month, awareness of breast milk advantages to a child and breast-feeding benefits to a mother.*
- *Women maintain hygiene during breast feeding and taking care of babies.*
- *Regular meetings held with 986 adolescent girls (10-18 years) on menstrual hygiene management. Total 20 peer educators were trained on NCD prevention and healthy diet, taking low-fat foods, avoiding junk-foods, taking low salt & sugar; avoid using of drugs and smoking etc.*

### **Outcome**

- *Total 986 adolescents' girls have become more aware about the biological process of period and 483 girls understood the importance of using sanitary pads and to proper disposing the sanitary pads. Still disposing of sanitary pads is a big issue as they don't have the proper facilities but somehow they are managing by using of public toilets dustbin.*
- *These peer educators took the session on NCD risk behaviour and its prevention with 237 youth (72 male 165 female)*

### **Chandni and Her Child Are In Good Health**

Chandni is a young woman. She belongs to UP. She lives in the slum area of Metro Vihar with her husband and two children. Her husband, a factory worker, is the lone bread earner for the family. Our facilitator met her when she was two months pregnant. The facilitator enquired about her planning of handling and managing delivery whether at home or at some hospital. It was found and observed that she did not register herself with Dispensary or Aanganwadi centre & she wanted to deliver her child at home. Earlier she did not go for any check-up because there was no one in her house to take care of small children

The facilitator motivated and encouraged her & registered her name at Dispensary. She participated in Immunization program in the Area & her all three ANC check-up were done by ANM. She took FA, 100 IFA & 100 calcium tablet also. After the regular motivation by our staff she delivered her child at Hospital. At the time of delivery child weight was approx. 2.3 Kg. All PNC check-up of Mother & child were taking place at hospital. Now the Child & Mother are healthy and happy.

### **Water, Sanitation and Hygiene (WASH)**

We have conducted quarterly orientation for 68 Swachchhta committee members, 10 RWA members and 7 other duty bearers on WASH operations and maintenance to make the Swachchhta Samiti (MNAS) group members aware about concept of Urban Community Led

Total Sanitation & Community related WASH Issue&; Solid waste management and Advantages of door to door garbage collection in the community. Nav Srishti-Plan celebrated Global Hand Washing Day from 15<sup>th</sup> to 24<sup>th</sup> October 2019. Global Hand Washing Day is held annually on 15<sup>th</sup> October as a means of focusing attention on the importance of Hand Washing with 1022 children, youth, and women. MCD sanitation Department officials, DJB officials and Local leaders held meeting on water supply and sanitation issues in the area.

### **Outcome**

- *Individual drinking water connections were done through advocacy done by the group.*
- *Most of the families in community have come to know the benefits of washing hands and they are now using it in their daily life. Children in school are washing hands before MDM.*
- *Drains were cleaned on regular basis*
- *Retro fitting was done in one school and one AWC. Total 539 School Children of Metro Vihar Phase-1 C-block MCP School will get the benefit from this construction work*

### **Quality and Holistic Education**

We have conducted three hour preschool session with 698 children 3 to 6 years of age with the agenda of according to ECCE curriculum in 39 Aanganwadi centre according to curriculum collaboration with ICDS. Activities were conducted as per schedule with preschool children according to the action plan of the Aanganwadi teacher.



We also organized different types of activity with these children for physical development, social development, language development and mental development. This was assessed in In 39 Aanganwadis of the area according to children need with indicators for child safety and

space for the activity. Location of the centres was good but involvement of Aanganwadi workers is less because she was engaged in different activities of the government like survey and data collection etc. We assessed 698 Aanganwadi children's learning level to know what children have learnt there & need for their help for improvement according to their assessment.

#### **Outcome:**

- *Due to regular session on ECCE curriculum the interest of child have been created that resulted into regular attendance in Aanganwadi Centre,*
- *698 children in Aanganwadi centre benefited because they find the safe place.*
- *Through the assessment of learning level of children AWW and parents came to know about the things which should be focused for children development.*

#### **Children Literacy Festival:**

Reading sessions were conducted with 1341 children and adolescent clubs, school children. Newspaper reading, story, book readings, organize drawing activities and story making sessions etc.

#### **State level CLF at Vishwa Yuva Kendra**

Objective of the program was to orient children on gender, understanding masculinity and femininity. In this two days festival review of stories in relation to gender and rewriting of stories by children and children take education through fun and play-way. Total 53 children & 32 staff persons participated in the festival.

#### **National level CLF IN Hyderabad**

To improve children's skill in using various communications and media tools and enable them to use such tools for bringing social change at community level. 2 children from our organization participated in the festival at Hyderabad.

#### **Enrolment and Retention Drives**

Dialogue with parents not sending their children to school and door to door visit and identified children for admission and month of January convey message to the community for EWS enrolment 10 children were enrolled in public school through EWS Scheme. Digital learning classes to provide Totalremedial classes to low performing children

The available 2 digital set up in the program area will be supported to continue running as remedial classes for the girls to support their retention higher classes specially focus on girls child. These centers will also cater to the special academic needs of sponsored children to improve their learning levels, improved of creative learning level of children and prepare batter

academic performances in schools. In the last quarter of program children were not came to centre due to COVID 19 pandemic situation. Children are taking classes through online.

**Outcome:**

- *Through the literacy festival workshop children enhanced their knowledge on storytelling tools and a basic of gender and learn how to present a story.*
- *The children, who participated in the state level and national level, are sharing information with other children helping them in education through resource centres.*

**Affan Got Admission under EWS Quota**

Affan S/o Shaheeda is 5 years old. He belongs to Delhi. He lives with her family in the slum area of Metro Vihar. He is living with his parents in the Delhi. His father, a daily wedges labor is the lone bread earner for the family. His parents were so puzzled about the education of his child. They wish that their child study in good school.

Suddenly during the visit a Nav Srishti-Plan facilitator met with me & told me about the Economic Weaker section school admission then on that time I asked from him that how can we apply? He said that please come to our office with the documents we will guide you about the procedure of apply in EWS quota. After two days he came with the documents & our one of facilitator applied their children EWS forms & filled his children form properly. On 8<sup>th</sup> March First list of EWS quota came his name has selected for the admission in Nursery class at White Leaf Public School. After the admission of child both husband & wife were happy and both thanked to

**Employability & Economic Empowerment**

**Strengthening of Groups**

Consolidation of the existing SHGs and establish financial linkages, start income generation activities, and follow five principles (Panch Sutra) regularly. They do business individually like as a provision store, stitching, Dona making, Momos shop etc. We trained 69 SHG members on Business Development Plan, its importance and how it is useful for business, not only at big level but as on small level also.

**Community and Youth Mobilization**

Total 80 awareness generation activities like door-to-door visits, youth group meetings and Nukkad meetings with youth etc. were organized in the communities to mobilize youth for the

training. Total 82 learners were provided pre-enrolment counselling and guided according to their interests, educational and socioeconomic / family background and suggest a career path.

Career fair held for providing career counselling to the youth living the target areas and to link them with employment. This activity gave a platform to youths for the job. Total 22 youths participated in the career fair & faced an interview (2-3 companies) & got the job. The youths also learnt the skill of facing interview.

### Outcome

- Total 7 SHG members started their own work
- Total 13 women reported that they increased their annual income 2%-3%.
- Total 22 youths (10 girls and 12 boys) got the job. ( 8 girls & 5 boys were referred and involved with census data collections and 2 girls take admission in DIET and 7 youth got placement in retail )

### Child Protection

“Child Right Week” was celebrated in the catchment area. Near about 714 community people and stakeholder (243 male 471 female) got awareness through different activities such as mass awareness, door to door visits, community meetings, mega event, Nukkad Natak, drawing competitions etc.



Though International Day of Girl Child is celebrated every year but this year it remained much more special than its previous years for the girls who took over the seats of respected position like Area Councilor, embassy of Estonia and Radio RJ. The girls who took over the seats shared their one day experience. They shared that to get a higher position in any field it takes lots of hard work but once you get the position, it brings huge responsibility on your shoulder and now



you have to be more responsible towards your designation and show your work that could justify the respected position.

### **Strengthening and Building Leadership among 24 YAP Members**

With the increased focus on adolescents and youth, leadership qualities and provide scope to YAP members for concrete community action through identification, designing and supporting collective action on ground. Total 25 BSD members were trained on both social mapping tools to develop community score cards and gender so that they could address the key issues in their community inhibiting girls' mobility and access to services. These trained BSD members took session with adolescent girls & youth of their respective area on child safety and gender.



Safety audit held at AWC and schools for implementing effective practices to create and maintain a safe and supportive environment for children safety and security. Nukkad Bal Sabha by the children group was on gender and its implications on our day to day life. Total 35 children (15 boys and 20 girls) were trained on gender module impact of gender discrimination on their life.

### **Outcome**

- *The girls who took over the seats not only they got motivated and confident but the girls who didn't get the opportunity got motivated as well and got review from them that they will do work harder so that for next year so that they could also get the feel of such kind of experience.*
- *Even we found parents motivated as well. You know media is a kind of tool which spreads any kind of information like a wood fire. When they saw those girls in formal dresses, setting*

*lots of people in front of them just to listening them, they got to know that how girls are making their parents proud.*

- 5 YAP Member got fellowship of Delhi government art and culture. 7 youths were linked for Job. They decreased gender disparity in society. They took initiative for community awareness program by street-play and group meetings. They changed their perspective on gender biased violence. They shared their experiences on inequality in society.*
- DCPU want support of NGO and community volunteer for awareness campaign on child marriage. Two BSD stopped child labor with support of DCPU. DCPU approached us for CCI session on girls' safety. We sensitized the people on girls' safety in CCI.*
- Nukkad Bal Sabha was organized by the children group in each area*

### **Rahul Said No To Drugs**

Rahul (name changed) 11 years old lives in our sponsorship area. He was identified Last year during the identification of dropout children. During visits to his home for enrolment we came to know that he is drug addict and always stays out of home. We suggested family to send him to drug de-addiction centre. The family agreed to do the same. Before sending to the drug de addiction centre, CWC recommendation required, so that one day family and our staff took the child to CWC. But the child did not say any single word in front of them and CWC refused to send the child to drug de-addiction centre. The family became hopeless.

The case was discussed with DCPCR, CWC chairperson and SPYM director during the meeting organized by the Haq on child Rights issues. The CWC chairperson agreed to send the child to drug de addiction centre. This time child was sent to drug de addiction centre after the medical examination of the child. Now child came out from the addiction and still he is in centre, during the phone calls he shared that what he is learning their and his interest to study has been develop. He said that he will take admission in school.

### **Disaster Risk Reduction**

Regular monthly meeting with 28 DRR Volunteers on types of disaster, food safety, weather change and its effects on us and Air pollution with volunteers. The orientation of the 45 RWA office bearers on Disaster and its preparedness n Risk assessment has been conducted in 8 schools, for the assessment DRR volunteers and school teachers jointly conducted the assessment. And findings were resolved. Regular meeting with DDMA discussed on organize the evacuation drill in schools and fire department demonstration was given that how we can save

when there is fire I gas cylinder and use of fire extinguisher. All the 8 primary schools and 39 Aanganwadi centres have implemented safety plan.

### **Best Practices of the Program**

Nukkad Bal Sabha were organized by the children group on quarterly basis where they raised their concerns in front of their parents and stakeholder, it was the great experience of child participation. Through this program, confidence of the children is improved. When communication skills are increased; children are able to express their problems and views in a better way

Missing Children Campaign- A day was fixed that every Friday for 2 hours we will raise awareness on missing children, regular awareness alerted community about the issue. Focus on online study of children particularly 8<sup>th</sup> to 10<sup>th</sup> classes should be given on top priority.

### **Quotes from Stakeholders**

- ✚ **Sheela, a community woman** says *“my daughter did not have interest in education. After joining the reading session started by Nav Srishti and motivated her for education, she has grown her interest in the education. Now she completes her homework also.”*
- ✚ **Sanjay, School Teacher** - *Cooperation in organizing extracurricular activities in schools is better. It creates interest of the children. We had to wait for orders from our department for many activities which we easily organize with the help of Nav Srishti.”*
- ✚ **Sunita, DIET Student** - *After completing 12<sup>th</sup> standard, I could not decide what to do. Thanks to Nav Srishti team who guided me timely and I am able to take admission in DIET*
- ✚ **Zulfiqar, 20 years old YAP Member** - *“I am one of the members of youth advisory panel. The moment I join YAP, I started feeling change in my thinking and in my life also. Now I feel so confident that I could speak about the youth related issues and problems in front of the people and at the suitable platform. Earlier I was not so aware even about my own studies and I didn’t have any ambition. A lot of new things I have learnt after being associated with YAP, thanks to Nav Srishti-Plan for giving me this opportunity.”*

## Bulgari Project

### The project

We have worked on Bulgari Project from June 2019 to March 2020 with the support of “Save the Children”. A team of six persons (five ASF & one Coordinator) has worked on the project. The project is implemented in Okhla, South Delhi. Project has a goal to strengthen education system by building capacity of crucial duty bearers, right from village level to district level and by introducing inclusive solutions in Government-run schools / early childhood care and education provisions, thereby addressing varied learning needs of children from marginalized sections. We made interventions in 20 government primary schools and 20 early childhood care and education centres in Delhi.

### Objectives

- *To improve learning outcomes of children through strengthening Early Childhood Care and Education component in 20 early childhood care and education centers / AWCs*
- *To ensure that children are accessing quality education in 20 schools through building capacity of school principals, teachers and pre-school teachers / AWWs.*

### Coverage

*Direct= 12141*

*Indirect = 24282*

### Beneficiary

We are working in the Okhla South District. The project focuses on the 20 AWCs and 20 MCD schools. It works with the children studying in class 3 and 5 in MCD schools in south district of Delhi and children enrolled at 20 AWCs in Okhla phase 1.

### Major activities

We directly reached 12141 community people through Literacy Day celebration, child cabinet workshop, CMC meeting, parents-teacher meetings, community events on education awareness programs, and parents meeting Girl Child Day, etc. We have also conducted capacity building program for school teachers.



### Capacity Building Programs/Exposures

A one-day workshop on capacity building of teachers on pedagogy held during on 13<sup>th</sup> December 2019 at SDMC School, East of Kailash, New Delhi. It was very effective. The training ended with the quote that "For being a better teacher, you have to be creative."



### Significant Achievements

Rapport building was done with staff working in the 20 AWCs, community people and teacher working in the 20 MCD schools which helped us to mobilize these people. Baseline survey of the project shows that students after the intervention show great performance at their study regarding the major topics covered by the ASF same with the AWC

### Beneficiaries Reached

We have reached 12141 persons (5357 males and 6784 females) through intensive interventions while we have reached more than 24000 persons through extensive interventions.

### Major Challenges

Some of the principals of the school were reluctant to cooperate in initial days but later on we had good rapport with them as a result of regular visits of program coordinator and ASF and discussion with in-charge of the school.

### Major Impacts of the Program

In school, students were well aware about the child rights, good touch and bad touch, comics making, different educational games, storytelling, use of suggestion box and their role in SMC. Same efforts were made with Aanganwadi workers. They were made aware about the four corners in their respective centers and the entire domain which they have to cover while taking sessions with their students.

Sr. No.	Activity	No.	Beneficiary	
			M	F
1	Child rights week celebration	20	323	277
2	Teachers training	01	30	20
3	Aanganwadi workers training	8	0	160
4	ECC Day Celebration	8		300
5	Education Awareness rally	20	0	500
6	CMC Meeting	20		220
7	Child Cabinet Workshop	20	967	707
8	International Girls Day	1	37	400
9	Literacy Day Celebration	20	4000	4200
	<b>Total</b>	<b>118</b>	<b>5357</b>	<b>6784</b>

## Quotes from the stakeholders

Babita, supervisor of the Okhla project said – “through the training our workers received great exposure which help them to learn better and increase their knowledge.” She also thanks for the work done in the AWC like painting the walls with some moral messages.

### Sonam Is Working To Fulfill Her Dreams

This is story of a little angel (Sonam) of the school SDMC School B Block, East of Kailash. She is studying in class 4. Sonam’s mother is a homemaker while her father is working at a printing press. Sonam is the third child of her parents and was born on 20 Nov 2009. She has one sister and one brother. Ram Sagar is not her real father. Her real father was died four years ago due to some health problems. Sonam’s birth was a norm delivery and was healthy at her birth. But later she became weak and was unable to stand and walk properly. Her parents didn’t consult any doctor for proper treatment due to lack of knowledge and financial crunch. In the beginning of year 2019 she was diagnosed with Tuberculosis (T.B), the child was given proper treatment and later on recovered.

Sonam got enrolled in the school. She faced lot of problems while studying. It was quite difficult for her to adjust in the school as she could hardly understand and take interest in the activities carried out. Language and communication was also a great barrier for her to get engaged in school activities. She was having lack of confidence and motivation due to her physical disability. Since we got to know about this case, we made some interventions. We had our counselling sessions with her, so that we can help her to develop confidence in and also motivated her. We have assigned her few responsibilities. Later on she was given the role of class monitor. With this she started talking to her follow classmates.

We made her leader of our Child Cabinet. We gave her duty to arrange the meetings of all the child cabinets’ leaders. We also gave her duty to check the distribution of mid-day meal like everyone should be in proper line at the time of distribution. We also engaged her in making Wall-O-Book activity.

We continued to help her so that she can fulfill her dreams as she wanted to become a police officer in future. During our visits to her school, we used to discuss about her improvement with her class-teacher to assess her growth. Now she has become more confident, more participative and has developed leadership skills.

## Wall-O-Books

We started a program on September 11, 2019 in collaboration with Crayons of Hope foundation and formed “Wall-O-Books Library”. It is not an ordinary library. This initiative has not only helped in beautifying the center, but also prompted many children to read.

Firstly, we prepared for a workshop with 30 children to build Wall-O-Books and explained them about the importance of a library and implication of responsibility attached to ownership.

Then we divided the children into two major groups, group one was to work on the wall and the other group decorated the jute book holders with fabric paints.

Children, who were taller, drew the outline of the trunk and the branches of the tree on the wall and those, who were too young, were given the responsibility to sit and shred the newspapers and soak the bits in a small bucket of water.

Hence the library was established at Neb Sarai center. This library came into existence with group efforts and unity shown by the children and staff.

### Inauguration Ceremony

We inaugurated our Wall-O-Books Library on 15<sup>th</sup> October 2019 with the presence of Ms. Swati from Crayons of Hope Foundation. A librarian was also elected that day from the 30 children by the children themselves for maintaining the library and ensuring the books. Presently, we teach them life-skills and also hold fun sessions. Children are very happy to join this library.



## Creating Education Opportunities for Children from the Most Marginalized Communities

### The program

We have continued our work on the project "Creating Education Opportunities for Children from The Most Marginalized Communities" with the support of "Save the Children" (Ferrari)" since May 2018. A team of eleven persons (ten full-time and one part-time) is working with the project. This team is looking after all activities being carried out under the project.

### Intervention area

The project is implemented in Rohini zone-1 in North Delhi covering Rithala village, Vijay Vihar Phase-1, Vijay Vihar Phase-2, MCD Flat Avantika Sec-2, Rajapur, Naharpur, Pal Colony (Slum Area), Lal Dora, Rithala, Lal Quarter (Slum Area) and Jaipur Golden (Slum Area).

### Project Goal

This project title "Creating Education Opportunities for Children from the most marginalized Communities" has been conceptualized to strengthen early year learning experiences of young children by having intervention in 94 Aanganwadi and 12 Primary Schools in Delhi.

### Objectives

- *Increase access to a child- friendly learning environment in state run preschools (Aanganwadi Centres) and ensure a smooth transition to primary schools.*
- *Aanganwadi workers and early grade schoolteachers start practicing child centric and activity-based classroom transaction processes.*
- *Generate evidence to identify gaps existing in programs and advocate for filling the identified gaps.*

### Beneficiary Community

#### Coverage

Particulars	Men	Women	Boys	Girls	Total
Direct	322	12335	3698	5705	
Indirect	323	18502	5547	8557	

Male	52,343
Female	49,756
Total	102,099

### Major activities

We organized community awareness campaign activities to orient parents on importance of early childhood education, Role of AWC and AWWs, RTE Act and role of community institutions with AWWs, AWHs, and parents in communities. Total 520 persons participated in the campaign.



We conducted an enrolment drive each year to ensure more children get enrolled in Aanganwadi Centers and ensure Aanganwadi children are transitioned to primary schools, through mothers / parents / community meetings By Nav Srishti Staffs with AWW, AWH, and Parents in communities.

Number of enrollment drives conducted-15

Number of children enrolled in the AWCs and Schools-54 (Boys-31 and Girls-23)

Formation and strengthening of MPSs / Aanganwadi Development Committees and organizing capacity building activities (training / workshops / exposure) for committee members and Organized their periodic meetings. By Nav Srishti Staffs at Aanganwadi Centers with Preschool parents, CBO, Asha Workers AWWs, Ward members and SABALA.

Number of ADCs strengthened = 94

Number of trainings/workshops Organized = 2

Number of participants: Male – 131, Female- 1253

Formation and strengthening SMCs by organizing capacity building programs (training / workshops / exposure) for SMC members By Nav Srishti staffs in MCD primary schools with teachers, Parents, and social workers.

Number of participants: 2019, Male-132, Female-279

We organized orientation workshops for parents on ELM parenting modules and parent-child activities to improve the parent-child relationship, and provide ways for parents to adopt good parenting skills and learn from each other. Also, parents were oriented on monitoring of ECCE centres and provide necessary support to AWWs at Aanganwadi Centers with parents of preschool children.



### **Orientation Workshop**

We conducted bi-monthly (once every two months) meetings with parents at AWCs to raise awareness on ECCE and to reduce dropouts by advocating the importance of early learning among community members, and encouraging parents to send their children to Aanganwadi Centers. The focus of this activity would be on mother groups'/Aanganwadi Development Committees. By Nav Srishti Staffs at Aanganwadi Centers with Preschool parents.

Organized = 6 Times

Male-5, Female-7073

Implementing BLES components in some selected AWCs in each vicinity by doing minor repairing, renovation, establish / repair hand washing platforms 10 Aanganwadi Centers in Rohini Project-I.

#### Total AWC -10

Organized trainings / workshops for Aanganwadi workers from ICDS department on ECCE; school readiness skills, developmental domains like Language, Cognitive, Physical, Social, Emotional and aesthetics development, and on tools to assess school readiness skills. By Nav Srishti project staffs at Rohini with 94 AWWs.

#### Number of trainings provided-1

#### Average duration of the trainings – 2 days, AWW- 94

Orientation and sensitization of Aanganwadi Assistants was done on child friendly pre-school education activities and appropriate techniques of working with young kids. By Nav Srishti project staffs at Rohini with 94 AWHs.

#### Number of beneficiaries: 94

We organized trainings / workshops for school teachers on literacy and math at early grades in schools. They have trained on subject specific pedagogy (focus on mathematics and language), child centric and activity-based classroom transaction processes Organized by save the children at Haiderpur.



#### 12 Primary schools Principles and 24 teachers

We organized quarterly interface meetings between AWWs and school staff (intervention school in the vicinity) on academic progress of early grade both at AWCs and School. By Nav Srishti project staffs in MCD Primary 12 Schools.

#### Focus of the quarterly meetings:

Increasing enrollment, drop out issues, awareness about mission Buniyad,

Increasing regular attendance of children

Number of participants: Male- 42 Female- 781

Establish school library / reading corners in school / classrooms by supply of age appropriate literature, gradation of literature and encourage children to read / use the literature (Particularly for grade 1st and 2nd children) in 12 MCD Primary Schools.

#### Total 12 MCD Schools.

### **Reading Buddies**

Children in higher grades will be paired with lower grade children in intervention schools. Children in higher grades will support young children in reading and understanding the text. A Reading Buddies program can help developing reading habits in children. By Nav Srishti project staffs in 12MCD Primary Schools.

Number of schools where reading buddies is established: 12

Number of pairs formed: 360

Gender wise break-up of children involved: Boys- 584 Girls-651

### **Celebrating Different Days in AWCs**

Monthly / quarterly ECCE Day with focus on specific domains of child development where mothers and children will be oriented on the domain chosen for the day by Nav Srishti project staffs in 94 AWCs.

Total participants (Without count)

Male – 0, Female-950, Boys-957, Girls-1031

### **Annual Celebrations in Schools**

Annual reading week in schools, national literacy day, national / international girl child day and also felicitation of teachers on teachers' day by Nav Srishti project staffs in 12 MCD Primary Schools.

Total participants: 6126

Onsite academic support to AWW / teachers and children by Academic Support Fellows; demonstrating innovative activities, usage of TLMs, provide support in tracking children's academic progress. By Nav Srishti project staffs in MCD Primary 12 Schools and 94 AWWs.

Total teachers -24

Total AWWs-94

We organized training of CRCs, AW Supervisors and School Inspectors on leadership and motivation and effective management and onsite support to AWCs and Schools. Organized by save the children at Haiderpur.

12 Primary schools Principals and 24 teachers

4 Aanganwadi Supervisors

### **Significant Achievements**

- *Functional Aanganwadi Development Committee (ADC) 94 in 94 ICDS AWC and trained 1,128 members on ICDS services and its functions.*
- *Functional SMC 12 in 12 MCD Schools*
- *Support to Stabilize 12 libraries in 12 MCD Schools*

- *Capacity build-up of 12,000 above preschools child mothers on Early Childhood care and Education and Early Literacy and Mathematics.*
- *36 teachers of 12 MCD Schools Trained on Pedagogy and 12 Principal, CDPO*
- *We organized training workshop and trained 94 Aanganwadi works and 94 Aanganwadi Helpers on Early Childhood care and Education and Early Literacy and Mathematics.*
- *Made 10 Modern Aanganwadi by BLES*
- *Total 12,335 Pre-school mothers have been trained on home-based learning activities in child friendly environment at home (Ready to Learn & Early Literacy and Mathematics)*

### **Total Direct / Indirect Reach**

- *Direct - Male- 322, Female- 12,335, Boys- 3,698, Girls- 5,705*
- *Indirect- Male- 323, Female- 18,502, Boys- 5,547, Girls- 8,557*

### **Major Challenges**

- *Less cooperation and support of officials from ICDS and education department*
- *The parents of children eligible for admission in AWCs and Schools, drop out and out of school children are not willing to send their children in ICDS centres and schools.*
- *Migration of families with children and number of children in the AWCs and Schools gets reduced.*
- *Delay in getting training permissions from ICDS/Education Department*
- *Slow and tardy implementation of RTE in the state*

### **Major Impacts of the Program**

- *The children of 1200 pre-school mothers on ECCE Domains and the role of parents and caregivers. They have also trained on Early Literacy and Mathematics/ Ready to Learn so that they understand their responsibility towards their children and get their children to do the home-based activity at home. This increased the daily attendance of the children in the schools, Aanganwadi Centres, and also reduced the drupe out from Schools of the children than the previous year.*
- *The number of children in Aanganwadi centers has increased and the community's participation also becomes better than previously.*
- *The role of the ADC has been important for this.*
- *We created 94 ADC in 94 Aanganwadi centers and gave them training of responsibility and role as per the norms of ICDS*
- *School Management Committees are also doing well in schools. Members of SMC giving good efforts to manage the school to run properly as RTE act 2009 norms. Nav Srishti / Save the Children have formed 12 SMCs in NDMCP Schools and built their capacity on RTE ACT 2009 and their role and responsibilities in the school.*

- *Children are learning pre-school-based activities in a safe and enjoyable environment at Aanganwadi & Schools and the number of children in all Aanganwadi has been increased. Because 92 Aanganwadi workers and 94 Aanganwadi Helpers trained on Early childhood care and Education & Early Literacy and Mathematics to make the child-friendly environment at Aanganwadi Centres. Teachers from 24 Primary NDMC Schools were trained on pedagogy.*

### **AWC is shifted to a good place**

AWW Hema told that she was trying really hard for the AWC change since quite long time as her AWC wasn't spacious and strength of children was more so during activities it gets tougher for her to conduct those games and activities with children and mothers. She consulted supervisor Monika regarding the same issue and she agreed upon it and asked AWW to search a new spacious AWC so she tried but didn't succeed, during one activity she shared the same issue with mother group members and they assured her to help her out in resolving this.

After few days the mother group member Shakila and Shaheen came up to AWW & told her about the new searched room for AWC and asked her to come & check it so she went there and really liked the place as it was more spacious and well built. Soon after she relocated to that place and now children, mothers & AWW are more than happy being shifted to this new place and can easily conduct activities here.

AWW Hema is thankful to Save the Children & Nav Srishti because she is giving all the credit to both organizations due to which mother group formed and regular meetings with parents & Children started resulting in imparting good knowledge and thus no of children increased at AWCs after Save the Children Nav Srishti intervention. So, she is thankful to mother group members who helped her along with Save the Children Nav Srishti.

## Safer Cities for Girls in Delhi

### The Program

A new initiative Safer Cities for Girls Project in Delhi started from July 2019 with the support of Norway National Office (NNO). The project focused on collaboration with various government stakeholders, including Delhi Police, Special Juvenile Police Unit and other local civil society partners.

Collectivization of relationship building with local stakeholders, including community members, Resident Welfare Association (RWA), Local Market Associations to community level led to ownership of the issue among the service providers. Campaigns were organized at the community level for promoting inclusive and safe public spaces for girls. Four youth groups (2 boys and 2 girls) on rights, safety and gender based violence in public spaces having 100 members were formed through regular interactive meetings. The program created a core group 25 of young girls and boys who lead the project and participate in the program activities on regular basis. The global training curriculum “Champions of Change” was used to conduct trainings for young boys and girls.



### Geographical location

Project has covered Holambi Kalan, Metro Vihar Phase-1 & Phase-2 reaching to 15000 households. Holambi Kalan is a suburban area in the Narela Sub Division of the North District of Delhi. This area lies between Alipur, a small Block township, in the east and Bawana, a newly set up industrial town, in the west. Its distance from Delhi Railway Station is 21 km. Metro Vihar

is a large rehabilitated colony which is a part of Holambi Kalan, with total 15000 families residing.

In Holambi Kalan, population of children with age up to 14 years is 37% of total population of area. Average Sex Ratio of Holambi Kalan village is 849 is lower than Delhi state average of 868. Child Sex Ratio for the Holambi Kalan as per census is 903, higher than Delhi average of 871.

### **Main Activities**

#### **Establish, Strengthen, and Equip Girls' & Boys' Club**

One community based centre is running in Holambi Kalan. Four new groups (2 groups of boys and 2 groups of girls) with 50 girls and 50 boys were formed. These youth group members participated in monthly meetings organized on different issues i.e. girl's safety, gender equality, empowerment and rights.

We followed champion of change model with youth girls and youth boys. We discussed champion of change model on gender equity and difference between sex and gender. To build capacity on gender equality by curriculum including ongoing adaptable activities that encourage girls to build knowledge, attitudes and skill based on their own lived experiences.

#### **Trainings on Gender Equality and Child Protection**



We organized 2 days ToT on gender equality by using champion of change module / curriculum. Total 25 people participated in the training. We did capacity building of staffs and youths champion of change. We focused on two themes, being gender aware and being safe in the city. This ToT made us understood on gender and safe city project implementing the champion of change model with other girls and boys in the community.

### **Regular Meetings between Girls and Boys Clubs**

Total 27 youth members and 29 adolescent girls' groups meetings have been organized. We have identified potential 100 leaders, who are now being trained in gender issues and our creative means to take forward the community level awareness and advocacy work. 40-50 boys and girls continue to visit the centre on every day basis.

### **Recommendations from Girls' Safety Walk and Community Scorecards**

Two youth led safety audits were organized from 22<sup>nd</sup> December to 30<sup>th</sup> December 2020. Total 196 youth leaders (18 Adolescents Boys, 25 Youth boys 34 Adolescents girls, 20 Youth Girls, 83 Mothers and 59 fathers) gathered data on concerns related to safety in the neighborhood. Youth leaders interacted with the community members document issues related to non-functional street lights, non-functional drainage system, gambling in parks and boundary wall of park has been broken, group of men and boys who harass girls, unsafe and inaccessible parks for women and girls, livestock kept in parks, illegal sale of alcohol in the community and street are not well maintained and mottling teasing increases at the evening times.

### **Bringing Clubs Together and Establishing Peer-To-Peer Networks/Forums**

Total 30 girls (25 Adolescents and 5 youths Girls) attended a week long street theatre workshop in association with a Delhi based theatre Group from 19th to 26th September 2019. As a result of this workshop, a script was jointly written and a street play was developed to address girl's safety issues including sexual harassment on streets and other public spaces, information on helpline numbers and ways to address girl's safety.

### **Creating Network of Volunteers as Community Champions**

We involved 50 youths in the program on Hindi Diwas on 23<sup>rd</sup> September 2019. We organized Hindi writing competition for volunteers in collaboration with NYKS. Five youth got certificate and Medal from NYKS.

### **Identification and recruitment of safe spaces**

The concept of safe spaces was introduced for the first time in Holambi Kalan. We have 3 Bal Suraksha Dal (BSD) having 45 women members. These group members are very sensitive on child protection issues. We have worked to build the capacity of these members through other programs.

### **Management and Maintenance of Community Managed Spaces**

During safety audit the renovation of park has been identified. We have discussed with local ward councilor about the renovation work of the park of B Block, Metro Vihar, Holambi Kalan. The councilor agreed that she will support at all levels, whereas leveling of park was done by the MCD and Wall of park was renovated by us.



## Promoting Social Campaign on Violence against Women

Plan India marked the 16 days of activism on ending violence against women girls from 25<sup>th</sup> November 2019 to 10<sup>th</sup> December 2019 with its campaign efforts to raise awareness in the communities. During the 16 days of activism against gender-based violence on international campaign that runs every year. The campaign encouraged men and women, boys and girls and other concerned stakeholders to:-

- *End violence against women and girls*
- *Break gender stereotype*
- *Girls get equal*
- *Stop street harassment*
- *Challenging the culture of impunity, silence and normalization around violence against the girls.*

The campaign reached 714 community members through direct reach. A series of activities are planned in Delhi. We reached approx. 600 people by street-play In Holambi Kalan.

Sl.	Date	Activity	Participants	Male	Female
1.	November 25-26 2019, December 09, 2019	Cat call event and street play (Approx. 200 people)	130	29	101
2.	Dec 28, 2019	Mass messaging on safer transport with informal transport system at the community level	101	61	40
3.	Dec 29, 2019	Reading session and signature campaign on girl's safety	153	27	126
4.	Dec 02, 2019	S4D orientation of touch rugby game	150	69	81
5.	Dec 10, 2019	Street play on girl's safety and sexual harassment in public spaces. (400 people covered)	20	13	7
6.	Dec 05, 2019 - Dec 06, 2019	Session with community members on safe houses.	40	-	40
7.	Dec 06, 2019	Painting competition	100	18	82
8.	Dec 15, 2019	Meet to sleep	20	2	18

## Community Meetings/ Discussions

We oriented 500 women in the month of January and February 2020 on gender issues and gender discrimination and gender related violence. We also focused on the preventive part of the violence where we shared the helpline numbers and contact details of the agencies working for the safety of women.

### **Develop IEC/ communication materials**

We have printed the 250 T shirts and water bottle has been distributed to the youth whom are actively engaged in our program. We developed standee on 8 point call to action calendar and dangler etc. and organized activities for mothers/ fathers/ caregivers and community members to learn about the program and condition of girls' safety in cities.

### **Civil Society Organizations to Enhance Advocacy Work**

50 members of RWA & civil society organization have regular meetings on the related issues of the community and RWA members were involved in the advocacy purpose. They are very sensitive on the protection issues and girls safety. RWA has written letter to concerned dept and have meetings with local MLA for the development work in the area.

### **Monitoring and Evaluation**

Monitoring of the project was done at various levels. The team involved in implementation under the leadership of the Program Manager, Safer Cities for Girls Project, Plan India in coordination with the project team and provided regular guidance for effective implementation of the project.

### **Relationship with State Authorities**

The Safer Cities for Girls project focused on collaboration with various government stakeholders, including Department of Women and Child Development (DWCD), Delhi Police and Delhi Commission for Protection of Child Rights (DCPCR) to facilitate interaction with community members for making city safer for girls.

### **Girl's Quotes**

- *"Understood the difference between gender and sex, which helps me understand the sexual abuse, before that my belief was that it was part of life"*
- *"It has improved my self-confidence. Such trainings should be integrated in the school curriculum"*

### **Boys Quotes**

- *"The sessions have increased my self-confidence to share my views. I have now understood that as boys we should be conscious of the language we use and stop abusing each other and using swear words "*

### **Youth's Quote**

- *"I am inspired from this project and I will encourage my brother and sister to join this project. (Community member)*
- *"I really thank safer city project because I had stereotype thinking before this training" (Community member)*

- *“Street light of Metro Vihar was not working for a long time which leads to crime in dark and is unsafe for girls. The authorities have fixed it. Beena Devi (name changed) (Community)*

**Community Quotes;**

- *“This cat call activity was very effective in the community. (Community worker)|*
- *“In this activity I expressed my hearty view and felt very relaxed. - Seema (name changed), 17 years*

**Kiran Has a New Perspective Now**

My name is Kiran and I am resident of Phase-2, A-973, Metro Vihar, Holambi Kalan. We are 5 sisters and my father is working in a chemist shop. We don't have any brother. Which is why we are not paid any attention at our home. I came to know about this project (Safer Cities) through a volunteer where girls are being added in this group.

Plan India community worker told that safer city project is made for safety and security of girls. She talked to my mother regarding this program and I started coming in the meetings. I most benefit from safer city I have got previously my parents didn't allow to go outside but when my parents realized that I learned about safety and security of girls, improved my thinking, communicated to my peers group and neighbors then my parents allowed me to go out for safer cities meetings.

Secondly, I also got motivated by going in the meeting. And now when anyone comments on me then I reply him confidently at any point of time. Prior to this I couldn't speak anything to others. I would like to say thanks to Nav Srishti Plan program as they launched safer city project in Holambi Kalan. I also wish that this project must run in the same manner in future too.

## Dynamic Digital Learning Centres

### The Program

We have continued our work on the program "Dynamic Digital Learning Centres" since February 2015. The program is being implemented at Holambi Kalan Metro Vihar Phase-1 & 2. Plan India provided support to this program. Six fulltime workers (one project coordinator and five facilitators) and six part-time workers (five mobilizers and one caretaker) were associated with the program.

### Objectives

Main objective of the program is to ensure increase access to opportunities for self-development to 5000 potential girls/women between the age group of 15–25 years in Delhi.

### Brief Description of the Population Covered



We are working in the Holambi Kalan. The project focuses on the unique situation of adolescent girls in urban public spaces. It works with adolescent girls to support them in building their agency, i.e. to define their own goals and act upon them. The methodologies and strategies used support the participating girls in acquiring leadership skills and assets.

Total reach through the project is 900 adolescent girls in the age of 15-25 years and 550 community people covered in in one year. Our aim is to link girls in community with each other using feasible ICT4D method such as cloud computing, networking and internet where they

learn and develop their education in difficult subjects, leadership, communication, negotiation skill, and upgrade their information about safety issue.

### Major Activities

Total 550 girls graduated from these 5 digital learning centers. For the 9<sup>th</sup> & 10<sup>th</sup> class girls the education support classes of math, English and science. For drop out and other girls we organized session on personality development, career counseling, adolescent sexual reproductive health and gender equality.



### Beneficiaries

We directly reached 846 community people through Gali meetings, community events on education awareness programmes and parents meetings, Girl Child Day, etc. we have reached 2700 persons through our extensive activities. We have also conducted capacity building program for partner staff on personality development.

### Significant Achievements

*Rapport building in the community was done which helped us to mobilize in the community. Result of the students was better than last year. Attendance percentage increased as compared to last year. Our facilitator did prior assessments of Science, Maths and English knowledge with our five hundred DXC Students for the improvement in the above said subjects*

## Major Challenges

Some of the girls were unable to join DXC because their parents are working in factory & no one was present at home. To overcome the challenge, our facilitator are counselling their parents to send their girls to DXC

### Khushboo's dreams may become reality

Khushboo is very simple in nature. She is eighteen years old girl. She has passed 10th class this year from Govt. Co. Ed. Sr. Sec. School. She lives in Holambi Kalan, Delhi-82. Her father, Mr. Uddal is a fruit seller. Her mother, Pramila is housewife. Khushboo has an elder brother and a younger sister who also comes at centre with her. Her name is Indu and she has also passed class 10th this year.

One day, during door-to-door survey, she came to know about Digital Learning Centre. In the beginning, she was hesitating. She joined DLC in 9th class. She continued at centre in class 10th also. She likes to come at centre because she found friendly environment at centre. She used to come regularly at centre and she scored 60% marks in class 9th. She passed her 10th class with 70% marks. Her favourite subjects are Maths & English. She also helps her sister in her study. She also helps her mother in her domestic work. She has taken admission in class 11th.

She also participates in activities like quiz competition. She also participates in school and centre. She wants to become teacher. She is happy to be a student of DLC. She wants to thank Nav Srishti-plan for opening this centre. Khushboo is continuing at centre through other activities.

## Overall Impact

It was observed that through digital learning technology, girls are enabled to grasp concept more properly and quickly and to connect theory and application more rapidly. In the education class the 300 girls got better result as compared to last year. Two or three girls in each center have got the more than 80% marks in Math, Science and English. Girls become more aware on reproductive sexual health and gender equality. Through the personality session there is change in confidence level and communication skills as well.

## Quotes from the Stakeholders

Sonia said "we feel secure at DLC centre because this centre is for only for girls. Very useful education is provided here. The DLC centre should be continuing.

## Vocational Training Centre (Neb Sarai)

### Tailoring Centre

We have continued our work on vocational training for girls and women and skill development for women with the support of “The Rotary Club of Delhi Midwest” & “Singer India limited under the program “promoting better lives for women under the motto of “Ek Nayi Pehchaan”. Total 82 girls/ women completed the vocational training.

Two batches are selected for this course and given six month training to each batch. After six months, there is an evaluation test conducted by Singer India Limited. In this year 26 girls qualified the test and got certificate from Singer India limited. Out of which 8 girls purchased machines from the company of singer India Ltd. who were also given 50% discount.



As an impact of this activity many girls and women are getting opportunities to start their own work. Some of them come for sharpening their skills to get job at garment factories or nearby tailor/boutique. Women were also sensitized on various issues through life-skill program. We shared with them contacts details of women helpline and Delhi Commission for Women. It paved the way to live a dignified life.

## Beti Ko Padhayenge Desh Ko Aage Badhayenge

### The Program

We have continued our work on the project “Beti Ko Padhayenge Desh Ko Aage Badhayenge” with the support of Oracle since 2016. A team of ten persons (four Full-time and six Part-time) is associated with the project and looks after the programs. The project is being implemented in Neb Sarai & Sangam Vihar I K, & F Blocks in south Delhi.

### Project Goal

Project has a broader goal to bring changes in the undignified situation of women and girls in the communities through providing opportunities of education and skill development for girls and by minimizing the widespread gender disparities among the community by undertaking various awareness raising methods.

### Objectives

- *To support school going/drop out girls to pursue/continue their education*
- *To sensitize parents and community towards a safe society for women and to reduce gender based disparity*
- *To provide learning opportunity to girls to empower girls through knowledge*
- *To work with School Management Committee towards ensuring the safety and empowerment of girls*
- *To develop IEC material for promoting girls' education*
- *To develop capacity of Girls on skill development on Computer, Tailoring and Stitching tailoring.*
- *Building capacity of girls so that they face all situations very confidently come in their lives.*

### Beneficiary Community

The project locations being the marginalized communities have multiple problems associated with the women and girls. Women atrocities, gender discrimination and inequality, illiteracy particularly among girls, poor health and hygienic condition followed by poor health services, domestic violence and unsafe environment for Girls are prevalent in the communities.





## Major Activities

Following activities have been organized to achieve the goal defined under the project –

- We are running two remedial classes in the in Sangam Vihar covering 64 girls.
- We have followed NIOS course at bridge classes who have enrolled for 10<sup>th</sup>& 12<sup>th</sup> standard examination in session 2019 -20 for 47 Girls. While 11 girls enrolled in Government school and 8 girls enrolled in IGNOU for graduation.
- We have trained total 120 girls at computer classes.
- We have enhanced English writing /speaking capacity of 120 girls at Neb Sarai and Sangam Vihar.
- We have trained total 120 girls by beauty parlour classes.
- Two libraries have been set up in both centres where 847 girls are accessing the library facilities in the period.
- We conducted career-building sessions with 484 girls.
- Life-skills training were held with the project participants to enhance their knowledge. Total 508 girls have participated in these sessions.
- We have organized community meetings in both centres. We have covered total 154 women.



## Significant Achievements

Girls are feeling very confident to come forward for re-start their education Few girls are enrolled in school age-appropriate class and those who are not eligible in government school we enroll in NIOS. Around 47 Girls passed 10<sup>th</sup> class from NIOS.

Parents who were not allowing their daughter to join any vocational training due to their safety concern we succeed to convinced them and whole year in



our vocational training around 360 girls completed course and accrued certificate. Around 50%

girls are earning. They either employee companies or parlor or they started their own work. Through various programs we worked with around 847 girls and made them empower. Now their movement in community is fearless and they are capable to handle any odd situation. We promoted a women group in community and developed their capacity to work in community as vigilant group. This group is very supportive for Girls.

### Coverage

*Direct: 847 girls*  
*Indirect: 7500 families.*

### Major Challenges

Most community members think of the girls in their families as a burden, so they get the young girls married very early. We have given scope and platform for these girls to move forward and attain education and skills through our programs.

### Major Impacts of the Program

We have been able to build up our trust among the community members in these years that we have been working with them. Due to this, many of the community members have joined Nav Srishti through its various programs and have gotten a platform to empower themselves. It was not easy, but the feeling that they were burdens to their families has reduced among the girls as well as in their families, even child marriages due to this have reduced. They were, hence, able to accomplish their goals and some have even joined universities for higher educational attainment. The girl who had no value in her family before, due to combined efforts of Nav Srishti and the girl herself, she has gained value in her family as well as the community.

#### *"Rajni"*

She is working with Nav Srishti on the post of Stitching teacher and has two Children. And when she joined the Nav Srishti, she left her studies were incomplete because after marriage her in-law's family didn't support her. They believe what she would do after studying. But today she has passed 10<sup>th</sup> standard through NIOS and now preparing for 12<sup>th</sup> standard examination.

Presently her son has passed 12<sup>th</sup> and she is also preparing for 12<sup>th</sup> class. It is a big challenge itself and she changed the mindset of her family members. And she proved that the thinking of her family members was very negative for women. She says that, if there is a will there is a way. Now her in-laws are looking at her with respect. All this was possible because of program run by Nav Srishti and Oracle. She thanks Nav Srishti and Oracle.

## Family Counselling Centre Shastri Park

On 24/2/2020 we have started a new Family Counselling Centre at Shastri Park (CISF campus) for CIFS families with the support of Central Social Welfare Board and DSWB. CISF provided space for FCC. A team of two counsellors is associated with the centre.

We are glad to see that women have broken their silence and come forward seeking justice and demanding action against the culprits. Women have shown courage to come forward and complain against the injustice with them.

Our counsellors provide guidance to couple and their families and try to resolve their disputes outside the court with help of counselor. This initiative helps many couples to resolve problem out if police station and court.

Many girls and women are residing without family inside the CISF campus and working in CISF. We are helping these women in case of facing any problem that need to be covered under FCC. This centre is mainly opened for CISF staff and their family members.

We have observed that more women have come forward to get justice. They find it a very helpful initiative to resolve their disputes and concerns. We have realized that this initiative has minimized suffering of the women and paved the way towards a peaceful and happy living. This has also helped in improving overall scenario of violence against women.



### Goal

Project has a goal to help the women suffering from the issues related to domestic violence, dowry demand, sexual harassment, maintenance, desertion, custody of children, seeking divorce, problem from living partner or mental trauma and other family disputes.

## Objectives

Major objective of the program is to resolve family disputes amicably outside court and aid in delivering justice to the victim. It adopts a comprehensive approach focusing on:

- *Listen to the complainant and understand the problem*
- *Get a written complaint and send a notice to the second party*
- *Listen to both parties and define a framework to resolve the issue*
- *Counsel both the parties based on the facts and enable them to reach on a conclusion.*
- *Refer the case to appropriate agency i.e. Family Court, DCW, DLSA etc. in case the matter is not resolved.*
- *Organizing sessions for women to make them aware and sensitize.*
- *Providing a space to walk and talk without any fear or shy and maintaining their confidentiality.*

## Beneficiary and Stakeholders

Women suffering from any kind of atrocity and their family members are the major beneficiary under the program. Community women, Police Station and National Commission for Women (NCW) and Delhi Commission for Women (DCW) are other stakeholders who are involved in the program in various capacities.

## Work Area

The Program mainly covers CISF campus Shastri Park and provides counselling/ awareness support to CISF staff.

## Orientation Session

On 13<sup>th</sup> March 2020 we have organized an orientation session with the 35 to 40 staff of CISF and discussed about our family counselling centre & organizational work.



## Counselling

Our Family Counselling Centre is new and due to Lockdown, on 18/3/2020 we have received only one case in this month. It was related to depression and we have provided counselling and helped her in recovering from the situation.

## Family Counselling Centre, Neb Sarai

### The Program

We have continued running Family Counselling Centre program with the support of Central Social Welfare Board since April- 2008. Two counsellors and one part time worker look after the program. FCC covers around 20000 families in the area of Neb Sarai, Maidan Garhi, Rajpur, Chhattarpur, Freedom Fighter Colony and Sainik Farm localities. Moreover, we are open to hear the case from any family from the work area.

We are glad to see that women have broken their silence and come forward seeking justice and demanding action against their husband/family members. Women have shown courage to come forward and complain against the injustice with them.

Our counsellors provide guidance to couple and their families and try to resolve their disputes outside the court. We have realized that this initiative has minimized suffering of the women and paved the way towards a peaceful and happy living. We have observed that more women have come forward to get justice. This has also helped in improving overall scenario of violence against women.

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### Beneficiary and stakeholders

Women suffering from any kind of atrocity and their family members are the major beneficiary under the program. Community women, Police Station and National Commission for Women (NCW) and Delhi Commission for Women (DCW) are other stakeholders who are involved in the program in various capacities.

### Work Area

The Program covers Neb Sarai, Maidan Garhi, Rajpur Khurd and Chhattarpur in the South Delhi covering around 20,000 families. The societies in Neb Sarai and nearby vicinities have some major challenges as illiteracy particularly among girls, poor hygienic conditions, gender

discrimination / violence etc. As women do not have any support system in the family and society as well, they are on the losing side and need moral and legal support.

### **Major activities**

#### **“Swachchhta Hi Sewa” Campaign**

On 2nd October, 2019, we organized a rally and awareness session on stop single use of plastics under the “Swachchhta hi Sewa Campaign” at Neb Sarai area. we discussed Plastic is the only object occupies the major porter of garbage. So we started and explained the bad effects of plastics to the people of neighborhood through awareness session and a rally.

The rally was a grand success as about 150 to 200 people from all walks of life gathered and took oath “not to use plastics polythene bags ” polythene is not bio-degradable, it is very harmful for all living being . We distribute cloth bags to the participants. The participants told that we never used polythene bags.

This program was very fruitful for community people because they were made aware about adverse impacts of polythene bags. They promised to use cloth bags. We contributed to “Swatch Bharat Abhiyan” through “Stop the Single use plastic” campaign and motivated people on this issue.



#### **International Women’s Day**

On 7 March 2020 we celebrated “International Women’s Day” in Neb Sarai with community members. Where we conducted an awareness program in which all the community members were empowered about the rights related to women. Women specifically were told about their rights relating to domestic violence, dowry, right to earn livelihood. Women enjoyed that day with songs and dance also. They were very happy to celebrate that day.

#### **Community Meetings**

During this year, we organized 24 community meetings in our target work area with the purpose of spreading awareness among women regarding their rights, the various laws that exist, and social issues such as domestic violence, Sexual harassment at work place, child protection and child marriage etc. Through this we reached out to 612 women and 6 men who have attended these meetings.

### Advisory Committee:

An Advisory Committee has been constituted to aid the FCC team. It is composed of seven members, including, three representatives from Nav Srishti, one worker from ICDS, one legal expert, and one police representative. The committee meets on a quarterly basis to discuss the nature of cases that approach the FCC, the nature of action taken upon them, challenges faced by the team, and also new laws and amendments and the like.



### Achievements

Through this program, we were able to extend counselling services to 96 cases that were registered this year. Out of which 92 cases were successfully solved and 2 cases remained pending and 2 were referred. The program reached out to 224 direct beneficiaries through extended counselling to family members, it additionally reached out to 488 more beneficiaries. Regular follow-up is maintained by us even post reconciliation.

### Major Challenges

- *Reporting and addressing cases of incest is a major challenge where the family members don't come to family counselling centre.*
- *In some cases victim changes her statement*
- *Sometime family is not interested to file case in court.*

Solved	92
Referred	2
Pending	2
Total Case	96

### Beneficiaries

Sir, No.	Activity	No.	Beneficiary	
			Male	Female
1	Awareness session on Swachchhta hi Sewa Campaign	1	50	150
2	Women day Celebration	1		52
3	Community Meeting	24	6	612
4	F.C.C Member Meeting	4	1	6

### Work during Lockdown Due to COVID -19

We made the community aware to different issues during lockdown to till date. We played a key role in fight against CORONA to make the people aware through phone.

We made the people aware about Corona Symptoms, Help Line No: 1075/23978046, Emergency ambulance service – 112 and how to protect from Corona Virus.

We made the people aware about homemade masks, and also made the mask at our centre and distributed to the approximate 100 community people who had not purchased masks from the market.

We made the community Aware about E - Ration Card. We helped approximately 50 people who did not have ration card and get them registered under Ration E - Coupon scheme and provided ration.

We distributed ration to 528 needy families in Neb Sarai Community With the support of Personal donors, Students of Jamia University, CRY and Zomato feeding India.

On 29/3/2020 Jamia student distributed 24 kits of dry ration

On 30/3/2020 our individual donor Mr. Sudarshan Banerjee distributed 20 kits of dry ration.

### **Kiran Got Her Son Admitted In School**

A Lady named by Ms. Kiran w/o Mr. Rajiv, R/O Neb Sarai was residing with their two children aged 11 years and two years, both are sons.

When Kiran was away to her job, her husband Mr. Rajiv fled with the both children. Kiran came crying to us. We tried to contact her husband but he behaved rudely. It was learnt that instead of admitting the elder son to school, he was put to look after sheep and goats at the field.

The grandmother (Nani) was also very sad and went to Rajiv's village to peruse him to send back the children, but she was turned away with showers of foul language. We took the help of women helpline 181 and by our joint efforts; Rajiv was convinced and brought the children back to Delhi.

We had a few counselling sessions and now Kiran has got her son admitted in school and are living with the children, as her husband left for his village. Since Rajiv was creating problems now and then, Kiran decided to live alone and keeping her children in peaceful atmosphere. Thus the life of lady was saved from the domestic violence and the future of her children was also saved.



## Crisis Intervention Centre

### The Program

We have been working on two units (Outer and Outer-North districts) of the project "Crisis Intervention Centre" with the support of "Delhi Commission for Women".

CIC is a program designed by the Commission in 1998 exclusively to help victims of sexual assault. Aiming to establish a network of NGOs, the Commission took upon itself the task to contact NGOs who were willing to help and as on date CICs are functioning in all police districts of Delhi.

The Commission is the nodal agency for all the CICs. The Commission monitors the cases as & when required and also guides about the functioning of CICs periodically. Quarterly meetings are held by the Commission to review the functioning of CICs. Police Officials and NGO representatives attend these meetings and provide their feedback.

### Goal and Objectives of the Program

The project has a goal to make significant changes in life of rape victims by helping them in any way possible and bring victim out of trauma. Objectives of the program are as follows-

- *To reduce the trauma and provide counselling help to the victim, family and the immediate attached community;*
- *To ensure transparency in the professional investigative, registration of FIR and medical examination;*
- *To provide medical help where required, particularly for treatment of victims;*
- *To help the minor victim in getting financial assistance and her family to take care of the nutritional and other needs;*
- *To provide support services to the police and to help in the rehabilitation of the victim*
- *To decide a course of action as per victim's desire and considering the entire situation.*

### Beneficiary Community

All needy women and girls in Outer district are main beneficiary under the program. We are ready to help and support any woman/girl/child in need.

Project covers all children up to the age of 18 years and women who are victim of sexual assault. We have reached all the needy women and children and tried to provide best possible support to them in fight for the justice.

### Team

#### Outer District

Two counsellors are associated with the project in Outer District. They provide moral and legal support to the victims.

### Outer-North District

Three counsellors are associated with the project in Outer-North District. They provide moral and legal support to the victims

#### Activities

- *We have attended all the calls regarding rape and sexual abuse in 10 police stations of outer district of Delhi.*
- *We have helped rape victims in 10 police stations as per the framework of the program that is designed as per direction given by the Honorable Court.*
- *We have sensitized the police personnel on this issue*
- *We have also worked to provide legal support to rape victims during the court trial through DLSA or DCW.*

#### Coverage

We have received total 704 cases this year. Out of which 421 cases were related to sexual assault while 283 cases were related to other issues. Our counselors have paid 1503 visits and conducted follow-up 3070 times. There were 55 cases that were referred to DCW for further action. Area wise details are given here-

#### Outer District

We have received total 375 cases this year. Out of which 225 cases were related to sexual assault while 150 cases were related to other issues. Our counselors have paid 845

Total cases received	sexual assault & Molestation cases	Visits conducted	Referred cases to DCW	Follow-up done	Other cases (No sexual assault)
375	225	845	30	1635	150

visits and conducted follow-up 1635 times. There were 30 cases that were referred to DCW for further action.

#### Outer-North District

We have received total 329 cases this year. Out of which 196 cases were related to sexual assault while 133 cases were related to other issues. Our counselors have

Total received case	Sexual assault, molestation & kidnapping cases	Visit conducted	Referred cases to DCW	Follo-w-up done	Other (No sexual assault)
329	196	658	25	1435	133

paid 658 visits and conducted follow-up 1435 times. There were 25cases that were referred to DCW for further action.

## Mobile Help Line (MHL)

### The Program

Our work has been continued on the project "Mobile Help line (MHL)" with the support of "Delhi Commission for Women". We have been running MHL since December 2013. There is a team of six fulltime workers (three counsellors and three drivers) who ensure round the clock support to woman in need. The MHL covers the area in North-West Delhi. The program has a goal to help the women facing any sort of atrocity and provide support them to live a fearless and dignified life.

### Project Goal

To provide immediate support to victims of Domestic Violence and other forms of atrocities against women and help so that they overcome the trauma through counselling and legal support

### Objectives

The main objectives of this program are:

- *To provide immediate relief to women in distress through counselling*
- *To rescue abandoned and destitute women and provide them safety and shelter*
- *To create awareness among women about the women related laws*
- *To facilitate solving disputes and provide legal support*

### Main Beneficiaries

Girls and women victim of any form of violence or other atrocities

### Area and Population

We are running this program with in North West District of Delhi covering 7 Police Station areas. The population of coverage areas is estimated to be 15 Lakhs. MHL received total 3400 cases this year.

Total 437 cases are referred directly by DCW. MHL team paid total 1963 site visits to provide immediate support to the victims in form of counselling, facilitating police procedures, family disputes resolving and medical support through linkage with hospitals with police assistance. The team has followed-up 1886 cases and helped them through moral support and counselling.



Rescuing of certain victims and providing them with shelter at various shelter homes run by government or other agency is another task this program performs on a regular basis.

### Major activities

The major activities carried out on case to case basis during the MHL operation includes but are not limited to matrimonial discord, physical and mental harassment by in-laws, harassment by neighbors or others, child custody, maintenance, divorce and desertion, rape, physical abuse, emotional distress, harassment at work place, legal advice and implications, other miscellaneous problems of women, non-co-operation from police, property dispute, missing / kidnapping / trafficking and child marriage

### Changes that are visible

Changes are brought through continuous awareness creation and establishing faith in the system. We as partners of Delhi commission for women have been on our toes to provide immediate and appropriate help to the victims. The changes could be seen on ground based on the data reported during the period.

It is evident that women are now coming out of the age old tradition of hiding their personal issues in the name of family and society. Now they are not only protesting any kind of atrocities against them but also reporting and bringing them to the authorities for solving the issues either through counselling or legal ways.



### Major Challenges

We need to make the society more aware towards the laws related to women. Specially the Police department needs to be more liberal on women issues and should be more amenable while dealing the issues related to women.

***MHL is a 24/7 service. It reaches the victim with in no time and provides moral and legal support to victim.***

***Very committed, sensitive and well trained counselors are working with the service. The help-line number 181 should be conveyed to every woman so that she can approach MHL whenever required.***

## Mahila Panchayat

### The program

We have continued running Mahila Panchayat with the support of "Delhi Commission for Women (DCW) since 2002". A team of five full-time workers is associated with the program. Besides, thirty active volunteers are contributing in the program in different capacities.

### Project Goal

The program has a goal to make significant changes in women's lives by helping them in any way possible and create a safe environment for them.

### Objectives

- *Mahila Panchayat works to provide support to women facing any domestic problem in family.*
- *It is gender-neutral body and any person (man or woman) can file a complaint regarding the family disputes in Panchayat.*
- *It works to spread awareness and motivate women from marginalized communities who are victims of immense domestic violence to join or seek help from Mahila Panchayat.*

### Area and the People

Nav Srishti runs Mahila Panchayat in Nangloi. This area comes under northern part of outer Delhi and is a resettlement colony, developed in 1965. Most of the residents here engaged in own business, daily wages and government sectors. Mahila Panchayat covers all the areas that come under Nangloi police station like Nangloi Camp No. 1, Camp No. 2, Camp No. 3, Veena Enclave, Rajdhani Park, Rajendra Park, Amar Colony, Nangloi Extension, Shiv Ram Park, Nilothi and Kamruddin Nagar etc.

### Beneficiaries

The program has directly benefitted 3195 persons (complainants and their family members) during the year while we have reached approximately 16000 persons through various interventions including community meetings, awareness programs, informal group discussions etc. We have also worked on the cases referred by Delhi Commission for Women and conducted fact finding visits/inquiries in these cases. We have submitted inquiry report in 15 such cases.



## Major Activities

- *Listen to the complainant and understand the problem*
- *Get a written complaint and send a notice to the second party*
- *Listen to both parties and define a framework to resolve the issue through Mahila Panchayat*
- *Counsel both the parties based on the facts and help them to reach on a conclusion.*
- *In case the matter is not resolved, refer the case to appropriate agency i.e. Police, Family Court, DCW, DLSA etc.*
- *Follow-up cases regularly*
- *Conducting awareness sessions*
- *Conducting home visits*
- *Conducting follow-up of cases referred by DCW*
- *Participating in campaign, meeting, training program organized by DCW*

## Significant Achievements

Total 970 (M-44, F-926) individual counselling held on domestic violence, divorce, mental torture, Laadli, Cheating, harassment by daughter in law and service related like Aadhar card, pension, voter id card, ration card, Voter id card verification, PF claim, Labour card, etc. Total 86 Panchayat meetings held on different registered cases in which 292 members participated in Panchayat meetings.

Total 52 community meetings were held on domestic violence, information about Mahila Panchayat, 181 women helpline number, Sexual assault, Program of Delhi commission, Voter Id verification, Support of Anshan and total number of 1695 (M-149, F-1546) people participated in these meetings.

Tabassum Jahan and Ms. Nazma Khan, from Mahila Panchayat were honored by Reena Banerjee from Nav Srishti on 2/08/2019, silver jubilee of Nav Srishti.

Category	Number
Solved cases	182
Referred	104
Closed	131
Under Process	139
<b>Total</b>	<b>556</b>

## Total new cases

Mahila Panchayat dealt with total 556 cases this year. Details are given here-

## Best Practice in the Project:

Panchayat team has made the community aware on 181. Many cases came to Mahila Panchayat where the victims shared their problem regarding child custody; rescuing them from in-law's house, documents and domestic violence etc. They wanted immediate action on the spot. In such cases, we suggest them to call mobile women help-line. Victim shared their problem to 181. Women helpline counselor reaches at complainant's home and helps them.

## Major Capacity Building Programs/Exposures

- *Date:-05/04/2019, Venue:- 181 call centre, Naraina industrial, Issue:- How to handle case of Domestic violence on 181 counselling*
- *Date:-16/04/2019, Venue:-ITO, New Delhi, Issue:- Domestic Violence, Resource person:- Zeenat (lawyers collective)*
- *Date:-13/06/2019, Venue:-CAC center, Nangloi, Issue:-Symptoms of Cancer, Resource person: - Rajvinder(Can Support )*
- *Date:-19/06/2019, Venue:- CAC center, Nangloi, Issue:-Sexual assault and Domestic violence, Resource person:-Lawyer Vandana (DCW)*
- *Date:-02/08/2019, Venue:-Vipin Chandra Pal Auditorium, New Delhi, Issue:-Nav Srishti 25<sup>th</sup> silver jubilee*
- *Date: 22/10/2019, Venue: - CAC centre, Nangloi, Issue: - Sexual assault, Resource:-Surabhi/Himani ( Martha Friends foundation)*
- *Date:-18/01/2020, Venue:-Prayas, Tuglakabad, Issue:-MIS preparation of Nav Srishti*

## Coverage

- *Total beneficiaries reached- 23,250*
- *Total direct reached: - 3,875*
- *Total indirect reached: - 19,375*

## Major Challenges

Nav Srishti Mahila Panchayat team has faced many problem because DCW has sent cases to Mahila Panchayat of other places like Chander Vihar, Nilothi, Nihal Vihar Inderpuri, Todapur, Dasghara, Maurice Nagar, Vikaspuri etc but Nav Srishti works at Nangloi that comes under Nangloi police station area and above area Panchayat has no approach and team has reach there and people has no positive response and they behave rudely with team and they said who are you and we don't compliant anywhere and refused to meet with team.

Efforts made at organization level and its outcome Nav Srishti team visit many time complainant home and after many visit, counselling and calls Mahila Panchayat team counsel the complainant then they meet us and told us their problem and also saw them Identity card of Nav Srishti then they know that we are belong to Organization and we have an agency of DCW

## Major Impacts of the Program

Nav Srishti Mahila Panchayat team works at Nangloi as a Mahila Panchayat and Mahila Panchayat mainly works for Domestic violence and Dowry harassment but during the year Panchayat change your works mode to engage more women in your project and empower the women on their documents because when any women came in Panchayat office they have no proof of your identity or name spelling is wrong on their documents. So Nav Srishti team told

them for correction and importance of their documents in their life because if women has filed a case or benefit any government scheme without those documents they will not benefit those scheme and they can face many problem in future during the admission, Aadli, pension, voter id card, birth certificate, Aadhar card income certificate, OBC/SC certificate etc. when women has known importance of documents in their life mostly women went to department for updating their documents without any support of Panchayat.

### **Lichho Devi is Living Happily Now**

Lichho Devi owns a home but still she was living on rent. Then Panchayat evicted her home from her daughter in law Indu. Lichho told us that her daughter in law Indu is living at her own home and Indu creates many problems and abused her. She didn't do any work for Lichho and her son did not say anything to Indu. Lichho's daughters also have not supported her so she wanted Indu to evict her home from them.

Mahila Panchayat registered her case on 4 July 2019 and gave her women helpline number 181 and counselled her that we will call her daughter-in-law to Panchayat and counsel her. Then Panchayat team went to Lichho's house and neighbour told us that they quarrel with each other and they saved Lichho from Indu and Indu's mother. Then Panchayat gave notice to Indu to come for hearing. After that both party came to Mahila Panchayat meeting on July 10, 2019 and Panchayat team did the counselling. Lichho's son agreed to pay three thousand rupees per month to Lichho. It was decided that during this period, Indu will maintain normal behaviour and they will leave her home within 1 months and Lichho will also pay security amount of 1 lakh to her son. Both parties agreed for a settlement.

We paid follow up visits on 22nd July, 25th July and 13 August 2019. Lichho wanted to talk to her daughter-in-law in Panchayat because she was not leaving. Panchayat team counselled Indu. Lichho, on 13 September 2019, gave 1 lakh rupees to her son and they left her home on 14 September 2019. Now Lichho is living at her home peacefully and she has no problem.



## Apollo Tyres Health Care Express –Delhi MMU

### The Program

Work on the project named “Apollo Tyres Health Care Express –Delhi MMU” in collaboration with “Apollo Tyres Foundation” continued this year also. The program started in December 2017. The program covers Singhu Border, Azadpur Transport Centre, Punjabi Bagh Transport Centre and Apsara Border (UP) in Delhi NCR. Seven persons (one Project Coordinator, one Medical Officer, two Outreach Workers, one Pharmacist, one Lab Technician and a Driver) are associated with the project and look after all activities. There are 31 volunteers who also support us in implementation of the program.

### Goal

This Project has a goal to improve the health status of the transport sector workers in targeted hubs of Delhi, with a special focus on truckers, transport support workers and their families.

### Intervention Area

Program is implemented in Delhi/ NCR – Singhu Border, Azadpur transport Centre, Punjabi Bagh Transport centre and Apsara border (UP).

### Objectives

- *To provide primary health care to trucker community*
- *Raising the level of awareness on issues of personal health, environmental sanitation, hygiene, and other health and nutrition related behaviors and create a demand for neighbourhood quality primary healthcare services from the government.*
- *Developing an effective health system of referrals & linkages with public as well as private health facilities in and around these areas*

### Target Group

Program mainly benefits the trucker community and people related to allied services. Truckers community move to many places so they rarely get sufficient time to visit any health facility for own health related issues. They do not have proper knowledge of risky sexual behavior and very often get infected with HIV and other STIs. Many of them also suffer from eye problems, diabetes and other general health disorders.



## Major Activities

Following activities are conducted under the program-

- *General treatment and STI treatment. (Daily)*
- *HIV testing & Counselling (Daily)*
- *Street play (One in week)*
- *One to One (Daily)*
- *One to group (Daily)*
- *Diabetes testing (Daily)*
- *Vision screening (Special health day)*

## Beneficiaries

## Impact/Changes

Sr. No.	Activity	Beneficiary
1.	One to One	3181
2.	One to Group (Session )	5670
3.	General Treatment	10325
4.	STI Treatment	64
5.	HIV Testing & Counselling	1223
6.	Diabetes testing	2693
7.	Vision screening	1169
8.	Theatre Group	3325
	<b>Total</b>	<b>27650</b>

Through one to one and group session with truckers and allied population we improved the awareness level about STI and HIV. They were told about the signs and symptoms of these infections and its consequences so that they refrain from indulging into risky sexual behaviour. We worked to enhance the knowledge of HIV/AIDs to trucker community and Allied population. Pictorial messages are more helpful for the target community compared to the text messages and they show interest in such IEC materials. Through condom demonstration Truckers people aware about proper use of condoms. Trucker community aware about STI and general diseases are more aware about importance of their own health and wellbeing. People were made aware about the importance of counselling.



## Major Challenges

Truckers do not want to leave their vehicles and gather at the activity venue. Many among the targeted community are not literate so they do not want to take the materials with them. Trucker community hesitates to re demo the use of condoms in group session. Difficult to get them at one place on clinic-day, since many of them are away from transport offices or other works. People are reluctant to reveal their identity as HIV positive case.

## Swasth- Gaon Ek Pahal

### The Programme

“Swasth Gaon, Ek Pahal” (SGEP) is an Artemis Hospital’s community investment initiative, helping adolescents in need in Nakhrola village, Gurugram to deal with the health problems they face and improve their chances for a better life in the future. The programme is a partnership between Nav Srishti and CSR of Artemis Hospital. SGEP was started on 15th May 2019 to improve health of adolescents in the age bracket of 10 to 19 years.

### Goal of the project

Project has a goal to enable healthy lives through preventive health and well-being education.

### Objectives of the project

- *To Build the knowledge and capacity of young people (boys and girls aged 10-19) on limiting risk behaviors, enabling them to protect and promote their long-term health and to improved health seeking behavior in adolescent.*
- *To improve access to and quality of youth-friendly services that supports the health of young people and to strengthen access to government schemes.*
- *To link with government to establish facilities for adolescent end promote engagement of adolescent so that they can become a village champion and showcase her/his talent to other as role model.*
- *To build awareness among adolescents to start speak up to break stereotype system in term of gender patriarchy norms and to improve knowledge of adolescent on SRH so that they can causes about any SRH.*
- *To give platform to youths they minimize their queries and involve in good practices rather than indulging any wrong unlawful-unhealthy practices.*
- *To promote WASH that aims to reduce the burden of diarrheal diseases in village.*

### Project Inauguration

Project Inauguration took place on 22<sup>nd</sup> may, 2019 at Community Centre, Nakhrola Village, Gurgaon (Haryana). Gamut of activities was taken up on this important day including -

- *Stakeholders meeting*
- *Demonstration of low cost nutritious food*
- *Life Skills session*
- *Street Play on awareness about Anemia*



On the basis of prior information disseminated to the community on the topic of “Anemia”, community women and children gathered over there in large number and their registration done one by one. Lightening of the lamp was done by the chief guests Mrs. Sanjam Yadav (Sarpanch) and Mrs. Monika Walia (Representative-AHSF). Opening ceremony song dedicated to goddess Saraswati was performed by the school going girls. Secretary, Nav Srishti Mrs. Reena Banerjee delivered speech about organization (Nav Srishti) in detail.



After that Sarpanch of Nakhrola village Mrs. Sanjam Yadav took the centre stage and expressed gratitude to Nav Srishti for implementing this health project “Swasth Gaon, Ek Pahal” to this area as many adolescents here are anaemic so this way it was the need of the hour also she described other evil health practices running across the village and requested the concerned people sitting there to help them to overcome these issues. Mrs. Monika Walia (Representative from AHSF) delivered her speech on health issues prevailing in the society.

### **Major activities**

Major activities carried out under the project and their impact is given here-

### **Baseline Survey**

In order to kick start the project implementation, an independent consultant (Nitin Kr. Gupta) for baseline survey was commissioned. It covered 5 risk behaviors including 1) awareness about health, 2) Tobacco and harmful use of alcohol, 3) Nutrition and Anaemia, 4) Sexual and reproductive health & rights and 5) Protection analyze the community perception and approach to tackle the situation in their community .

The design of baseline survey has been developed around the set project indicators, which would later help in capturing the change that could be attributed to Swasth Gaon, Ek Pahal while doing end-line Evaluation. The survey adopted purposive sampling technique to draw the samples in the survey and a multistage stratified sampling method was used to construct the sample for the baseline survey. Besides, all concerned Government and Community stakeholders have been interviewed and their perspective has been appropriately captured to understand the community specific issues around adolescents’ health, develop needs-based programmatic interventions and way forward etc.

The objective of the baseline survey is to collect detailed baseline data on all project indicators, which have been established by the implementing agency to enable changes to be measured over the course of the year intervention.

### **Total Beneficiaries Covered**

We have covered 4251 beneficiaries under the project. It includes 474 adolescents, 1259 community people covered intensively and 2518 people covered through extensive activities.

### **Nutrition to Cure Anemia**

Regular sessions were conducted with selected girls who were diagnosed as anaemic and fall under Moderate and Severe category as per the list shared by the Project team. Continue sessions conducted with them whole year to make them recover from low HB to



normal condition. The facilitator explained the nutrition intake was not only to satisfy immediate hunger but also promote proper growth and development (growth of bones, increased height and weight, development of mind and reproductive and sexual organs and also for supplementation of blood loss during menstruation for the adolescent girls)

### **Stakeholder Meeting**

Regular meetings held with community stakeholders/parents on their participation to support adolescent. We discussed the issue of Anaemia among young girls with the health workers. The participants were informed that we will conduct nutrition camps for the mothers and requested them to attend the sessions to facilitate the relation between parents and service providers. We also emphasized upon regular testing of the young girls which is also a mandate under ICDS. We sought their support and participation in the various activities carried out under project.

### **Life-Skills Sessions**

Life-skill sessions were organized with girls and stakeholders. We discussed about importance of healthy eating habits and sports in adolescent health an important part of a healthy lifestyle that should be taught at a young age. We discussed about adolescent's diet plan so they can follow a healthy eating.

We had a Life Skills Session on gender & gender based Violence, different types of physical contacts and uncomfortable situations. Ms. Sushma Sharma as resource person conducted session. She discussed about what a society or culture expects from you based on whether you are male or female (roles, behaviors, etc.) she also discussed on gender-based violence (GBV) Any act that results in, or is likely to result in, physical, sexual or psychological harm or suffering to someone (boy or girl) based on gender-role expectations and assumptions.

She also talked about child sexual and abuse and told where they could report the incidence. She encouraged sharing it with family members, community leaders, teachers, parents, friends,

older siblings etc. A child can also report on 1098. They can report to child helpline and Police. There is online complaint system also on the NCPCR website.

### **Awareness Sessions**

We had awareness sessions with women participants on World Health Day, International Women’s Sexual and Reproductive Health Awareness Day. The women were sensitized on issues pertaining to not only for their health but also for their daughters so that they are able to look after their children. The facilitator explained the nutrition intake was not only to satisfy immediate hunger but also promote proper growth and development of Fetus, in childhood and adolescents.

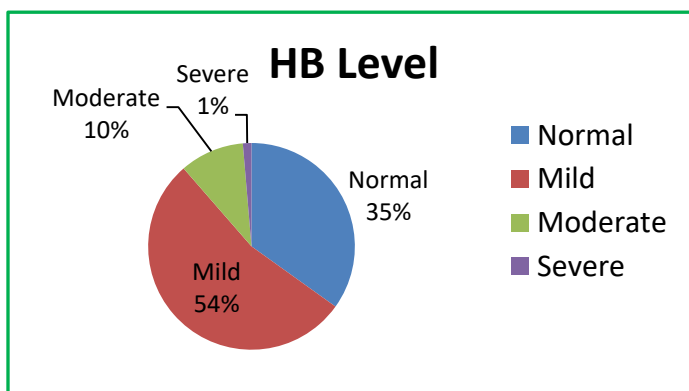
We also discussed about antenatal care, registration in the hospital, TT vaccination, testing of BP, Blood test, intake of proper diet for self and also for growth of fetus etc. We also discussed about postnatal care i.e. hospital delivery, maintenance of proper health and hygiene, overall health check-up of mother and new-born including birth weight etc,

### **Awareness Session with Adolescent Boys**

Facilitator Mr. Nitin Gupta explained that nutrition is a process to consume the nutrient from food which we eat. Facilitator also explained some example of nutrition, Healthy eating habits that help us to live healthy and fit. Participants were made aware of the correct meaning of nutrient. Nutrients are compounds in foods essential to life and health, providing us with energy, the building blocks for repair and growth and substances necessary to regulate chemical processes.

### **Comic Making**

Monthly training held on innovative methods (audio visual, resource person and flipbook) with adolescent focusing on the main health issues faced by the adolescents. Comic making activity was carried out at Government School, Nakhrola village from 5 to 7 March, 2020. Fifty children from class 6<sup>th</sup> to 8<sup>th</sup> class were part of it. Three main topics covered with children “Healthy eating practices”, “Hand washing” and “No to drugs”. Mr. Atul Kumar was Resource Person in the training. All children actively participated in this training. It was something new to them, they have learnt that how through pen and paper mode they can raise any issue related to them and in their community.



### **Anaemic Screening**

We conducted Anemia Screening of girls

between 10 to 19 years age in Government High School Nakhrola on 7<sup>th</sup> & 13<sup>th</sup> March 2020. Due to the on-going Board exams, we couldn't conduct the screening for 51 girls who have been screened during the 1<sup>st</sup> session held 6 months ago (in September 2019). The analysis is done as per the results of Hb screening of 149 girls out of the total 199 girls screened during the previous session.

### **International Women's Day**

On 13<sup>th</sup> March 2020, 'International Women's Day' was celebrated in GHS Nakhrola campus total participants were 350. Though this day is observed on 8<sup>th</sup> March every year, we celebrated on 13<sup>th</sup> March due to exams of children in school. Mrs. Sushila (HM, GHS Nakhrola) and Mrs. Reena Banerjee (Secretary, Nav Srishti) were the two eminent speakers for the day among others.

It was an occasion for the students, teachers and the other guests to pause for a moment and reflect on ourselves, to appreciate how much has been done and what more needs to be done in the field of gender equality, health of women. Moreover, it was the day to acknowledge all the men and women in



the world for making this world a better place for everyone to live in. Mrs. Reena Banerjee, in her address to the gathering highlighted the need for early detection and treatment of Anemia and malnutrition among adolescent girls and adequate nutrition to the girl child in order to prevent the occurrence of Anemia.

### **Awareness on Personal Hygiene and Hand Washing**

We organized 2 street-plays on 13<sup>th</sup> March at different locations in Nakhrola village. Total viewers were around 220. The play was performed by the professional team of Sandesh communications. The topic was Personal Hygiene and good effects of Hand washing. On this occasion the participants were sensitized on the benefits of hand washing and shown the proper steps of hand washing through live demonstration during the play.

### **End-Line Survey**

We conducted end-line survey to collect detailed data on all project indicators, which have been established to enable changes to be measured after yearly interventions.

As per data collection exercise, 100 community adolescents, 3 health service providers were interviewed to assess their knowledge and practices related to the Swasth Gaon, Ek Pehal thematic areas. The data collected from target groups has been triangulated before drawing inferences and accordingly findings have been presented chapter wise in the end line survey

report. The survey focused on understanding the drivers and barriers as to why adolescents are engaged in risk behaviors included using of tobacco and alcohol, risky sexual behavior and unhealthy diet. Findings of end-line survey will help in defining future action plan.

### **Sunita Adopted Healthy Habits**

My name is Sunita (Changed Name) and I am 15 years old. Presently, I am studying in 11th class. I used to eat junk food like burgers, momos, noodles & samosas. Whenever I go to school, I would ask my mother for money for lunch. My mother would insist me to carry the home made lunch but I would refuse to take the lunch. My friends circle and I used to enjoy the fast food and these fast foods pleased me. I used to feel tired but I was not aware why it was happening to me. Whenever I did physical hard work, my breath would go up and down swiftly. I was not able to concentrate on my study due to stomach pain. My parents suggested me a number of times to avoid fast food and take healthy homemade food but I would ignore them.



In my school, an Anemia check-up camp was organized under the SGEP. I participated in the awareness and check up camp. I tested my HB (Haemoglobin) level and I was shocked to see that my HB level was too low (6.2). In the awareness session, I came to know that Anemia is the reason for my fatigue and tiredness. If I have to improve my HB I have to eat healthy food and have to adopt best practices. This session and the series of informative sessions and counselling impacted on me a lot and helped me to analyze the situation that how Anemia can disturb my life cycle.

I was upset that my eating habits made me sick. But the good thing is that I can improve my Hb level. I took charge of life and made a list of food which will help me to improve my HB level. I also participated in many sessions which were organized through SGEP on different health issues. My parents were surprised to see the healthy changes in my lifestyle. Now I decided to have a healthy and heavy breakfast. I would pack my lunch box and avoid fast food. I encouraged my friends to avoid fast food because it is not good for our health.

SGEP provided me lots of valuable information, which I shared with my friends, community people and family members also. Participating in the session and taking healthy balanced food helped me to recover my HB. After six months, again an Anemia check-up and awareness camp was organized where I tested my HB and it was fantastic to see the improvement. Now my Hb percentage is approx. 11 and it is due to SGEP.



## **“Swasth- Gaon Ek Pahal” Additional Program**

We have worked on the issue of adolescent health with the support of Artemis Hospital. The program is implemented at village Nakhrola, Gurugram, Haryana. The program focuses on the health challenges faced by adolescent girls in particular and health of the people in general.

A play was performed by “Mehak theatre group” to educate people of the community on this disease covering topics like symptoms of Anemia, how it spreads, when it becomes necessary to consult a doctor and how it can be cured through medicines, good diet. Mr. Nitin Kumar talked about the same aforesaid issue at length among the school going children and requested the parents to identify the early symptoms and to provide iron rich diet to their children and not to hesitate to consult the nearest doctor immediately.

**Major activities carried out under the project and their impact is given here-.**

### **Adolescent Friendly Health Information Centre (AFHIC)**

For AFHIC, we focused on health related study materials. We finalized the books on Health, N.C.E.R.T curriculum, Moral, Stories, autobiography and motivational themes. While selecting the books for AFHIC in Nakhrola, we referred to the available books in HIC run by Nav Srishti in other project areas. Based on this the lists of books was finalized after carefully going through the contents of the books.

### **Poster, Flip Books & Audio-Visual Material**

It is an ongoing Activity with adolescent girls & Boys (11- 19 years) through New established AFHIC in GHS, Nakhrola Village, Gurugram, Haryana. We have developed and printed Poster standees containing Information about Healthy Diet, Protection Related Issues and Important Helpline Numbers functioning in Haryana. These standees will help the young boys and girls understanding the importance of health and wellbeing and also make them aware about their rights of protection against any abuse and atrocities. They can get help from the concerned agencies in time of need.

### **Day Celebration**

Government High School Nakhrola witnessed the celebration of the Republic Day on 26th January, 2020. Students, Staff, HM, Schoolteachers and the village Sarpanch having a sense of patriotism and dedication gathered on this occasion. The celebration started with the hoisting of the National Flag by the HM. The HM, in her speech, highlighted the importance of the Constitution and its unique features such as Sovereign, Socialist, Secular, Democratic and Republic enshrined in the preamble of the constitution. She also gave an insight on the various accomplishments achieved by the school and motivated the students for bringing more laurels for the School through their accomplishments.

The Chief Guest (Sarpanch) in her address highlighted the significance of the day, and made the children aware that the future of our country lies in their hands. Hence, they need to study well and stay healthy, inculcate good values in life, which will help them to be good citizens of the country. It was also a proud moment for “Swasth Gaon, Ek Pahal” project. The Chief Guest and HM of GHS Nakhrola appreciated the efforts undertaken by the project to spread awareness among young children about their health and overall development.

The speech was followed by the National Anthem and the Guard of Honor. Various other representations in forms of classical art, different dances and songs were performed by the students, giving a glimpse of the diversity in unity of the nation. The program ended with the message to create a great nation through collective efforts from all individual. Snacks were distributed among all the participants before dispersal.

### **AFHIC Setup & Staff Orientation**

The AFHIC is now established. The inauguration and handover ceremony was held on 23<sup>rd</sup> January in presence of School HM, Sarpanch of Nakhrola Village, representatives from AHSF Ms. Monika and Secretary, Nav Srishti along with Government Health Workers and Teachers of GHS Nakhrola. Now it is a completely Set-Up unit with Books, Book-Cases, Informative and educational indoor games, Audio visual aid (43 Inches Smart TV). The guests in their address to the participants applauded the renovation work done in the AFHIC room and appreciated the unique initiative undertaken by the project.

The Staffs have been oriented during an exposure visit paid to Health Information Center run under “Young Health Program” in Jahangirpuri. They were shown the records to be maintained including the books in Library. Many indoor games based on health information delivery have also been taught to them.

### **Health Related Games**

For outdoor games we have provided multiple options to the adolescents like Badminton, Football and Cricket etc. There were some sports items in school but they were inadequate in number, very old and not in good condition. In the given circumstances, girls always had to miss the opportunity to play, though they too have a desire to play. We provided the sports items so that the girls also can play like the boys during the free time/games period.

### **Self-Defense Training For Adolescent Girls**

Self-defense training was organized for the adolescent girls studying in GHS Nakhrola on March 10 to 14, 2020 responding to the long time demand from the village Sarpanch and parents. During our discussion with the HM and teachers of GHS, they too requested us to organize training for the girls to enhance their self-confidence and sense of safety. Ms. Shweta Choudhary and Mr. Sonu (both black belt holders) worked as resource person. Due to COVID19

related restrictions we were requested by the School authority to complete the training of 5<sup>th</sup> day on the 4<sup>th</sup> day itself by extending the session for another 90 minutes. The school was closed till further notice by the Education department.

### **Television for Video show for AFHIC**

We purchased and installed a 43 inches Smart android Television in the AFHIC Room. This audio visual aid will help the project staffs in delivering the sessions in a more informative way. This TV can play videos through external USB device and also capable of playing videos from the YouTube by directly connecting with the phone through internet connection.

The staffs were oriented during their ToT on how to select and download the informative videos available on various online platforms. Through this the project staffs and teachers can easily take sessions on the relevant topics and the participants will also take more interest as they can view the contents of the session rather than just lecture sessions.

### **Three Days Workshop**

A theatre training workshop was organised on 10-12 August 2019. Mr. Walter Peter was the resource person. He shared with all the children how LAA PO LAA-TIE starts and how it had a strong tool in it. He also shared the past /present ways of drama / theatre or theatre-in-education; how it is linked with our society, how to use it for bringing change in anyone, especially with children and communities. They also learnt how to use the tool. The basic theme of LAA PO LAA is like Me-to-We, Self–Family-Education-Society and World. Tie is a participatory ways for exploration.

In all, the workshop has given them an exposure to understand the power of participation, how we can bring effective learning throw participatory ways. And for this all of them took part in all activities like theatre games or exercises.

Within three days we gave them much exercise and they could understand more about Coordination, Trust, Give and take, Action- reaction, Leadership, Decision making and how to build their own children group. We came out with a plan where they understand or find out what to do or don't as a good CHILDREN of Nakhrola Village. This all build many understandings in them as a children of Nakhrola.

### **Handing Over to School**

All infrastructure, books, sports items, furniture, television etc. which we installed or developed, was handed over to school for continuous use of children. School authority assured us about this and appreciated the work we did in the school throughout the year. They also thanked our team for their work and bringing out positive changes among children.

## Young Health Program

### The Program

Our work on the project "Young Health Program" has been continued. Plan India-Astra Zeneca has been providing financial support to this program since November 2010. A team of 22 persons (20 full-time and two part-time) is associated with the program and looks after all activities carried out under the program. Program is being implemented in Bawana JJ Colony, Holambi Kalan Village and Jahangirpuri areas in North Delhi.

### Project Goal

Young Health Program (YHP) aims to make a meaningful difference to the health and well-being of the marginalized adolescents.

### Objectives

- *Build the knowledge and capacity of young people (boys and girls aged 10-24) on limiting risk behaviors, enabling them to protect and promote their long-term health.*
- *Raise awareness and mobilize communities to create a safe and supportive environment that facilitates healthy behavior among young people.*
- *Improve access to and quality of youth-friendly services that support the health of young people.*
- *Strengthen the implementation of policies and laws that support prevention of risk behaviors among young people*

### Brief Description of the Population Covered

We are covering whole Bawana JJ colony, Holambi Kalan Village and Jahangirpuri areas in North Delhi. Bawana JJ Colony is a Census Town city in district of North West Delhi, Delhi. The Bawana Census Town has population of 73,680 of which 40,258 are males while 33,422 are females as per report released by Census India 2011. Bawana contain 13851 households and maximum are story wise. Each house has 2 or 3 family and 1000 to 2000 Jhuggis also a part of Bawana of Bawana JJ Colony. Approx. 1.35 lakh people subsist into the Bawana JJ colony. We are covering whole Bawana JJ colony. Although, Bawana has divided in three areas (Bawana Industrial Area, Bawana Village and Bawana JJ colony) yet we are covering more than 1.25 lakh population in Bawana JJ colony.

Jahangirpuri is also a resettlement colony of North West Dist. but much older, dating to 1970s. The colony is located in front of Delhi's main landfill and garbage dumping sites. The 2011 census estimates the population to be around 197,000 but the actual population is much more as no Census Town has reported to have slum and the statutory towns having slums are spread over in more than one district. Since Jahangirpuri dwells in a large population who lives in slums and shanties around each block and also there are huge numbers of people living in rented

houses which contributes to the actual population and makes it very much around 5.0 Lakh. YHP cover whole Jahangirpuri.

Holambi Khurd is small village located in Narela Tehsil of North West Delhi district, Delhi with total 1596 families residing. The Holambi Khurd village has population of 7630 of which 4209 are males while 3421 are females as per Population Census 2011

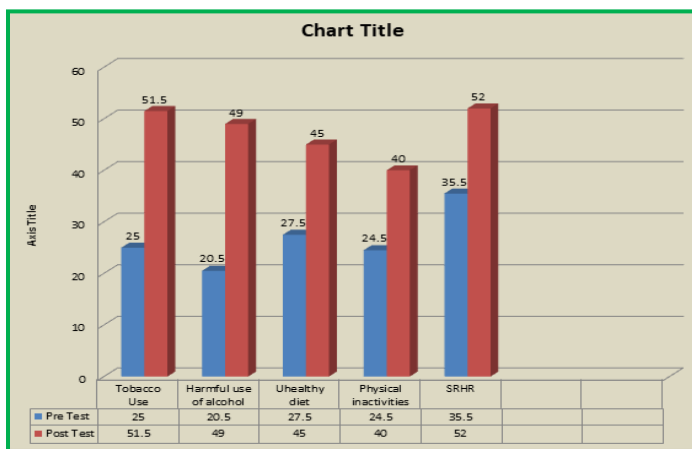
### Major Activities

Health Information Centres (HICs), which are commonly known as youth club in the community has been continually playing zestful role to hook thousands of young people with larger Nav Srishti Young Health Program (YHP) and eventually play a role of catalyst in raising awareness on modifiable NCD risk behaviour, changing attitude and behaviour to picking up healthy habits-eating healthy food, regularizing physical activity, avoiding tobacco and alcohol, and reducing air pollution in their community context. As a result, many formally trained peer educators, their parents and community members started referring young people to join the HICs. A total of 7496 young people (4424 girls) were registered across all 9 HICs throughout the year.

Total 242 young people (80 girls) have gone through 4 days peer education training on NCDs risk behaviour & SRHR in 6 batches and become a certified peer educator by Young Health Program in June 2019. These trainings were conducted by YHP staff in each other’s communities for e.g. the YHP staff of AVBT organized training in Nav Srishti project area and vice a versa. The training was conducted in a participatory manner where IEC (YHP module and flip books) were used to make the learning process interesting and easy. As per YHP protocol, a pre and post-test was conducted before and after the training with an aim to measure the outcome of the peer educator training.

### Pre and Post Analysis of One Batch

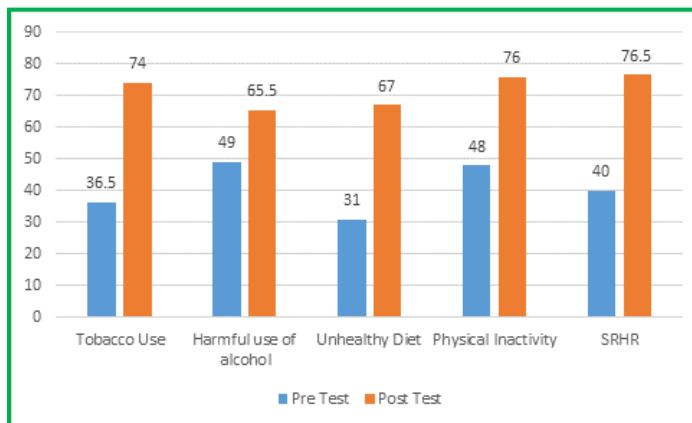
Total 688 young people (368 girls) have gone through 3 days of refresher peer education training on NCDs risk behaviour & SRHR in 17 batches in May and June 2019. The objectives of the refresher training were to upgrade the knowledge & reinforce key messages around NCDs; to improve their communication skills, to address the



challenges faced by peer educators while engaging with their peers and community. These training were facilitated by YHP team members at each other’s HICs e.g. Nav Srishti staff imparting training at AVBMT area and vice versa. The inter–project area refresher trainings

provided an opportunity to peer educators (PEs) to share their experiences being a PEs, learn about other areas, challenges encountered, learning so far, way forward etc. Motivational sessions were also organized where team members praised and acknowledged the contribution of peer educators for their untiring efforts to take the YHP agenda of addressing NCD risk behaviour forward and promoting health behaviour. To team carried out a pre & post-test to test increase in Knowledge Attitude and Practice (KAP) on NCDs risk behaviour. The results of the same are given below:

To promote the healthy lifestyle and eating habit, YHP has organized 59 nutrition awareness camps which witnessed participation of 2392 young peoples (1372 girls) in the reporting period. These camps were organized at Aanganwadi centres, HICs, schools and community places to reach out maximum numbers of young people. The main motive to link with young



people to Aanganwadi is to avail the services which are focus especially on drop out adolescent girls and could take long-term benefit.

Through these camps, YHP team sensitized young peoples on ill effect of excess use of Salt Sugar Fat (SSF), refined wheat flour (Maida), unhygienic food. The team instead promoted seasonal fruits and vegetables, low cost cultural nutrition in their diet. Flip books & IEC material were used to deliver these camps and demonstrate healthy food & drink recipes, which is cheaper in price and higher in protein, like peanut butter, sweet & salted sattu drink, sattu laddu, aam panna, poha, bhelpuri, and multigrain laddu. The peer educators facilitated these camps under the supervision of YHP team.

During the consultation with peer educators, head of schools and teachers, the teachers reported that school children are not consuming iron tables, which are given by government under Rastriya Bal Suraksha Karyakram (RBSK) to address child anemia. The head of school have requested YHP to sensitize young people on benefit of iron tablets and taking healthy diet. Accordingly, YHP team facilitated meetings on healthy nutrition, addressing myths and misconceptions around iron tablets etc., which helped in restoring the faith and dispelling the myths and misconceptions among young people.

- During the year, 62 counselling sessions were organized by professional counselor on peer pressure, addiction, attraction, stress, life skill education and role confusion, and risk behaviour among young people, where 2595 young peoples (1710 girls) have participated. The sessions focused on how to manage the stress during examination, attraction towards opposite sex, and

peer pressure, which often takes them to wrong path. The young people were given hands on training on life skill education through role plays so that they can manage the situation and decide what to do and what not to do during crisis.

- Eighty street-plays were delivered by the peer led street theatre team. Through these activities YHP team reached out to 4276 community people (2417 women) and 4046 young people (2113 girls). Street theatre focused on issues like changes during adolescence, unhealthy diet, physical inactivity, harmful use of alcohol, tobacco use and child rights. The street theatres were performed in weekly market, roundabouts/circles and street corners to captivate max attention of young



people and community people. After each performance, a Q & A session was conducted to reinforce the key health messages. Post street theatre a discussion with bystanders have revealed that health related messages through acting help people to start relating their things within their community context, and facilitate them to cultivate healthy habits.

- Total 177 community meetings were carried out in all three intervention areas, which witnessed 3226 community people (2811 females) and 1220 young people (907 young girls). The YHP sensitized community people on changes during adolescence, nutrition & anemia, physical inactivity, HIV/AIDS, use of tobacco & alcohol, heat waves, healthy food during menstruation, mental health, personal hygiene, diabetes, air pollution and services available at the HICs. These meetings provided a platform to community peoples to discuss their issues and receive counselling. Community people told during the meeting that they feel energetic, happy and dignified because YHP listens to their stories and works. It promotes healthy behaviour so that community can live NCD free life.

- A training program was conducted with 45 CSG members in the reporting period. The CSGs members were trained on advocacy & leadership skills and Cigarette & Other Tobacco Product Act 2003 (COTPA). The main objective of the training was to make them understand about the urban governance, basic steps & principle of advocacy, process of communication for effective advocacy and sensitize them on COTPA. It has been observed that people are aware about the issues but having very less knowledge on what issues are related to which department and who can be the decision maker that needs to be approached. Henceforth, the trainer explained the hierarchy of various departments in the district like MCD, education and health.

- Wall-paintings were done at four places in 3 YHP intervention areas (Bawana, Jahangirpuri and Holambi Kalan). The walls were beautified with pictures and slogans on key health messages for spreading awareness among community people on modifiable NCDs risk behaviour. The main objective of the wall painting was to expand the reach of YHP and make the community people more sensitive towards NCD risk behaviour and promoting healthy behaviour.

- Total 83 community safety meetings were conducted, where 1625 community people (1510 women) and 715 young people (514 girls) have participated. The objectives of the meeting was- to encourage women to voice out the safety and protection issues faced by them; to link women with NGOs providing free legal aid (DALSA); and generate awareness around gender and safety issues.

YHP team facilitated 10 days self-defense training for adolescent girls with support of Parivartan Cell of Delhi Police. Post community safety meetings, women, girls and boys have reported that police have increased patrolling near schools and community parks, which has restored confidence among them.



- The frontline health workers are the main cadre of government machinery for raising awareness among community peoples on health issues. But unfortunately, they didn't receive any technical training on NCD risk behaviour, SRHR, and AFHS from the government department. To address this knowledge gap, YHP organized 2 sensitization training program to build capacity of 106 frontline health workers (ASHAs, ANMs, AWW) on NCD risk behaviour and SRHR in Jahangirpuri and Bawana.

During discourse, workers shared that they face difficulties while dealing with young people as they ask many questions relating to their physical and psychosocial health issues, and since we are not adequately trained, hence, we feel uncomfortable to answer their queries. This is the reason that young people never come back to us again with the problems. However, training program organized by YHP equipped us with key information on modifiable NCD risk behaviour and SRHR, which will helped us to work effectively and efficiently in the community. The training program got concluded with the distribution of modules and flipbooks on YHP agenda.

Total 5 CSGs meetings were conducted at different HICs in all three intervention areas, which witnessed participation of 202 members. In the group meetings various issued were identified and discussed and the possible ways to resolve the issues. The members drafted few letters and



submitted to councilor, and Member of legislative assembly for advocating the prominent issues which affecting the community. Action Plan mentioned at the end of report.

YHP supported one primary health centre in Jahangirpuri to develop adolescent friendly health services clinic in second quarter of program, which is the mandate of RKSK program. To make health facilities adolescent friendly, the YHP team installed SBCC materials, sign boards and trained front line health staff on the component of adolescent friendly health services as per RKSK and WHO guideline. Dr. Prashant, Medical Officer shared during the synergy meeting that there is increase in footfall of adolescents at the PHCs after developing the facility into AFHS. Now CSGs, peer Educators and HIC refer the cases so that young boys and girls can receive appropriate health counselling and treatment by qualified health service providers at the AFHS.

### **Significant Achievements**

- Sustainability is the most crucial part of YHP program design, hence, YHP team, peer educators, Community stakeholders groups CSGS, and selected frontline health service providers collectively explored all possibilities for sustaining HICs. The discussions unfolded the idea of integrating HICs into government run institutions like schools, Aanganwadi centre, CBOs and NGOs. At the outset, YHP team approached and advocated for integrating HICs in the government schools running in the YHP intervention communities.



YHP team successfully convinced the head of schools (school principal) of 3 Government Senior Secondary School in Bawana and eventually integrated HICs into either school library/sports room, which also helped in increasing the attendance and empowering students with knowledge on modifiable risk factors of NCD.

The school based HICs were painted with child friendly and eye catchy pictures to promote healthy behaviour. YHP modules, flipbooks and several meaningful health books were resourced to strengthen the newly integrated HICs in the school system. The head of school and teachers appreciated the efforts of YHP team for championing this much needed cause of promoting health seeking behaviour for NCDs prevention. Post securing approval from school principal, the YHP team has also started organizing sports and health sessions in the school premises.

- One primary health centre was developed as model adolescent friendly health services in Jahangirpuri. The health centres have started running 2 hours of special adolescent clinic on every Saturday from 12 pm to 02 pm, where adolescents are provided counselling and treatment services. The YFHS is resourced with SBCC material, WASH facility, sign board etc. A sensitization cum training was delivered to primary health centre staff on how to nurture friendly environment, available adolescent friendly services and limiting risk behaviour. Dr. Pradeep has shared that the adolescent footfalls have increased.

### **Total Target Beneficiaries Reached**

Total Direct reach / indirect reach) -YHP reached out 47334 young people included 18332 boys and 29002 girls in all three intervention areas directly and 12885 community people included 2895 Male and 9990 Female indirectly.

### **Major Challenges**

- YHP is continuously working towards developing healthy eating behaviour in community through Nutrition awareness talks and camps. Parents and young people interface meeting on SRHR, is somehow breaking the belief but still it has gone halfway. YHP is continuously discussing the issue in community meeting as well.

- During the reporting period, Major YHP's initiatives are non-budgeted. YHP staffs took this challenge and facilitated the activities without compromise in the quality. But some activity requires fund and these activities have been postponed since fund received.

### **Major Impacts of the Program**

YHP program has achieved some significant milestones towards impacting the lives of young people and at the same time ensuring sustainability of the program. Towards this pursuit, teacher's sensitization was conducted in government schools which imparted hands on training to the teachers on modifiable NCD risk behaviour, its preventive and health promotion strategies. The teachers internalized the significance of the training that if these risky behaviors are not timely addressed then it will make young people and teachers vulnerable to varied NCDs. The teachers were encouraged to become a change maker and champion the cause of NCDs prevention and promoting healthy behaviour among young people and their fellow teaching fraternity as well.

- During the reporting period, HICs have conducted limited activities like sessions, and indoor & outdoor physical activity due to annual exam and lockdown in the country. Peer and HIC's members led sessions has boosted the confidence of other young people to come forward and participate effectively and continually in program activities. Doing physical activities, cooking healthy food at home and counselling their family members to say no to smoke/chew tobacco during the lockdown showed how young peoples have adopted healthy habits in their life. Now

Peer educators are taking the initiative to take the YHP agenda forward. It is worth to mention here that before the lockdown YHP Peer educators were conducting sessions, meeting in the community. They were working as a change agent in the community.

### Quotes from the Stakeholders

Nav Srishti YHP team sensitized our beneficiaries on healthy diet. It is good that they are eager to help. They are well equipped with key information on healthy diet.

**Mumtaz-ASHA, Bawana**

Model adolescent's friendly clinic paved the way to increase the access of young people to health centre

**Mrs. Madhu-PHN, Jahangirpuri**

Training of teachers and building the capacity of young people on modifiable risk factors, work in two ways. It is very important that young people will be sensitized on tobacco use, Harmful use of alcohol, healthy diet.

**Mr. Deepak Garg Principal, Government. Boys Sr. Sec. School-Bawana**

### Community Stakeholders Group- An Overview of Advocacy Agenda/Topics

Sr. No.	Issues	Action taken	Quarter	Follow up	Achieved	Pending
1	Installation of open gym in park – Holambi Kalan	Meetings were scheduled with ward councilors and youth advocates to collect the signature of community people to make movement stronger	1 <sup>st</sup> & 2 <sup>nd</sup> quarter	In all 4 quarters	Under progress	No progress made on installation of open gym.
2	No Primary health facilities - Bawana	Meetings were conducted with MLA, CDMOs, DG and health ministers and submitted a request letter to DG - Health for opening new health facility.	1 <sup>st</sup> & 2 <sup>nd</sup> quarter	In all quarters	The health department has forwarded the request to PWD for land allotment for health facility.	PWD haven't issued land yet. YHP is continuously following up with CDMO.
3	CCTV Camera - Jahangirpuri	Request letter submitted to MLA for installation on CCTV on each intersection, cross over for girl safety	2 <sup>nd</sup> quarter	In all 4 quarters	MLA has installed few CCTV cameras in the community.	CSGs following up for installation in all intersection and streets.

### **Ashraf Is a Changed Youth Now**

I am Ashraf. I am 17 years old. My family has been living in Bawana JJ colony for 15 years. Bawana JJ colony is a resettlement colony. There are 4 members in my family. My father is a tailor and he is only earning member in our family. I am presently studying in 10th Standard.

Before joining the YHP, I used to roam to and fro in park & streets whole day with my friends. My friend circle was too prone towards smoking cigarettes, bidis and bunking classes. During the field visit, in 2017 YHP staff met me and my family when my parents shared that I was addicted of betel nuts due to the bad friends' company I was into.

My parents also shared with the YHP staff that I frequently ask for money from my parents to buy betel nuts and street foods. My parents were very worried about me, my habits and my company. However, they could do nothing as I didn't like listening to their advice. It was the time then YHP staff requested me to come to come to HIC. Initially I said I would come but I didn't go. After the follow up by YHP staff and listening to my parents, I decided to visit HIC.

Finally, one day I went to HIC. As it was my habit of every day, I went to HIC chewing betel nuts and didn't even take shower. As I entered HIC, I saw many young people of my own community watching the video shows. I was surprised to see the concept of HIC and was interested in it. Since, I saw young people from my own community participating in excellent activities and very well behaved I felt bad about my own habits.

I then decided to change my habits and become a well behaved, disciplined and good boy. I started come regularly to HIC. I got information about our five thematic issues including Tobacco use, Harmful use of alcohol, Physical inactivity, Unhealthy diet and Sexual and reproductive health & right. After some time, I engaged myself in many more activities like library classes; Sports, HIC sessions etc. and I enjoyed getting involved in those. My friend circle has changed and continuously counseling helped me to curb the habit of taking betel nuts. Now I take the bath daily and wear clean clothes. I also assist YHP staffs in various activities and always eager to join events, activities taken up at HIC. I have quit consuming betel nuts totally as I am embarrassed to meet my friends at HIC with such bad habit. I do not ask money with my parents anymore as I have quit the habit of taking harmful materials. I help my parents to perform household chores as well. I cannot thank enough to YHP staffs who have vital role in changing my personality.

*"YHP is a unique program and its various services allure the young people. I do not take the betel nuts and motivate to my friends to quit this bad habit as soon as possible".*

## Recognition to our work

On 8<sup>th</sup> Nov. 2019 New Delhi Institute of Management through its NITI program bestow the award of best NGO footprint upon Nav Srishti



## Ms. Nirmal Kaur received award from Rotary Club Midwest

I am Nirmal Kaur. I am happy to share my feeling. The president of Rotary Club Midwest, Mr. Prem Singh Dhingra, emailed me that The Rotary Club Midwest that does various programs to serve the humanity to bring difference in the lives of the society and people of the world, has also designed to award person or society. Please grace with your presence in the meeting of the club on 8th of May 2019 at 7 pm at India habitat Center, Maple Room.

Mr. Dhingra described all that he has seen from the visit he made to Nav Srishti. He appreciated the work I have done in 21 years in Nav Srishti Organization and found my work praiseworthy and commendable to be deserving of such an award.



I feel fortunate and thankful for this award to be granted to me. I feel proud and delighted to receive such an award and being appreciated for the time and efforts I have given to my work in Nav Srishti. I am also thankful to Nav Srishti for giving me the opportunity.

## Foundation Day Celebration

We celebrated 25<sup>th</sup> anniversary of our dedicated journey for development of marginalized communities focusing on women and children. The program was organized at Vipin Chandra Pal Auditorium, C. R. Park, New Delhi.



### प्रगतिशील महिलाओं को किया सम्मानित

जागरण संवाददाता, दक्षिणी दिल्ली : चितरंजन पार्क के विपिनचंद्र पाल ऑडिटोरियम में नवसृष्टि संस्था की ओर से आयोजित कार्यक्रम में प्रगतिशील महिलाओं का सम्मान हुआ। संस्था सचिव रीना बैनर्जी ने महिलाओं को सम्मानित कर कहा कि 1994 में नवसृष्टि संस्था का गठन किया गया था और इसकी 25वीं वर्षगांठ के उपलक्ष्य में कार्यक्रम आयोजित किया गया है।

संस्था ने नांगलोई इलाके से कार्य करना शुरू किया था, लेकिन आज यह सुलतानपुरी, आजादपुर, जहांगीरपुरी, बवाना, खेड़ा खुर्द, हौलगवी कला, संगम विहार, नेव सराय, फरीदाबाद, गुरुग्राम, गाजियाबाद, नोएडा व ग्रेटर नोएडा में शिक्षा, स्वास्थ्य व महिला सुरक्षा और महिला सशक्तिकरण के क्षेत्र में कार्य कर रही है।

उन्होंने बताया कि 2009 में तत्कालीन



प्रगतिशील महिला को सम्मानित करती नवसृष्टि की सचिव रीना बैनर्जी ( काली साडी में) ■ फोटो: सौजन्य नवसृष्टि

राष्ट्रपति प्रतभा पाटिल ने महिला सशक्तिकरण के लिए काम करने पर संस्था को सम्मानित भी किया था। वहीं, 2017 में संस्था को स्वामी विवेकानंद और सिस्टर मार्ग्रेट अवार्ड भी दिया जा चुका है। संस्था की अध्यक्ष अन्नू झा ने बताया कि संस्था के कार्यों से अभी तक कई हजार लोगों के जीवन में बदलाव आ चुका है।

### 25वीं वर्षगांठ



नव सृष्टि संस्था ने शुक्रवार को अपनी 25वीं वर्षगांठ विपिन चंद्रपाल ऑडिटोरियम चितरंजन पार्क में मनाई। इस मौके पर बीजेपी सांसद, संस्था के सभी पदाधिकारी और कार्यकर्ता मौजूद रहे। सांसद रमेश बिधूड़ी ने संस्था की सचिव रीना बनर्जी को समाज में अच्छे कार्यों के लिए धन्यवाद दिया। संस्था महिला सशक्तिकरण के विषयों पर गतिविधियां संचालित कर रही है।

## Exchange of Collaboration

We have actively worked for exchange of collaboration with state and national networks i.e. Alliance for People Rights (APR), NEEV Forces, RTE Forum, CSO coalition and other like-minded organizations on the issue of missing children, ECCDE and other pro-people issues. Nav Srishti is a member of International Women Peace Group working to strengthen every initiative to promote peace in the world.

### Neenv Delhi Forces

Neenv Delhi Forces is Delhi Chapter of National Forces. It is an informal network working on the rights of young children with like-minded NGOs since 2004. Partner organizations developed their own understanding of the child-related and other overlapping issues, taking stock of their information base increasing their own capacity to raise issues and identifying actions they wished to be involved in. This process took the form of regular meetings, capacity-building workshops and discussions by partners in a participatory mode of functioning.



Nav Srishti joined the network in 2005-06 and presently is an active member in the Neenv steering group. This year ground-level data collection of the ICDS status during the COVID 19 was collected with other partners. The findings were shared with the stakeholders to take action on the ground. Nav Srishti is working with Neenv in the south zone and raised the issue of young children with the elected members and with the communities.

- *On behalf of Nav Srishti, Secretary Reena Banerjee is a member of steering group. She has participated in meetings of Neenv Delhi Forces on policy decision of forum*
- *Nirmal Kaur from Nav Srishti (south district) attended zonal meetings, trainings and activities under the Neenv Delhi Forces.*
- *Jhanki - In Neb Sarai area we organized a Jhanki under the “Crèche Kholo Abhiyan”. The Motive of this Jhanki was to make the community people aware to raise the voice to open the crèches for their Children.*

### **Right to Education Forum**

The Right to Education (RTE) Forum is a collective of national education networks, national people’s movements, prominent educationists, social workers, teachers’ organizations, NGOs, INGOs, and rights based activists- with a collective strength of about 10,000 organizations- working to strengthen the public system of education and to bring about systemic reforms within it. The objective of the Forum is to ensure equitable and quality education for all children, starting with the realization of the Right of Children to Free and Compulsory Education Act, 2009- in its true letter and spirit.

It was formed after the enactment of the Right of Children to Free and Compulsory Education (RTE) Act, 2009 in 2010, for closely tracking and supporting the implementation of the RTE Act. Its structure is federal and it brings together actors at the national, state and district levels that share a common commitment to the implementation of the right to education. The Forum envisions realising the goal of universal education for all through a strong public system of education, funded by the State. The broad thematic areas of its work include:

- *Systemic Readiness and Redressal Mechanism*
- *Issues of Teachers*
- *Girls’ Education*
- *Community Participation*
- *Quality of Education*
- *Social Inclusion*
- *Curbing Privatisation of Education*

The Forum works in close collaboration with the Council for Social Development (CSD), New Delhi which also offers the Forum administrative/operational support as well as houses the National Secretariat. The RTE Forum has a federal structure with State Chapters that work closely with the National Forum to fulfil the common mission. State Chapters, in turn, are also collective alliances of organisations and networks working with the aim of bringing equitable and quality education within the reach of every child.



The State Chapters are currently present in twenty states of India including Delhi, Gujarat, Rajasthan, Uttarakhand, Uttar Pradesh, West Bengal, Bihar, Jharkhand, Andhra Pradesh, Telangana, Tamil Nadu, Puducherry, Karnataka, Odisha, Chhattisgarh, Himachal Pradesh, Maharashtra and Assam.

Members of the RTE Forum include (but are not limited to) Campaign Against Child Labour (CACL), Child Rights and You (CRY), National Coalition for Education (NCE India), People's Campaign for Common School System (PCCSS), Alliance for Peoples' Rights (APR), Alliance for Right to Early Childhood Development, Oxfam India, Plan India, Save the Children India, UNICEF, CARE India, Action-Aid India, RTE Forum Bihar, SCORE UP, Uttarakhand RTE Forum, Jharkhand RTE Forum, Delhi RTE Forum, Odisha RTE Forum, Chhattisgarh RTE Forum, West Bengal RTE Forum, RTE Forum-Telangana, Andhra Pradesh RTE Forum, Rajasthan RTE Forum, TN & Pondicherry RTE Forum, Gujarat RTE Forum, Maharashtra RTE Forum, RTE Forum- Himachal Pradesh, Assam RTE Forum, PAFRE Karnataka, UNESCO, AKF, World Vision India, Wada Na Todo Abhiyan, Room to Read, America India Foundation, Welthungerhilfe, NEG-FIRE, TDH, VSO, Water Aid India, ChildFund India and CSEI.

### **Alliance for People's Rights (APR)**

Alliance for People's Rights (APR) is a Delhi based progressive, democratic and secular network, working since 25 years. It works for Child Rights and Developments at the grass root level. APR operational territory is Delhi and NCR.



APR endeavours to promote and protect holistic development of children and protection of rights of children. More the 14 NGOs and individuals are member of network.



Nav Srishti is founder member of APR. APR tries to bring positive changes in the lives of children through awareness generation, capacity building, community mobilization, advocacy and liaising with government and government officials.

### **CSO Coalition**

The National Human Rights Commission (NHRC) has declared child marriage to be a human rights violation, putting children at risk and cutting short their right to childhood. It has called on civil society to build public awareness and social commitment to make changes across the country. Many child rights NGOs and subject experts have joined forces to operate as a CSO Coalition to End Child Marriage in India. We are member of this coalition.

### **Nav Srishti Is Member With Following Committees:-**

- *PC & PNDT Act (Pre – Conception and Pre–Natal Diagnostic Techniques act.) South District*
- *Ms. Sushma Sharma member Sexual Harassment Committee ( NMCD North)*
- *Ms. Sunita is member of Task Force, Faridabad*
- *Nav Srishti Child Line is a member District Child Protection Committee (DCPC).*

**List of Volunteers /Interns**

<b>Volunteers List for Internship FY 2019-20</b>						
Sr. No.	Name	From	to	Referred By	Course	Center for internship
1	Shubham Kumar Gupta	7/4/19	8/5/2019	CRY NGO	P S CS	Nangloi
2	Ms. Manisha	2/5/19	3/6/2019	Aditi Mahavidhyala	BSW	Bawana
3	Mr. Snigdha parul	7/5/19	17/6/2019	IGNOU	BSW	Sangam Vihar
4	Umair Shah Khan	1/6/19	16/7/2019	Yes Foundation	Photography	Sangam Vihar
5	Rekha	4/6/19	18/7/2019	IGNOU	MSW	Jahangirpuri
6	Kalpna	4/6/19	18/6/209	IGNOU	MSW	Jahangirpuri
7	Subhangi Aggarwal	16/7/19	16/8/2019	CRY NGO	B S C	Nangloi
8	Nikhil Gautam	16/7/19	16/8/2019	CRY NGO	B A	Nangloi
9	Afsana	15/7/19	12/9/2019	CRY NGO	MSW	Nangloi
10	Sidra Khan	22/8/19	31/3/2020	Jamia Milia Islamia	MA Social Work	Sagam Vihar
11	Md. Hashim	22/8/19	31/3/2020	Jamia Milia Islamia	MA Social Work	Sangam Vihar
12	Rupali	17/9/19	17/10/2019	CRY NGO	BSW	Nangloi
13	Ms. Anjali Kumari	10/9/19	20/10/2019	IGNOU	BSW	Rithala
14	Priya Shinde	8/11/19	20/3/2020	Delhi University	BSW	Jahangirpuri
15	Ms. Reena Chaudhry	23/12/19	3/1/2020	Manav Rachna University (HR)	B.E.D.	Faridabad
16	Anish Jandial	31/12/20	1/1/2020	CRY	LLB	Nangloi
17	Gurpreet	6/1/20	20/2/2020	IGNOU	MSW	Jahangirpuri
18	Arushi Agrawal	27/1/20	29/2/2020	NMIMS	MBA	Faridabad
19	Kartik Sharma	27/1/20	29/2/2020	NMIMS	MBA	Faridabad
20	Priya	27/1/20	29/2/2020	NMIMS	MBA	Faridabad
21	Divyanshu	27/1/20	29/2/2020	NMIMS	MBA	Faridabad
22	Nainika Maheshwri	1/2/20	12/3/2020	Monika Ji	Social Work	Neb Sarai
23	Deepanshi Maan	14/2/20	31/3/2020	IGNOU	MSW	Jahangirpuri
24	Sunil	18/2/20	21/3/2020	IGNOU	B S W	Neb Sarai
25	Soniya	19/2/20	21/3/2020	IGNOU	B S W	Neb Sarai
26	Yashoda	08/11/19	18/2/2020	IGNOU	MSW	Bawana

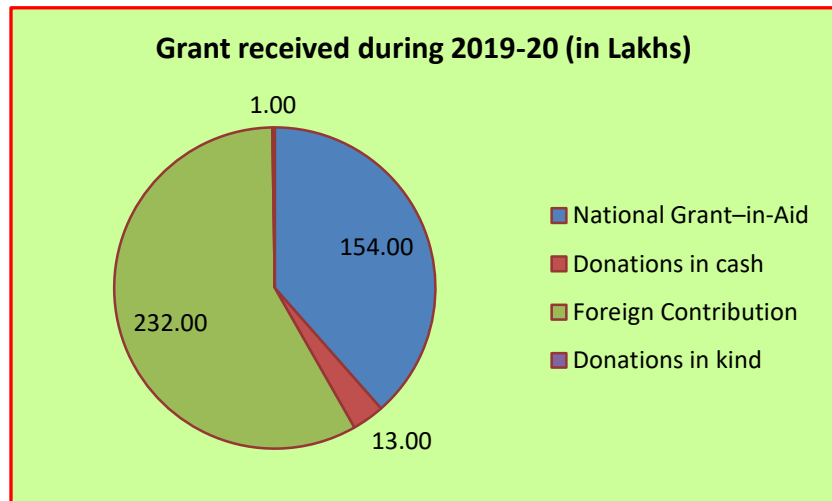
## Financial Status for Financial Year 2019-20

We are very thankful to the Donor organizations and individuals who have provided financial support to us. Their support has enabled us to contribute towards the marginalized people and achieve the goal of socio-economic development. It includes Apollo Tyres Foundation, Artimis Health Sciences Foundation, Central Social Welfare Board (CSWB), Child Rights & You (CRY), Childline India Foundation, Delhi Commission for Women (DCW), Delhi Social Welfare Board (DSWB), Honda Motorcycle & Scooter India Pvt. Ltd., Integrated Child Development Services (ICDS), Ministry of Labour and Employment Govt. of India. (NCLP), Mobile Crèches, Oracle -CAF India Foundation, Plan International (India Chapter), PVR-MCD Mobile Crèches, and Save the Children.

We have received a total amount of Rs. 400 Lakhs in the year. We have received Rs. 154 Lakhs in form of National Grant-in-Aid; Rs. 232 Lakhs in form of Foreign Contribution and Rs. 13 Lakhs as Donations, Interest and other receipts. We have also received Rs. 1.00 Lakhs in form of kind. Details of income are given through the Pie Chart. We have spent a total amount of Rs. 422 Lakhs on various programs and administrative expenses.

We are pleased to convey our heartfelt gratitude to Ms. Nargis Panchapakesan for her continuous contribution in memory of her beloved son Sharad Panchapakesan. We also thank The Rotary Club of Delhi Midwest” & “Singer India limited” and 35 girls and women purchased machines from company of singer India Ltd. We are also thankful to -

- *INNER WHEEL CLUB OF DELHI MID WEST for their support to “ASMITA “ Beauty Skill Training Centre (Saundraya Kala Shikshan Kendra) at Neb Sarai*
- *Hans raj Model School for their support with cash and toys for children*
- *“Irish Worldwide” for their support children with shoes, gloves and caps.*
- *Ms. Parul for her support to children with carpets and other material*



## ***Appeal***

Any person is welcome to join our efforts and give her/his inputs. One can contribute financially / non-financially to strengthen these efforts. You can send your cheque/drafts in favour of “Nav Srishti” payable at Delhi.



You can also contribute in kind and donate material /equipment /furniture /literature etc. You can

also volunteer your services according to your area of interest and skills. Your association in any form will encourage us and strengthen our efforts.

We are working for the children from weaker sections of the society. You can support Rs. 500/- per month for a child aged 1 to 6 years. Your money will help one child for his/her tuition, one time meal, books/toys and healthcare. Your support will help children to get education, healthcare, skill development and become a good citizen.

You can support Rs. 300/- per child per month for our Child Activity Centre. We take care of children of migrant labour between 6 to 14 years enrolled at our centre. Your support will help them for purchasing books, learning materials, teacher remuneration etc. This is need of the hour to nurture them in an appropriate way to grow as a good citizen of society.

These efforts can help thousands of children to change their life. You can personally visit organization and witness that how your contribution is changing the lives of children.

**[Learn more at www.navsrishti.org](http://www.navsrishti.org)**

Please make tax-deductible donations u/s 80G online or send a cheque/demand draft payable at Delhi in favor of “NAV SRISHTI”.

**Indian Saving account number - 10341659642, IFSC: SBIN0008442**

**FCRA Saving account number - 10690100017291, IFSC: UCBA0001069**

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