



COVID has affected our lives very adversely. It may take long to recover from its impact. Poor people have been the most sufferer. We wish that this pandemic ends soon, and life returns to normalcy...



WORK REPORT FOR THE YEAR 2021-2022

Nav Srishti

306, Neb Sarai, Near Holi Chowk

IGNOU Road, Delhi 110068

Ph. 8448693484, 9810226459

Email- navsrishti1994@gmail.com, info@navsrishti.org

Website - www.navsrishti.org

Index

Sr. No.	Particulars	Page No.
1.	Mission and Objectives	5
2.	Tribute to our colleague Shri Naresh Tyagi	6
3.	<i>Awareness Campaign on Missing Children</i>	7
4.	<i>National Crèche Program by DWCD</i>	8-9
5.	<i>Crèches For Construction Workers' Children</i>	10-13
6.	<i>Childline 1098</i>	14-17
7.	<i>Saksham; Job oriented program for Youth</i>	18-21
8.	<i>Vocational Training (Tailoring) for Women and Girls</i>	22-23
9.	<i>Skill Development (Beauty Culture) for Women and Girls</i>	24
10.	<i>Family Counseling Centre Neb Sarai, South Delhi</i>	25-28
11.	<i>Family Counseling Centre – CIFS Campus, East Delhi</i>	29-31
12.	<i>Apollo Tyres Health Care Express – Delhi MMU</i>	32-35
13.	<i>Crisis Intervention Centre (Outer District)</i>	36-38
14.	<i>Crisis Intervention Centre (Outer -North district)</i>	39-41
15.	<i>Mahila Panchayat</i>	42-45
16.	<i>Surakshit Bachpan Surakshit Samaj</i>	46-51
17.	<i>Collaboration work with other organization, DLSA and individuals</i>	52-58
18.	<i>Total Coverage 2021-22</i>	59-60
19.	Origin, Structure and Management	61-63
20.	<i>Volunteers & Interns details 2021-2022</i>	64-65
21.	Financial Status for FY 2021-22	66-69
22.	General Information	70

President's Message

I feel proud and motivated to share that the initiatives pursued by the organization in the year 2021-2022 are commendable.

COVID pandemic has impacted just about every initiative in one form or another. After the outbreak, everyone is getting used to going back to work and it was hard to adjust and stay motivated. While it is exciting to get back to some degree of normal, it can also be nerve-racking as things are different and we all need to figure out how to navigate this post-COVID situation.



I am enlightened to pour my heartfelt gratitude to all the team members of Nav Srishti for believing in a strong sense of commitment and that new beginnings are a chance to make things right and make things better. The outbreak has also given the scope of a new approach towards work with a fresh perspective which can be looked at as an opportunity to improve systems and processes and build a stronger team.

It's my privileged to announce the another successful year even after the pandemic crisis. This was made possible only with the support and guidance of Ms. Reena Banerjee, Secretary Nav Srishti and all the staff who have contributed effervescently. We have contributed to the socio-economic and humanitarian discourse surrounding all pandemic crises and continuing our journey towards full economic and social prosperity of all genres by taking the lead in setting their development agenda and let them have equal opportunities to participate at all levels in society after this outbreak.

We hope our team will continue our struggle with the same fervor to honor the efforts of the past twenty-eight years and pass down the work ethic and best practices to future members for a multi-dimensional social process.

Thank You, Team Nav Srishti!

Annu Jha

President

Welcome note from the Founder & CEO



Dear friends,

It is my great pleasure to release the Annual Report of Nav Srishti for the year 2021-22. I sincerely thank my team, donors, media friends, Colleges, Interns, Volunteers, community people particularly women & children and like-minded partners and friends.

Time has passed but it is difficult to erase from the mind the pain of its loss. Many things still rewind. After COVID all the team, Board members and community have gradually overcome from the shocking environment. Many had very unexpected experiences and lifetime pain

bearing. We all believe COVID given us learning also. We are the generation experiencing the COVID -19 Pandemic. It has caused unprecedented disruptions to business operations and commercial contracts worldwide. Countries around the world have imposed mass level bans, temporary lockdown and extremely restricted human movement thereby bringing an unparalleled halt to domestic and international trade. Ultimate Goal in any way is to save human life first. How all forces came together tremendously worked. Online, work from home, and distance learning, all were great learning also. It is great evident how our humanitarian thoughts united us and our government's priority was to work to save people first. This all was great learning. Now everything is normalized, no bans or restrictions. We are working in full-fledged. Keeping track of children who lost their parents, tracking families lost their bread earner, sharing detail to the government for their entitlement. We identified children who were not in school, and their vaccination denied. We arranged a vaccination camp with the help of the South Delhi District Magistrate. Again, I proudly thank my team. Due to the commitment of the team, we are able to give our best to society. I always say to my team "don't bother about anything; just perform your duty honestly". Our work will give good fragrance automatically. People will come forward to support. In this crisis time our ex-team members came forward and gave their generous support to the organization.

Once again, I thank my Board and advisory members for their sincere trust and support.

Reena Banerjee
Secretary & CEO

28 years of relentless efforts

Mission

To enhance the capacities and skills of underprivileged and marginalized individuals and communities, especially women and children so that they could become self-dependent and live a dignified and respectful life

Objectives

The organization is playing a pivotal role in the task of building a secular, and democratic society with its limited resources and capacities. The major objectives are as follows:

- *Improving overall women and child right scenario to pave the way for a dignified life to them*
- *To help and enable weaker sections of society to raise the voice for their socio-economic development*
- *To exchange collaboration with state and national level civil society organizations working on similar objectives*

The organization is fully dedicated to achieving its objectives promoting gender equality, secularism, transparency, and democratic values in its functioning.

**Tribute to our colleague Shri Naresh
Tyagi, a Corona Warrior we lost this year!**



2nd April 2021 was the very sad day for all of us. We got a message that our team member Mr. Naresh Tyagi has left us. This was a time when COVID was on its peak, and we were receiving such news every day.

Naresh Tyagi worked with Nav Srishti for more than a decade. His selfless service as well as his dedication & commitment will be long remembered. His departure is not only great loss for family, but it is a loss for organization and community. We pray almighty to give strength to family to bear the pain.

We all miss you

Team Nav Srishti

Awareness Campaign on Missing Children



Nav Srishti has flagged off a full-fledged campaign to educate the masses on the issue of missing children in Delhi and Faridabad. Main objective of this campaign is to build massive awareness among community on the issue of missing/trafficking children and to minimize the number of missing children in Delhi –NCR. Nav Srishti is working on this issue since 2006.

Till date 10 lakhs persons has been made aware and direct intervention made to rescue around 120 children. For micro monitoring we promoted vigilance groups and motivated progressive individuals. We conducted continue sensitization with our groups and developed linkage with stakeholders.



National Crèche Program by DWCD

Name of Project	- <i>Crèche Program</i>
Donor	- <i>Department of Women & Child Development- ICDS</i>
Starting Year	- <i>Since 1998</i>
Reporting timeline	- <i>April 2021-March 2022</i>
Area	- <i>Neb Sarai</i>

Nav Srishti is running two Crèches for children with the **support of DWCD –ICDS. This program is for children** whose parents are both working and economically weak. This program has started from 1998 at Neb Sarai with 50 children for the age group of 2 to 6 years. Nav Srishti has 4 team members taking care of children in Crèche. Full day children stay at crèches. Their daily needs, fostering, food, health care etc. all are taken care by Nav Srishti.

Parents Meeting

Due to ban on children's physical attendance, we organized all activities and meetings with parents online. We have discussed lots of issues during the meeting such as health & hygiene, progress of their children, protection of children, importance of education, seasonal diseases, importance of immunization, importance of birth registration, importance of school enrolment and retention.





We also take care of COVID vaccination of children's parents and their elder siblings. We arranged dry ration from other sources and provided to needy families. After receiving order from DWCD, 1st December 2021 onwards children started coming to center physically.

Christmas– on 24th December 2021, we celebrated Christmas with the children of crèche centre. Online group discussion and drawing work done through WhatsApp group.

Republic Day – On 25 January 2022 we celebrated Republic Day with the children of crèche showcasing their talent participating in various activities such as singing, poem reciting and dancing.

Major achievements

- Health status of children and their mothers is improved. Many mothers left their job to take care of their children. When Crèche started, they again joined their job. This not only economically supported the family but also mentally made women healthy.
- After COVID lockdown when children started to come to the centre they were happy.
- Safety is one of the major components. Due to Crèche, 50 children are under safety-net.

Crèches for Construction Workers' Children

Donor/Funding Agency:	-	<i>Mobile Crèche</i>
Intervention area:	-	<i>Noida Sector 150</i>
Starting Year:	-	<i>2016</i>
Reporting Period:	-	<i>April 2021-March 22</i>

Project goal: The program has benefitted children from weaker sections and helped working construction labor parent's women to go to their work without any worry. We have covered children of working mothers between the age group of 0-12 years.

Objectives: The program is aimed at looking after the children of working mothers and to provide them with supplementary nutrition, hygiene, healthcare, and pre-education facility in a safe environment.

Brief description of the population covered

At the construction site of ATS AND GODREJ NOIDA SECTOR 150, migrant laborers from Bihar, Rajasthan, Uttar Pradesh, Jharkhand, West Bengal, and Madhya Pradesh, have been employed. They have been accommodated in 153 Jhuggis near the site itself. It has reached approximately 765 family members.

During the reporting period we have registered 312 Children. (102 boys and 150 girls)



Major activities

- Celebrated Independence Day of India on Aug 15, 2021, at the ATS & Godrej centre. Some members of from the builder's association were present during the program.
- Organized a drawing competition on the occasion of Holi on 17.03.2022
- Jal Divas Celebration on 22.03.2022
- Parents meetings

Significant Achievements

We have been running two crèches which are covering 312 children (102 boys and 150 Girls) of ATS AND GODREJ Centre.

Impact of the Program at Community & stakeholder's level

1. Dr. Nitin says that Nav Srishti Crèches are working Excellent for Construction worker children's immunization & health.
2. PHC ANM Nirmala Rani says that ATS AND GODREJ Crèche staff is very conscious about children's health. Immunization work has also been carried out on time.
3. In-charge of Govt. Primary School, Noida sector 150, says that Crèche staff are well aware about education. The admission work is carried out on time.
4. Mr. Kuldeep, representative of Builder, says that Noida sector 150 Crèche staff are very responsible and working very well.

Major capacity building programs/exposures attended by team members

In April 2021, July 2021, September 2021 and November 2021, our team members attended capacity building training on the quality of crèche program. These programs helped in boosting the confidence of the staff to organize different activities and handle the crèche children. Crèche teachers and helpers took care of children in such a nice way that parents felt very confident to keep their children in crèches. We follow our Child protection policy, and few things are non-negotiable, like violation of CP or neglecting children or centre is not safe or clean timely food not served, roster not adhering etc.

Major Challenges faced

Migrant workers on construction sites are lacking services that provide access to adequate health care, nutrition, safe care, access to breastfeeding and basic stimulation and nurturing. These children end up on construction sites in India, invisible to businesses and governments. Maternity support and



crèches for young children barely exist, despite a clear need for childcare support. Children's safety and unhygienic surroundings; lack of physical care, emotional nurture, or mental stimulation; incomplete immunizations; no exclusive breastfeeding; exposure to water borne diseases; inadequate nutrition and disrupted schooling, among many other problems.



**Future scope we are looking for in the area/
program/issue**

In our crèche system, we intend to develop a comprehensive day care service program that meets the children's emotional, physical, cognitive, and social development needs.

We all know that taking care of a single child is not easy task. But imagine one teacher, one helper taking care of more than 50 children ensuring proper care to each child...

Piyush is well now

Piyush is a 3 year old child. His family is living in Noida. They originally belong to Bengal. Since both the parents work at a construction site, Piyush attends our Godrej crèche. Piyush has always been a weak child in terms of health though he has slowly been progressing after he joined the crèche.

On the evening of Feb 22, 2022, Piyush's parents came to the crèche to take him, after their work as usual. At home, Piyush's mother was making tea and Piyush decided to serve the tea. While serving, he accidentally spilled the cup of tea over his feet, and he was severely burnt. The major challenge now was that since both the Piyush's parents work during the day and being poor, they both lack time and money to take child to hospital. When Piyush came to crèche next morning, the staff came to know about the incident and sadly, his parents still had not taken him to the hospital due to lack of resources.

Our team efforts: As soon as the staff came to know about the incident, they took him to their own doctor. The doctor after checking properly prescribed some medicines along with an ointment, which was already available in the first aid box at the centre. The staff used to apply the ointment daily over the burnt area and the same ointment was given to Piyush's parents so that they could apply it at home as well. After some time, the burnt marks started fading away. Thus, Piyush was able to overcome this problem with the staff's efforts.

Result: After following the medication which the doctor prescribed, Piyush's condition started to get better, and he was able to walk properly.

Piyush and his parents were very happy with the efforts of crèche staff and thanked them for taking care of their son.

CHILDLINE 1098

Donor/Funding Agency:	- <i>Childline India Foundation</i>
Intervention area:	- <i>District Faridabad</i>
Starting Year:	- <i>2014</i>

Project goal: CHILDLINE India foundation is the central agency responsible for Initiating, implementing and monitoring the CHILDLINE service and Undertaking research and documentation awareness and advocacy in the area of child protection.

Objectives: The primary objectives of the CHILDLINE India foundation are ensuring that every Child in India has access to emergency assistance by setting up the CHILDLINE service in different parts of the country.

- Facilitating rehabilitation of children all over India through the networks amongst organizations throughout the country.
- Promoting child rights amongst every citizen through awareness about CHILDLINE 1098.
- Bringing forth core issues for advocacy as determined by observing trends and gaps in service that emerge from research and documentation of issues related to children in need of care and protect promoting issues related to children in need of care & protection by sensitization of government organization, non-government organization, corporate sector, media, streets, and community youth and concerned individuals



Major activities

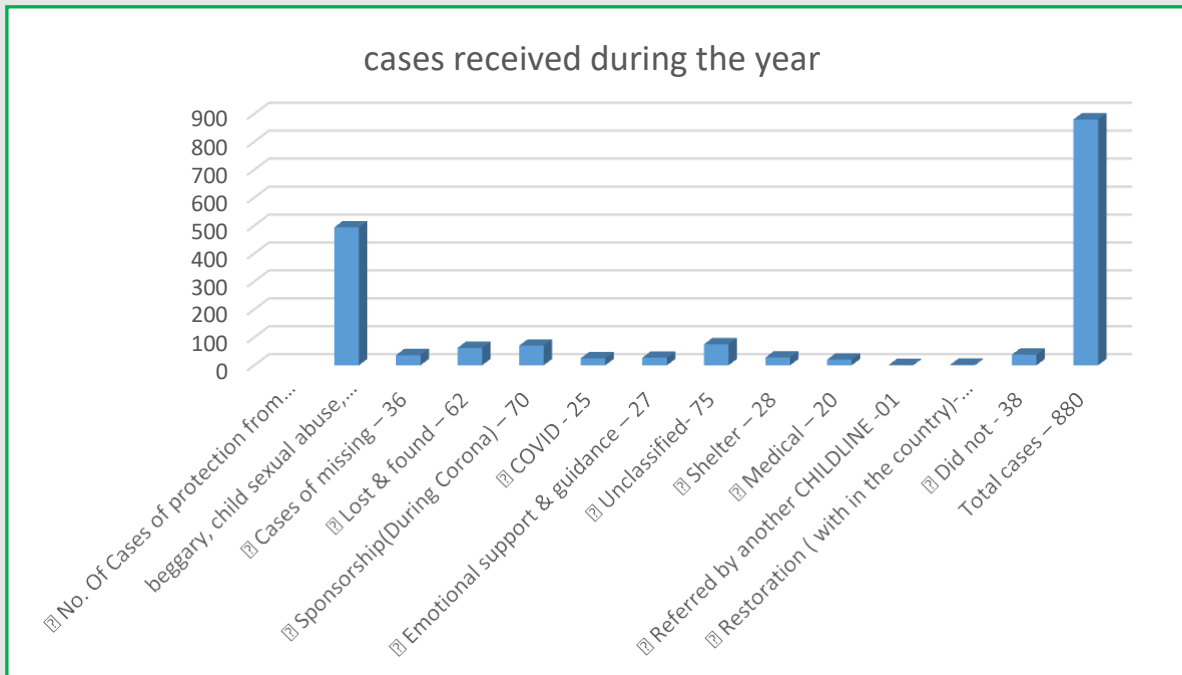
- CHILDLINE Se Dosti program
- Open house & awareness program (75th Amrit Mahotsav & Poshan Abhiyan)
- Workshop with religious leaders
- SBA program & women day celebration
- Resource organization meeting
- Environment day & garbage free campaign
- World day against child labour
- Program on JJ Act, POCSO Act & Child labour with police department

➤ Nukkad Natak & Signature Campaign in Surajkund Mela



Significant Impact during the Period

Sr. No.	Particulars	No.
1.	No. Of Cases of protection from abuse (child labor, child marriage, Beggary, child sexual abuse, corporal punishment etc.)	494
2.	Cases of missing	36
3.	Lost & found	62
4.	Sponsorship (During Corona)	70
5.	COVID related	25
6.	Emotional support & guidance	27
7.	Unclassified	75
8.	Shelter	28
9.	Medical	20
10.	Referred by another CHILDLINE	1
11.	Restoration (with in the country)	2
12.	Could not be traced	38
	Total cases	878



Impact of the program Community & state level

Community people & children were aware by the service of 1098 by this program and on other hand we created good relationship with the stakeholder's & administration by this program.

CSD WITH KARM MARG IN



Major capacity building programs/exposures attended by team members

Orientation program on psychosocial support topics were attended online by CHILDLINE team.

Total reach (Direct reach)

Direct reach - Approx. 30,000

Indirect Reach: - 1,809,733 (population of Faridabad District as per 2011, census)

Major Challenges faced during the reporting period

- *As Faridabad District many places were very far some cases swift reaching was problematic due to the absence of a personal Vehicle.*
- *POCSO cases team put their huge efforts, but drawback is this before magistrate sometimes families and cases become hostile.*

Future scope we are looking in area/program/issue

Future scopes we are looking in Area/program/issues that we will create and strengthen the relationship with the administration and other N.G.O, who is working for the children. Faridabad is a source and destination both for children trafficking. We are looking for one more specialization of ChildLine in Faridabad.

On dated 4-11-2021 we got information from person (not disclose his identity) that a girl has sexually harassed by a man, who lives in her neighborhood. After getting information our CHILDLINE team contacted her parents and got information about the case. Then we got to know that girl was suffering from fever. So, her parents did not allow us to meet with the girl on the same day. Next day on dated 5-11-2021 CHILDLINE team went there with duty officer of Palla police station.

Then we met with the girl and her family on 5th of November and have done counseling of the girl. During this counseling we got to know that abuser was living in her neighborhood in a rented house. He used to call her to his home and offered her things to eat. During this period, he used to touch her private part and tortured her sexually. After that on the occasion of Diwali celebration he came at her home, then girl asked him that "can I share about that secrete matter with my mother." After that abuser gave her some rupees for the having shut the mouth. But girl refused to take it. She shared with her mother about all the things that were happening with her.

As it is POCSO case child line taken swift action with Police. After Daily Diary (DD) and medical, girl was presented in Child Welfare Committee (CWC). According to procedure CWChave done counseling. Then on behalf of the statement (164) of the girl FIR (0144) was registered in women police station (sec - 16) by order to CWC. Then immediately Culprit was arrested.

SAKSHAM; Job oriented program for Youth

- Donor/ Funding Agency:** - *Plan India*
- Intervention area:** - *Neb Sarai (South), Prahladpur (South East Delhi) and Dwarka (South West) -Delhi*
- Project started:** - *2020*

Project goal: To promote job oriented vocational training for vulnerable and excluded Youth (Boys & Girls) to access decent employment.

Objectives:

- *Our target area Youth Enhances Skill & for Getting Job.*
- *Better economical condition through job.*
- *Better life surviving*

Brief description of the population covered

Neb Sarai - In this location mostly population are middle/lower middle-class families like that at Maidan Garhi, Neb Sarai, Raipur, Indira Enclave, Paryavaran enclave, Freedom Fighter Colony, Saidullajab, Sainik farm etc. In this location around 55000 populations are covered.

Prahladpur - this centre covers the areas from Lal Kuaan, Mittal Colony, Shiv Durga Vihar, Khori Gaon, Gola Kuana, Vishvakarma Colony, Bharat Colony, Lakkadpur, Prem Nagar, B P Singh

Camp, Railway colony, Sonia Gandhi Camp, Indira Colony etc. All colonies are Jhuggi colonies &



have migrated people. Mostly population is the poorer population. In Prahladpur total 215000 populations covered.

Dwarka - In this centre location have more Colonies which have some resettlement colonies by the Govt. some are private colony and few are Govt. authorized. We are working in these sectors - 15,16,16B, and areas like Jai Vihar, Nangli Diary, Baprola, Hastsaal, Shiv Vihar, Uttam Nagar etc. Mostly population are the poorer population. During project period we covered around 175,000 people through this centre.

Major activities

Awareness on Program: - Through door to door visit we spread awareness through Auto Rickshaw, pamphlets distribution, using social media, one to one contact and through Nukkad Natak show. We reached larger people in our communities.

AXA Session: Donor Assist to extra skill development session like that communication, mock Interview, green skill sector, social media, importance of internet, personality development, MS Excel, dealing with challenges at workplace, technology, job readiness, SWOT etc.

Motivational Session: Positive behavior, moral value, hygiene care, disaster at workplace, gentle dress up, nice look, apart from that we update them about opportunities on education through NIOS, and IGNOU etc.

Exposure to Saksham Youth: Through this visit the Saksham Youth encourages and spread awareness about retail & its related jobs. Here it also gives Youth a platform to enhance their interpersonal skills.



Alumni Session: Through alumni session give motivation power to youth by which youth completed the course in Saksham & now successfully doing Job.

Significant impact during reporting period

- Youths confident were built to face any circumstances.
- Youths understood the value of time.
- Youth changed their lifestyle.
- Youth completed their skill gap & getting a job & started earning.



Impact of the Program at Community level, stakeholder’s level

Through this program, there is a good impact in community because that it increases the family income & fulfil their need by youth getting multiple skill & good job. Some are doing self-business after Saksham program learning. So, community members are very happy.

Total reach (Direct reach)

Through this program we enrolled 821 youths, trained 800; 450 got placement through Saksham program.

Indirect 20000 youths & their families

Direct Reach in this Program-

S. No	Area	House Hold	Total Population *5 members	Youth Cover age 20% of total population
1	Neb Sarai	11000	55000	11000
2	Dwarka	35000	175000	35000
3	Prahladpur	43000	215000	43000
4	TOTAL	89000	4,45000	89000

Major Challenges faced during reporting period

- After training when youths went for job it took time to adjust with the work environment.
- Sometimes distance and salary package not attracted youths for retaining in job.

Future Scope:-

Huge scope we are looking for as many other types of training we can introduce rather than Retail. Companies can handhold with us. They can give us demand of human resources according to their company needs. We can provide training to our youths.

Through Saksham, we provide free of cost training a great opportunity for those who have a high dream in life but unable to find a way to fulfil due to financial crunch.



Rajni w/o Dileep Kumar Shah is a housewife. She lives in the Indira enclave Neb Sarai, New Delhi. She belongs to a middle-class family; she lives in a joint family with her husband, father-in-law & brother-in-law. Her husband is the only one who earns in the family. So, Rajni was facing severe economic problems to run the family. She is a graduate & she wants to economically help her family. She discussed her family members on it. After the family agreed she tried for a job nearby but did not find any job.

Then one day she came to know about Saksham through our community mobilization. Next day she visited the Saksham centre & discussed with the coordinator in detail about the Retail program. She joined the Saksham Program because she realized it is a good place for youths. After sharpening my skill from here I will proceed for a job. She did her course very seriously.

After that Rajni faced the interview & got the Job. Now she earns 15000/-per month & she is very happy with Job because she helps the family & was very happy with the Saksham program. She told all known people about Saksham program.

Vocational Training (Tailoring) for Women and Girls

- Donor/ Funding Agency:** - *The Rotary Club of Delhi, Midwest” & “Singer India limited”*
- Intervention area:** - *Neb Sarai (South),*
- Starting Year:** - *2000*

Project Objective: For women promoting better livelihood through Tailoring

Brief description of the population covered

Neb Sarai - According to the census in 2011, there are around 15640 households in the area. Proposed area is an urban village. Houses are built in concrete and semi- concrete and Hamlets. There is no working sewer line and proper road in the village. Most of the drainages are open. One Government dispensary is available for the entire village. In the village only one primary school and one upper primary school exist. Total Aanganwadi in the area are 10. Nav Srishti works with migrant populations, the inhabitants are mostly migrated from parts of Bihar and Uttar Pradesh. Mostly families working as daily wages and women and girls are working as maid servants.

Total **78** Beneficiaries completed the course of Cutting & Tailoring. These women are 14 years to 29 years of age. Mostly are literate or below 10th standard. These women and girls have ambition to learn cutting, tailoring and enhance their income improving their skills so they can have a better life. They either do work from home or sometimes they use to join nearby tailoring, boutique shops. Garment factories also offer job to them. Women can earn easily Rs. 3000 to 4000 per month after training.



This course is for six months. Singer India had given the content and framework for training.



After six months there is evaluation test which is conducted by Singer India Limited and monthly evaluation conducted by our Trainer.

Our trainer gives training to women how they can repair sewing machine if any difficulty arises. After training, women can purchase sewing machine from Singer Co. Ltd. at a discount price.

Nav Srishti conducts Career counseling sessions with women. We share linkage and future scopes with trainers.

Nav Srishti conducts life-skill session with all beneficiaries. We believe that a capable woman can contribute a lot to her family and improve her life as well. We provide her opportunity to join other income generating and perspective development activities which may help to change her life. They join legal awareness sessions, health sessions, mental health sessions and gender base violence etc.

Skill Development (Beauty Culture) for Women and Girls

Donor/ Funding Agency:	-	<i>The Rotary Club of Delhi, Inner Wheel Club of Delhi & Mid-West</i>
Intervention area:	-	<i>Neb Sarai (South),</i>
Starting Year:	-	<i>2000</i>

Project Objective: Promoting better livelihood for women through beauty parlor training

After lockdown July 2021 onwards, we reopen the centre. Total 106 Beneficiaries completed the course of beauty culture with the support of “Community Contribution” and Inner Wheel Club of Delhi Mid-West for women promoting better livelihood. In this year 70 girls got certificate. Among 17 girls which have already got the job and other 22 girls are working door to door for their livelihood.

Achievements: -

Total 17 Girls got the job in different parlors and 22 girls are working door to door for their livelihood and earning around 3000-4000 per months. Nav Srishti conducts Career



Career counseling session with women.

We share linkage and future scopes with trainers. Nav Srishti conducts life skill session with all beneficiaries. We believe women when coming to Nav Srishti we provide her opportunity to join other activities related which may help to change her life. They join legal awareness sessions, Health sessions, Mental Health sessions and Gender base Violence etc.

Family Counseling Centre, Neb Sarai, South Delhi

Donor/Funding agency:	–	Central Social Welfare Board
Intervention area:	–	Neb Sarai, Maida Garhi, Rajpur, Chhattarpur, Freedom Fighter Colony, Sainik Farm
Starting: Year-	–	2008

The Program

Under monitoring of Delhi Social Welfare Board, we impart FCC program. Two counselors and one part time worker look after the program. FCC covers around 20000 families in the area of Neb Sarai, Maidan Garhi, Rajpur, Chhattarpur, Freedom Fighter Colony and Sainik Farm localities. Moreover, we are open to hear the case from any family from the work area.

We are glad to see that women have broken their silence and come forward seeking justice and demanding action against their husband/family members. Women have shown courage to come forward and complain against the injustice with them.

Our counselors provide guidance to couple and their families and try to resolve their disputes outside the court. We have realized that this initiative has minimized suffering of the women and paved the way towards a peaceful and happy living. We have observed that more women have come forward to get justice. This has also helped in improving overall scenario of violence against women.



Goal

Project has a Goal to help the women suffering from the issues related to domestic violence, dowry demand, sexual harassment, maintenance, desertion, custody of children, seeking divorce and other family disputes.

Objectives

Major objective of the program is to resolve family disputes amicably outside court and aid in delivering justice to the victim. It adopts a comprehensive approach focusing on:

- *Listen to the complainant and understand the problem*
- *Get a written complaint and send a notice to the second party*
- *Listen to both parties and define a framework to resolve the issue*
- *Counsel both the parties based on the facts and enable them to reach on a conclusion.*
- *Refer the case to appropriate agency i.e. Family Court, DCW, DLSA etc. in case the matter is not resolved.*

Beneficiary and stakeholders

Women suffering from any kind of atrocity and their family members are the major beneficiary under the program. Community women, Police Station and National Commission for Women (NCW) and Delhi Commission for Women (DCW) are other stakeholders who are involved in the program in various capacities.

Work Area

The Program covers Neb Sarai, Maidan Garhi, Rajpur Khurd and Chhattarpur in the South Delhi covering around 20,000 families. The societies in Neb Sarai and nearby vicinities have some major challenges as illiteracy particularly among girls, poor hygienic conditions, gender discrimination / violence etc. As



women do not have any support system in the family and society as well, they are on the losing side and need moral and legal support.

Major activities

The Program covers Neb Sarai, Maidan Garhi, Rajpur Khurd and Chhattarpur in the South Delhi covering around 1 Lakh vulnerable population with 20,000 household who are working in factories, daily wages, domestic workers, and labors. Mostly are migrant people who belongs to Bihar, Rajasthan, UP, Nepal etc. and they all live in low rented small rooms with 5-6 family members who are our target group, especially those who have been left out of the purview of existing welfare system either because of the lack of knowledge about welfare entitlement or because they could not prove their documentary proof for having entitlement.

Due to big family size, their economic and education background is very low. Husband is an alcoholic and used to beat his wife and tortures her mentally. Women are counted as they are born to serve family and husband. They have to tolerate all inhuman behaviour without any resistance. Their level of awareness regarding various issues is very low that increases their suffering.

Major activities

International women’s day: we celebrated “International Women’s Day” On 8th March 2021 with community members at Neb Sarai. We conducted an awareness program in which all the community members were educated about the rights related to women by Ms. Preeti Sharma advocate from DLSA.

Women specifically were told about their rights relating to domestic violence, dowry, right to earn livelihood. Women enjoyed that day, sang songs and danced also. They were very happy to celebrate that day. During this celebration, we organized a “Job Fair” for adolescents with the collaboration of Flyer Company.

Community meetings:

During this year, we organized 12 community meetings in our target work area with the purpose of spreading awareness among women regarding their rights, the various laws that exist, and social issues such as domestic violence, Sexual harassment at workplace, child protection and child marriage etc. Through these meetings, we reached out to 380 women and girls who have attended these meetings.

Advisory committee: An Advisory Committee has been constituted to support the FCC team. It is composed of seven members, including, two representatives from Nav Srishti, two workers from other NGO, one legal expert, one from local community member and one police representative.

The committee meets on a quarterly basis to discuss the nature of cases that approach the FCC, the nature of action taken upon them, challenges faced by the team, and also new laws and amendments.



Achievements

Through this program, we were able to extend counseling services to 85 cases that were registered this year. In 66 cases were successfully solved and 7 cases remained pending and 12 were referred. The program reached out to 255 direct beneficiaries.

Total 85 Cases

Solved cases	Pending	Referred	Legal
66	7	12	2

Direct Beneficiaries - 85 Indirect: - 20000 people

Major challenges faced during the reporting period

- *We sometimes faced non-Cooperation behavior by the Community. Majority have believed that in every house indifference is a common culture why NGO interfere.*
- *Women did not consider it good if she reported her family matter to the FCC*
- *Sometimes Police were also biased if he was not sensitized with women issues.*
- *Legal battle was tough for women as sometimes they report malpractices from legal Aidlawyers.*

Kajal (Name Changed) is a resident of Bihar. She has been married to Mr. Guddu (name Changed) and has a daughter too. For the past 2 years her husband has been living in the Delhi Neb Sarai area with his brother because of job. However, in these 2 years he has completely neglected and ignored his family. He never sends any financial assistance for them. He has been unresponsive towards their needs.

Kajal was left with no option and had to come to Delhi to meet her husband. Husband started fighting and showed no interest in living with her. She was mental and physically tortured by family. Someone told her about a Family counselling Centre. After which she approached the Family Counselling Centre for further help. After knowing the details of the case, asked Guddu and his brother to visit the centre by counsellor. Letter sent for the entire family was made to discuss their problems.

After the counselling session, the issues between the parties were resolved and at present Kajal is living happily along with her mother-in-law, daughter and husband in Delhi in a rented apartment. Both Kajal and Guddu are working and share their expenses. Daughter is in school. We regularly keep follow-up with family.

Family Counseling Centre, CIFS Campus, East Delhi

- Donor/Funding agency:** - *Central Social Welfare Board (CSWB)*
- Intervention centre:** - *CISF Unit Ladies Barack Shastri Park*
- Starting Period:** - *24.2.2020*

Program:-

Under the monitoring of Delhi Social Welfare Board, we are imparting 2nd Family Counseling Centre at Shastri Park (CISF campus) for CIFS families with the support of Central Social Welfare Board. CISF provided space for FCC. A team of two counselors is associated with the centre.

We are glad to see that women have broken their silence and come forward seeking justice and demanding action against the culprits. Women have shown courage to come forward and complain against the injustice with them.

Our counselors provide guidance to couple and their families and try to resolve their disputes outside the court with help of counselor. This initiative helps many couples to resolve problem out of police station and court.



Many girls and women are residing without family inside the CISF campus and working in CISF. We are helping these women in case of facing any problem that need to be covered under FCC. This centre is mainly opened for CISF staff and their family members.

We have observed that more women have come forward to get justice. They find it a very helpful initiative to resolve their disputes and concerns. We have realized that this initiative has minimized suffering of the women and paved the way towards a peaceful and happy living. This has also helped in improving overall scenario of violence against women.

Goal

Project has a goal to help the women suffering from the issues related to domestic violence, dowry demand, sexual harassment, maintenance, desertion, custody of children, seeking divorce, problem from living partner or mental trauma and other family disputes.

Objectives

Major objective of the program is to resolve family disputes amicably outside court and aid in delivering justice to the victim. It adopts a comprehensive approach focusing on:

- *Listen to the complainant and understand the problem*
- *Get a written complaint and send a notice to the second party*
- *Listen to both parties and define a framework to resolve the issue*
- *Counsel both the parties based on the facts and enable them to reach on a conclusion.*
- *Refer the case to appropriate agency i.e. Family Court, DCW, DLSA etc. in case the matter is not resolved.*
- *Organizing sessions for women to make them aware and sensitize.*
- *Providing a space to walk and talk without any fear or shy and maintaining their confidentiality.*

Beneficiary and Stakeholders

Women suffering from any kind of atrocity and their family members are the major beneficiary under the program. Community women, Police Station and National Commission for Women (NCW) and Delhi Commission for Women (DCW) are other stakeholders who are involved in the program in various capacities.

Work Area

The Program mainly covers CISF campus Shastri Park and provides counseling/ awareness support to CISF staff.

Major activities:

Significant impact during the Reporting Period

- We conducted three subcommittee meetings in which 21 members participated.
- Four awareness activities were organized reaching 500 persons.
- We have dealt with 25 cases this year out of which 20 cases were resolved while five cases were referred to other agencies.
 - **Total Direct reach: 25**
 - **Total Indirect reach: 500**

Impact of the program at community level and stakeholder's level

After the intervention of our project there are several changes occur in the lives of women, now they understand how important to live their life without stress and depression. Our activities help them a lot. Due to the counseling method they all are aware about their rights and the method to solve their marital problems.

Major challenges faced during the reporting period

Mostly women were working in the metro areas, so to arrange activities according to their time sometimes became major challenge. So, we mostly conducted activities according to their timing.

Shiva (name changed) age 28 is a resident of Uttar Pradesh district Sultanpuri. He is a constable in CISF. Shiva was married to Kusum (Name changed) in 2012, the couple has a son. One day Shiva came to the counseling centre and told me I have an affair with another woman, and I want to be with her. Counselor listened to all his problems very carefully then the counselor explained to him that you are in a relationship with another woman while you're married, and you have a child too, you should understand your family responsibilities. This will jeopardize you and your family's life. According to Hindu marriage Act, you're not allowed to do second marriage. Shiva said he needs some time to think. Shiva's family members were also called in which his brother, wife and child also came. Shiva confessed that "I cannot leave her", and his wife said "I want to live with my husband. Counselors discuss with Shiva 3-4 sittings. All pros and cons they explained to him. After a few sittings husband acknowledged "counseling has changed a lot of his thinking, "I want to live with my wife and child, and I will not continue any relationship with another woman. I can give in written to you that I have no relation with her. I am with my wife and child. I want to stay with them only'. Again, the counselor also called the family members of Shiva. In front of all family members, he promised that there will be no such mistake in future and I will now take care of my wife and the child honestly. We will live happily together. Shiva thanked the counseling centre and said you saved my house from breaking.

Thank you very much.

Apollo Tyres Health Care Express – Delhi MMU

- Donor/Funding agency:** - *Apollo tyres foundation (CSR)*
- Intervention area:** - *Delhi/ NCR – Singhu Border, Azad Pur Transport Centre, Punjabi Bagh Transport Centre and Apsara Border (UP)*
- Starting Year:** - *2017*

Project goal: To improve the health status of the transport sector workers in targeted hubs of Delhi, with a special focus on Truckers and Transport support workers and their families.

Objectives:

- To provide primary health care
- To contribute to reducing the spread of HIV and provide awareness of other communicable & non communicable diseases
- To raise the level of awareness on issues of personal Health, environmental sanitation, hygiene, and other health and nutrition related behaviors and create a demand for neighborhood quality primary healthcare services from the government
- To inform, educate and bring behavior change in the identified target population with respect to health concerns
- To develop an effective system of referrals & linkages with public as well as private health facilities in and around these areas

Brief description of the population covered

Truckers' community move to many places, so they rarely get sufficient time to visit any Health facility for own health related issues. They do not have proper knowledge of risky sexual behavior and very often get infected with HIV and other STI. Many of them also suffer from eye problems, diabetes, and other general health disorders.



Major activities

2021-22 Direct Beneficiaries we reached through our different interventions (Quantitative)

Sr. No.	Number	Beneficiary	
		Male 100%	
1	One to One	-	2851
2	One to Group	-	10845
3	General Treatment	-	9602
4	STI Treatment	-	0
5	HIV Testing & Counseling	-	1355
6	Diabetes testing	-	1727
7	Vision screening	-	3337
8	TB screening	-	137
9	COVID -19 Vaccination	1 st dose- 858	2 nd dose- 1530
10	Peer led program	-	5333

Significant impact during the reporting period

Through one to one and group session with truckers and allied population we improved the awareness level about STI and HIV. They were told about the signs and symptoms of these infections and its consequences so that they refrain from indulging into risky sexual behavior.

Through the street play and health game show enhanced the knowledge of HIV/AIDs to trucker community and Allied population. Through IEC material people were aware about STI, HIV/AIDS, and condoms. Pictorial messages were more helpful for the target community, and they showed interest in such IEC materials compared to the text messages.

Through condom demonstration Trucker's people were made aware about proper use of condoms.

Trucker community aware about STI and general diseases were more aware about importance of their own health and wellbeing. People were aware on the importance of counselling. Trucker community were aware about COVID appropriate behavior (CAB).



Major challenges

- Truckers did not want to leave their vehicles and gather at the activity venue
- Many among the targeted community were not literate so they didn't want to take the materials with them
- Trucker community hesitated to re-demo the use of condoms in group session
- Difficult to get them at one to place on clinic day since many of them were away to transport offices or other works
- People were reluctant to reveal their identity as HIV positive case



Name: Raju (Changed name)

Age: 46, Occupation: Truck driver, Vehicle no.: UP - 13 AT 2234

Travel route: Delhi to Uttar Pradesh, Native place: Uttar Pradesh

At Azadpur transport centre Azadpur North district during the field visit our outreach worker (ORW) met Mr. Ram and discussed on MMU van services. He told to Raju we provide general treatment, STI treatment and testing facility available like HIV test, Diabetes Test and vision screening test. We charge twenty-rupee registration charges on monthly basis. Doctor consultation and medicines are given Free of cost.

After that Raju visited MMU van with complaint of vision. Medical officer (Doctor) founded that patient had watery eyes and redness in eyes. Patient was provisionally diagnosed for (Epiphora) watery eyes and refers to vision screening.

After vision screening location Optometrist founded refractive error Near Vision and provided near vision eyes glasses (1.25) at affordable cost. Doctor started antibiotic for five days and advised the patient to maintain eyes hygiene, wash eyes two times with warm water, and wear glasses.

It is a unique health program for truck drivers who has no time to reach Doctor for their health. Apollo Tyres Foundation does not ignore them. We are reaching them saying we are for you. Our partnership with ATF is 5 years old and it continues....

CRISIS INTERVENTION CENTRE (Outer District)

Donor/Funding agency:	- Delhi Commission for Women
Intervention area:	- Outer district
Starting: Year-	- 2012
Reporting period: -	- April to March 2022

Project goal: To make significant changes in Rape victim lives by helping them in any way possible, bring out to survivors from trauma

Objectives:

- CIC works to provide support to rape survivors.
- Provide support to rape victim, get the case registered, and bring out to victim from trauma, aware rape victim for her rights and finance assistance.

Brief description of the population covered

Nav Srishti is working in outer district as Crisis Intervention Cell and this area comes under Outer Delhi, and there is resettlement colony, unauthorized and Private colony. Mostly people are engaged in daily wages and self-employed worker, Women were Domestic workers, and they went to work in Pashchim Vihar and other posh area.

All needy women and girls in Outer district are main beneficiary under the program. We are ready to help and support any woman/girl/child in need. Project covers all children up to the age of 18 years and women who are victim of sexual assault. We have reached all the needy women and children and tried to provide best possible support to them in fight for the justice.

Major activities

On March 11, 2022, Actress Neha Dhupia and Yami Gautam had come to the Delhi Commission's office to meet all the counselors; they were very much interested to hear their success stories and case studies from their work. She appraised all counselors' hard work and told that **"we work on screen as Heroine, but you are the real Heroine in your community, you work in the field of rape survivors for their justice."**

घर की छत पर महिला से गैंगरेप

Vishal.sharma3@timesgroup.com

■ प्रस, निहाल विहार : इलाके में घर की छत पर गई एक महिला से गैंगरेप का मामला सामने आया है। आरोपी पड़ोसी दो युवक हैं, जो घटना के बाद से फरार हैं। पीड़ित महिला शहीशुदा है। महिला ने बताया कि आरोपियों ने एक महिला की मदद से उसे पहले मकर संक्रांति की गजक खिलाई, फिर धोखे से नशीला पदार्थ खिलाया। वेहोश होने पर आरोपियों ने उसके साथ गैंगरेप किया। महिला को जब होश आया तो उसे किसी को न बताने की धमकी दी गई। महिला ने मामले की शिकायत पुलिस में की है। पुलिस ने गैंगरेप, जान से मारने की धमकी समेत संगीन धाराओं में केस दर्ज कर लिया है। घटना के बाद से फरार महिला समेत आरोपियों को पुलिस तलाश में जुटी है।

■ किसी ना बताने की धमकी देकर आरोपी फरार
■ एक महिला की मदद से उसे पहले मकर संक्रांति की गजक खिलाई, फिर धोखे से नशीला पदार्थ खिलाया

पुलिस सूत्रों के मुताबिक, 29 वर्षीय पीड़िता पति के साथ निहाल विहार में किराए के मकान में रहती है। 14 जनवरी की शाम निहाल विहार थाने में गैंगरेप की शिकायत की। बयान दिया कि दोपहर करीब पीने तीन वजे छत पर गर्म पानी लेने के लिए गई थी। वहां छत पर वने कमरे में रहने वाली महिला उसे अपने कमरे में ले गई। जहां पहले से उसके दो परिचित मौजूद थे। महिला ने उसे मिटाई और पानी पीने के लिए दिया। जिसे पीते ही वह बेहोश हो गई। जब उसे होश आया तो पता चला कि दोनों आरोपियों ने उसके साथ गलत काम किया है। घटना को अंजाम देकर दोनों आरोपी सहयोगी महिला के साथ फरार हो गए। पीड़िता ने तुरंत घटना की जानकारी पति को दी। पति के घर पहुंचने पर उसके साथ थाने पहुंची। पुलिस ने पीड़िता का मेडिकल करवाया। जिसमें घटना की पुष्टि होने के बाद मामला दर्ज कर लिया। वहीं, दूसरी तरफ बुध विहार इलाके में एक 15 साल की नाबालिग के साथ सेक्सुअल असायल्ट का मामला सामने आया है। आरोप पड़ोसी पर है। पीड़िता ने बयान दिया कि वह परिवार के साथ शहीशुदा बसवर्त है, जिसकी पत्नी से उसकी जान पहचान है।

Impact: - Nav Srishti Counselor Ms Ganga share her success story very confidently before Chairperson Ms Swati Maliwal and Actress Yami Gautam and Neha Dhupia after that they encouraged her work. This was the incident where Ganga realized that someone is there who appreciate our hard work.

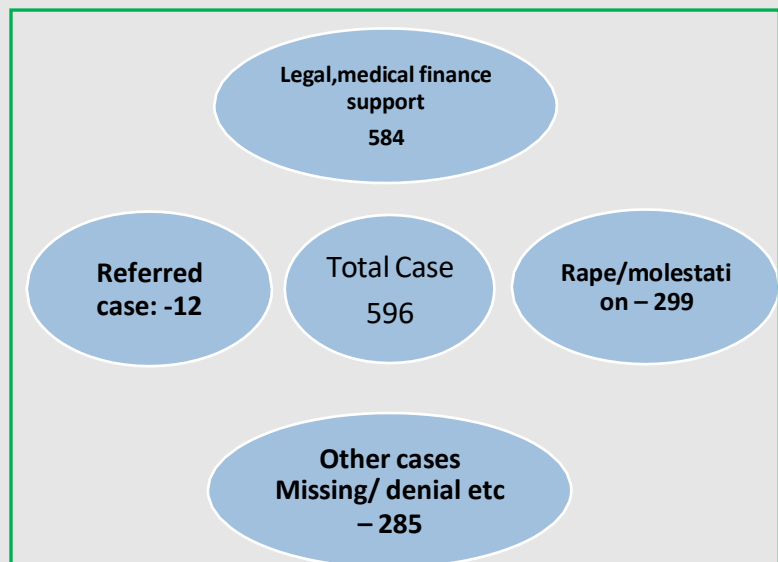
Significant impact during the reporting period

In this duration out of 596 cases, we have done interventions in 584 cases and assist to survivor for legal, medical and finance support. 285 cases are either missing, elopement or denial to register case calls. 299, Rape/POCSO cases registered

- + In this duration 28 cases received from Delhi commission for women and register those cases **FIR/GD and gave full support to them.**
- + In other cases, if Police asked for help which not come under CIC but police looking for our counsellors support on women cases particularly we provided support to Police too.
- + Our counsellors conducted total **2993** follow-up through counselling over phone.

Impact of the Program:-

- + In this duration Nav Srishti attended meeting with DCP and ACP and shared all problem with them regarding Case registration, Travel and Court related issues after that Outerdistrict counsellors has identified and they helped them without any excuse.
- + -In this duration 3 counsellors attended all the calls from 181 regarding rape and sexual assault in 10 police stations of outer district of Delhi.
- + -We have supported rape victims in 10 police stations as per the framework of the program that is designed, and direction given by the



Honourable High Court.

- ✚ -We have sensitized the police personnel on this issue.
- ✚ -We have also worked to provide legal support to rape victims during the court trial through DLSA or DCW.
- ✚ -In this duration SHO called Nav Srishti counsellors for counselling in other cases; they have faith and confidence that counsellors can sort out all problems in the other cases.



Total reach (Direct reach): - 596

Indirect: - 2993

Major challenges faced during the reporting period

In this duration counselors faced many problems during their work.

- ✚ During Night, Police did not provide conveyance easily they created many problems and counselor had to wait many times in police station for conveyance.
- ✚ -Many time counselors hired private conveyance it is not safe for counselors.
- ✚ -Many time Police provided motorcycle for counselors to reach at police station and it is not safe for counselors and there is risk of accident.

Future scope we are looking in area/program/issue

- ✚ Outer North District counsellors looking to open Sakhi Kendra.
- ✚ More counsellors need to handle the cases.
- ✚ More training needs for counsellors.
- ✚ Vehicle for MHL counsellors required to reach safely and timely in cases.
- ✚ Safety needs to ensure for counsellors by Commission.

Crisis Intervention Centre (Outer-North District)

Donor/Funding agency:	- Delhi Commission for Women
Intervention area:	- Outer North District
Starting: Year	- 2018

Reporting period: - April to March 2022

Project goal: To make significant changes in Rape victim lives by helping them in any way possible, bring out to survivors from trauma

Objectives:

- CIC works to provide support to Rape survivors.
- Provide support to rape victim, get the case registered, and bring out to victim from trauma, aware rape victim for her rights and Finance assistance.

Brief description of the population covered

Nav Srishti is working in outer north district as Crisis Intervention Cell and this area comes under Outer north Delhi, and there is resettlement colony, unauthorized and private colony. Mostly people are engaged in daily wages and self-employed worker, Women were Domestic worker, and she went to work in posh areas.

All needy women and girls in Outer north district are main beneficiary under the program. We are ready to help and support any woman/girl/child in need. Project covers all children up to the age of 18 years and women who are victim

of sexual assault. We have reached all the needy women and children and tried to provide best possible support to them in fight for the justice.

महानगर दिल्ली में अजुन नगर उत्तरपुर नगरपालिका घाटान गुरु मानक मगर

लड़की को बंधक बनाकर गैंगरेप, एक आरोपी गिरफ्तार

Vishal.sharma3@timesgroup.com

■ निहाल विहार इलाके में एक लड़की को बंधक बनाकर गैंगरेप का मामला सामने आया है। पीड़ित लड़की को दो लड़कों ने बाथरूम में अंदर से लॉक किया, जिसके बाद वारदात को अंजाम दिया। किसी तरह आरोपियों के चंगुल से छूटकर पीड़ित लड़की बदहवास हालत में अपने रूम में पहुंची। अपने पैरेंट्स को जानकारी दी। दोनों आरोपी वहां से फरार हो गए। परिवार ने ही पुलिस को कॉल किया।

इसके बाद पीड़ित लड़की को अस्पताल ले जाया गया। उसकी काउंसिलिंग की जा रही है। पुलिस सूत्रों का कहना है कि मेडिकल रिपोर्ट में वारदात की पुष्टि हो चुकी है। एक आरोपी 28 वर्षीय मोहम्मद जावेद को गिरफ्तार किया गया है। पुलिस सूत्रों के मुताबिक, पीड़िता निहाल विहार के चंदर विहार इलाके में किराए पर रहती है। दोनों आरोपी उसी के वगल में किराए के कमरे में रहते हैं। पीड़िता ने पुलिस को बयान दिया कि वह नहाने के लिए बाथरूम में जा रही थी। तभी दोनों आरोपी जबरन दरवाजा खोलकर अंदर आ गए। बाथरूम में अंदर से बंद कर लिया। आरोप है कि एक लड़के ने मुंह को बंद कर दिया, जिससे कि चिल्ला न सके। इसके बाद वारदात हुई। आरोपी जान से मारने की धमकी देते रहे। वारदात की जानकारी पुलिस को मिली।

वहीं, रेप की एक अन्य वारदात मुंडका इलाके में सामने आई है। पीड़िता 23 साल की है। उसने आरोप लगाया कि पड़ोसी युवक ने जबरन बंधक बनाकर रेप किया। जान से मारने की धमकी भी दी। युवती ने मामले की जानकारी लोकल पुलिस को दी। आरोपी की गिरफ्तारी के लिए पुलिस टीम दविश दे रही है। आरोपी, युवती के पड़ोस में रहता है।

निहाल विहार इलाके में वारदात, जान से मारने की धमकी भी दी

दिल्ली की खबरों के लिए टेलिग्राम पर फॉलो करें t.me/nbtdilli

Significant impact

- In this duration 21 cases received from Delhi commission for women and register that cases FIR/GD and gave full support to them.

- In this duration Nav Srishti counselor conducted follow up with – 2849

- In this duration 3 counselors attended all the calls from 181 regarding rape and sexual assault in 8 police stations of outer district of Delhi.

- We have supported rape victims in 8 police stations as per the framework of the program that is designed, and direction given by the Honorable High Court.

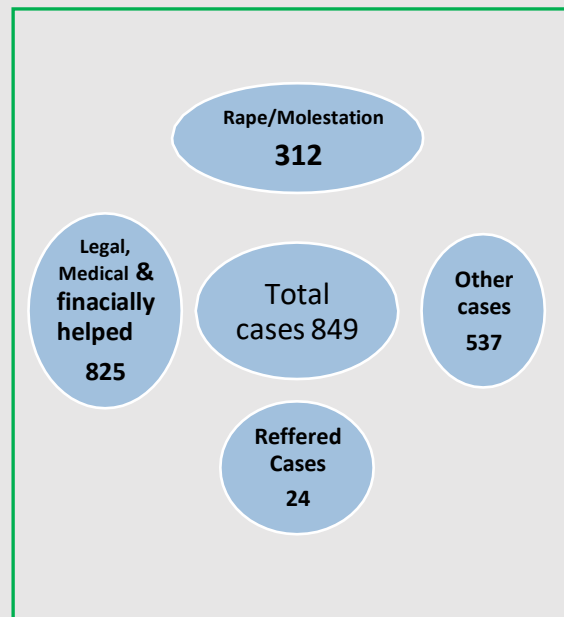
- We have sensitized the police personnel on this issue.

- We have also worked to provide legal support to rape victims during the court trial through DLSA or DCW.

Impact of the Program at Community level, stakeholder's level

✚ In this duration Nav Srishti attended meeting with DCP and ACP and shared all problem with them regarding case registration, conveyance and court related issues after that Outer North district counsellor has identified and they helped them without any excuse.

✚ -In this duration SHO called Nav Srishti counsellors for counselling in other cases, they have faith and confidence that counsellors can sort out all problems in the other cases.



- ✚ We have platform to share progress and challenges with higher police officials. Crime against Women Cell (CAWC) Nanakpura, Delhi conducting quarterly meetings with all counsellors, Delhi Commission for Women (DCW) personals and Police officials from all Districts and all counsellors from Delhi participates.

Total reach (Direct reach)

2849 people

Major Challenges faced during the reporting period

In this duration counselor faced many problems during their work.

- ✚ In Night call, Police did not provide conveyance easily they created many problems and counselors had to wait many times at police station for conveyance.
- ✚ Many times counsellor hired private conveyance. It is not safe for counselor.
- ✚ Many time Police provided motorcycle for counselor to reach at police station and it is not safe for them and there is risk of accident.



Future scope we are looking in area/program/issue

- ✚ Outer North District counsellors looking to open one stop centre.
- ✚ Outer North District needs Sakhi Kendra.
- ✚ More counsellors need to handle the cases.
- ✚ More training needs for counsellors.
- ✚ Vehicle for MH counsellors required to reach safely and timely in cases.
- ✚ Safety needs to ensure for counsellors by Commission.

Mahila Panchayat

Donor/Funding Agency:	- <i>Delhi Commission for Women</i>
Intervention area:	- <i>Nangloi (West Delhi)</i>
Starting Year:	- <i>2008</i>

Project goal:

Making significant changes in women's lives by helping them in any way possible and create a safe environment for them.

Total Population: - 100,000

Objectives:

- Mahila Panchayat works to provide support to female victims.
- Spread awareness and motivate women from marginalized communities who are victims of immense domestic violence to join or seek help from Mahila Panchayat.



Brief description of the population covered

Nav Srishti runs Mahila Panchayat in Nangloi. This area comes under northern part of outer Delhi and is a resettlement colony, developed in 1965. Most of the residents here engaged in own business, daily wages, and government sectors.

Mahila Panchayat covers all the areas that come under Nangloi police station like Nangloi Camp No. 1, Camp No.2, Camp No.3, Veena Enclave, Rajdhani Park, Rajendar Park, Amar Colony, Nangloi Extension, Shiv Ram Park, Nilothi and Kamruddin Nagar etc.

Major activities

- ✚ **Counselling:** - In this duration Nav Srishti held 61 Panchayat meetings of registered cases, counselling was held with both parties, and they agreed on compromising with each other. Total 114 persons (33 men and 81 women) participated in these meetings.

✚ **Meetings:** - In this duration, 13 community meeting were held in Nangloi area on domestic violence, information about Delhi Commission for Women, Mahila Panchayat, COVID -19 and Precautions etc. Total 421 persons (34 men and 387 women) participated in these meetings.

Problem facing by people reached: -

In this duration 601 (M-49, F-552) individual reached Nav Srishti (MP). Domestic violence, Divorce, Section-9, Senior citizen harassment, mental torture, Dowry harassment and service related like Aadhaar card, pension, voter ID card, ration card, Labor card, Electricity bill, water bill, new meter bill etc. All had separately deal by MP according to their needs.



Community Meeting:-In this duration 13 community meeting were held in

Nangloi area on Domestic violence, information about Delhi Commission for Women, Mahila Panchayat, COVID -19, and its Precautions etc. Total 421(M-34, F-387) participated in meeting.

On 25th Nov 2021 Mahila Panchayat has celebrated international day for elimination of violence against women. Mahila Panchayat team told them that how to stop domestic violence. Women have DAV Act 2006, this act can provide women right to stay home. Total 39 women participated in the meeting.

Significant impact

In this duration Mahila Panchayat received 347 cases:-

Cases Solved	Referred	Closed/Withdrawn	Under Process	Total
242	34	29	42	347

Total received cases for Follow-ups from DCW and 181

Total Case DCW	-	134
Total Case 181	-	67
Total Follow-ups	-	192

In this duration Mahila Panchayat conducted 995 Door to Door visits in the community to make the community aware about Mahila Panchayat, Delhi commission, Domestic violence, and Service-related issues Etc.

Impact of the Program at Community level, and stakeholder's level:

During COVID-19 period, our Nav Srishti provided help and support to 347 cases of Mahila Panchayat through teamwork. We continued to keep watching their situation, endless efforts done by Mahila Panchayat members according to needs raised from women.

Mahila Panchayat got handhold support from local authority like DM, CAW cell and local police Stations. Mahila Panchayat earned faith and trust of many women by supporting and providing them with helping hand when they needed it the most it gave them the courage to raise their voices against any crime and disrespect, they were treated by anyone.



Total reach (Direct reach)

Total reach – 347+192 =539

Indirect Reach - 25000

Major Challenges faced during the reporting period

During the period Mahila Panchayat team faced many problems like non availability of conveyance in the remote areas, maltreatment by the people, sometimes people became violent, false accusation, no cooperative behavior. Considering bearing domestic violence by a woman is part of gender norms.

Future scope we are looking in area/program/issue

There is no shelter for Domestic violence victim in Nangloi area, so we want that Nav Srishti to open any centre or Shelter home for Domestic violence women.

Arti (name changed) said that it has been 4 years of marriage, since marriage, her in-laws started harassing her mentally and physically and her husband used to come home late night or odd time. If Arti ask the reason her husband used to beat her, she asked many times, he did not tell her anything, and his mother also used to misbehave with her. Her husband told her that he had a court marriage with another woman named Babita. Few papers are shown and express his wish to keep both. But Arti lives like a maidservant structure. She has to serve family and mother-in-law. Similar verdict mother-in-law also started saying and everyone started treating her like a maid. One day when her husband came home along with his mother, and started beating her together and threatened to kill her and forcefully took her to sign on blank paper. Arti realized it was enough and she informed her parents about it all. Her maternal relatives went to her in-laws' house and her husband said that he will not keep Arti anymore in front of everyone, take her from here else I will kill her if she stays here. He also said that it has been 3 years now to our marriage and there is no child. After that Arti took her stuff, Mangalsutra and some clothes to leave husband's house. Arti filed a case for divorce-maintenance through a private lawyer in court. Private lawyer was repeatedly asking for money and therefore Arti demanded for government lawyer from the Panchayat as she is not able to afford a private lawyer. Her parents can't financially sound to help her.

Process: - We filed a case in MP and assured help. We were in process to file her case at DCW for Government lawyer but suddenly on 1st March 2022, Arti came to the Panchayat office, and she said that her husband called her, he is ready to reconcile the matter. I want Panchayat to do counseling for my husband. On March 10, we called her husband by phone. He came to the Panchayat Counselors sat with both the parties doing separate and joint counseling. Arti reunited with family instead of being broken and today she is living happily in her in-laws' house.

Follow up: - Both parties lived together, and both the parties came to the Panchayat and Arti said that she has no complaint and is undergoing treatment for having children.

Surakshit Bachpan Surakshit Samaj

Name of the Project	-	<i>Surakshit Bachpan Surakshit Samaj</i>
Donor / Funding Agency	-	<i>Rise Up</i>
Starting Year	-	<i>2021</i>

Reporting period: June to March 2022

Human Resources - Full time, Part time and Volunteers (Un paid):- Part time =5 only

Intervention area: - South District of Delhi Neb Sarai & Sangam Vihar

Project Goal: - Safe Childhood and safe Society

Objective # 1- To have a sensitized community for ensuring reporting of missing cases and police force to deal with the victims of missing children and their families

Objective # 2 – To improve and strengthen the victim support system

Objective #3: To Build capacity of institutional machineries for effective intervention of missing children's cases.

Target group: - The project reached out to around 40000 households and create safe environment for 100,000 children



Brief description of the Population covered: - Sangam Vihar and Neb Sarai of Delhi is a vast territory with maximum inhabitants of migrated people. The people mostly migrated from West Bengal, Uttar Pradesh and Bihar. The population comprises of poor people who are the daily wage earners and the women folks are mostly working as domestic help. The child population of the area is highly vulnerable as their parents go for work while the elder children take care of the younger ones at home. There are numbers of issues like child marriage, child trafficking, sexual exploitation of children and free and compulsory education, which are the ramifications of the missing child issue. Once a child goes missing, he/she is being deprived of his basic rights like education and become vulnerable to exploitation. These children are targeted by the traffickers and the exploiters. Nav Srishti has been actively working in these areas since long and working for the community, its children and women in the ground.

Major activities

Formation of children groups in two areas

We have identified 100 children in the area through the gali meetings in the different locations of the program area and discussed on the child protection issue with them. After that we have identified 25 children in each area (total 50 children) as child champion. We have regular monthly meetings with these champions and have discussion on different protection issues like:



- Child rights - Survival, Development, protection & participation
- Missing Children & preventive measure
- Suraksha Ghera (protection circle in community)
- Child Helpline & its importance and how it works

Identification of community leaders and sensitization them on SOP

Through the community meetings we have identified 50 community leaders whom are interested to work on child protection issues. During the selection for the child protection group members, we also took the consent from the children of the area that keeping in the mind that children are comfortable to tell their problem or not. We have also oriented the group members on child protection policy of the organization. We have regular



monthly meetings with 20 members in each area. We sensitize the group on missing children issue, in which we covered the following topics:

- Definition of missing child

- What steps we have to take when child is missing
- At the time of FIR all whereabouts children should be told to police which will be helpful to find out the child.
- Orientation on SOP for the missing children
- How to aware the other people for preventing measures for missing child.

A micro campaign on missing children in the community

A micro level missing children campaign has been initiated in program area & nearby area. We have developed pamphlets & banners. On every Friday all the team members jointly do the campaign at the pinch points like Chowk, bus stand, rickshaw auto stand & market we distribute the pamphlets aware them on preventive measures. We also organized community meetings in which we invite legal expert from the DLSA. In which community share the cases also. In one program we reached 700-1000 people.

Monthly sensitization program on missing children and child rights with the police having main focus on implementation of SOP in trafficking /missing children's cases

We had first virtual meeting on "Preventing Children from going missing" for Police personnel of South District, SJPU and CWC members with collaboration of South District Legal

Service Authority. In which Mr. Ashutosh from DLSA talked about the rule 91 JJ Act. He clears the definition of missing child, that whose where about not known. He said that we divide in three categories i.e., missing, traced & Found child. According to NCRB data 8% increased in the child going missing across India. Many Police personnel have queries about the elopement cases



We had monthly meetings in both Police Stations with IOs and sensitize them on the SOP for missing children. During the discussion it was found that most of the IOs were not much aware about the SOP.

Review of police action according to SOP on case-to-case basis.

During the period we have reviewed 20 cases of the missing children, we have taken data of missing children from the ZIPNET and our team visit the family. During the discussion with family our focus on the process followed by the Police action to the missing child. Staff was already oriented on the SOP and Do's & Don't point. It was observed that many time there are some points which they are not following like visit the family in police dress, Not doing regular follow up with the family, which resulted that child came back home but showing the missing data on ZIPNET. The observation points were discussed with them in meetings.

When we are looking for the data of missing children, we found that there is no real time updating in ZIPNET, children are at home but still showing the information of missing, in this regard we also wrote to the Police Commissioner.

Raising issue at other Child Rights network for support

Nav Srishti is an active member and Convener of Alliance for People Rights (APR), Delhi. APR is a collective initiative of 15 NGOs working for the issues related to women and children. APR agreed to support Nav Srishti to take the missing children issue to the big platform like parliamentarians and other elected bodies. APR will support Nav Srishti to take the issue to media, Police, commission and other stakeholders. APR also stand with us to organize big consultation. APR has work force and they invite work-plan from their partner. Nav Srishti is one of the strong partners of APR and missing /trafficking is one of the prime agenda of APR too.

Interface meeting with CPG, Childline 1098, DCPU, CWC and DLSA for coordinated response.

We have organized interface meeting with DLSA in both area on the child protection issue and DLSA role in missing children process.

We have organized interface meeting with Childline & DCPU during the year on child safety.

Creating database of the officers of the concerned departments with contact numbers

All the data has been collected of the concerned departments, emergency numbers, Police, Special Juvenile Police Unit(SJPU), Anti Human Trafficking Unit (AHTU),child Helpline, District child Protection Unit(DCPU), Department of the Women & Child Development, Delhi Legal Service Authority (DLSA) Child welfare Committee (CWC) Juvenile Justice Board (JJB), Delhi Commission for Protection of Child Rights(DCPCR), National Commission for Protection of Child

Rights (NCPCR) & Child Care Institutions (CCIs) and Do's & Don't for Police has been included. Draft has been ready and after final approval it will be printed.

Significant impact during the Reporting Period on project

- + Formed 2 children's groups with 50 children as a child champion one in Neb Sarai & other in Sangam Vihar and these children attending regular monthly meetings on child protection issue.
- + 80% children champions know about the child rights & 1098 child helpline number
- + 40 Community leaders were sensitizing on SOP for the missing children and attending regular monthly meetings and formed 2 Bal Suraksha Dal (Vigilance groups)
- + We directly reached through Missing children campaign 70000 people and 80000 children.
- + 75 Police personnel were sensitizing on SOP for missing Children through virtual & offline meetings
- + Follow up of 20 missing children cases out of them 14 children are found.
- + Alliance for Peoples Rights (APR) written letter to NHRC & Broadcast Minister. About telecast only in DD channel is not worthy it should be in other private channels too.
- + 4 missing children's cases we found they came back but still viral on Zip Net. It is real time reporting gaps we have written letter to Police commissioner and DCPCR.
- + 2500 children covered in multiple activities to understand the gravity of issue. How children can protect themselves and report mechanism.

Impact of the Program at Community level, stakeholder's level:-

- 50% Child protection group members have understood the SOP for missing children.
- Alliance for Peoples Right (APR) recognized the issue and discussion held on the same and agreed to take up the issue related to missing children with Broadcast Minister on Making responsible all channel for missing children detail Aired it is not worthy to Aired only DD. National Channel.
- We identified gap on Zip net and reported Police Commissioner and DCPCR. According to Zip net child is missing whereas 4 children have been found when we done the home visiting. This is violation of Child Rights because her/his identity is floating in missing which he/she not liking. The chance of more vulnerability is high for this type of child. DCPCR has taken Suo-Moto cognizance to Delhi Police on our complaint.

Major capacity building program /exposures attended by team members

We had virtual sensitization program on "Preventing Children from going missing" for Police personnel of South District, SJPU and CWC members with collaboration of South District Legal

Service Authority. In which Mr. Ashutosh from DLSA talked about the rule 91 JJ Act. He clears the definition of missing child, that whose where about not known. He said that we divide in three categories i.e., missing, traced & Found child. DLSA shared that according to NCRB data 8% rise in the child going missing. Many Police personnel have queries about the elopement cases

Total reach (Direct reach): Around 70000 people and 80000 Children

Major Challenges faced during the reporting period

- Most of the parents are working they are not taking care their child especially young children and that increase the elopement cases
- Due to over burden of work on Police officials do not keep children's issue on priority leading to delays in coordination
- Transfer of Police officials SHOs leads to non- smooth functioning of the Program as new officials need to be oriented again

Rahul (name Changed) is 7 years old and living in the Sangam Vihar area. Rahul has two siblings, one day he was playing with his friends on the street. After some time, he went to the main road in front of Batra Hospital.

When he came to know that he reached an unknown place and far from his house, he got confused and started crying. That time one of our vigilance group members was there. She immediately called local police and handover the child to the Police.

Police produced the child in front of CWC and sent to the CCI. In the meantime, the parents of that child filed FIR of missing child, when the tracking process started the photograph of the child is matched with the found child. The IO informed his parents, and they visited home for the recognition. The Child reached home after one week.

Collaboration work with other organization, DLSA and individuals

CRY-Nav Srishti collaboration Work during Pandemic:

Vaccine Mitra Campaign

At Faridabad we organized Vaccine Mitra Campaign during second wave of Corona. This Campaign has objective to make people aware of Vaccination. Along with many reputed people our drive has been made successful by given endorsement by Shree Pal Karhan ji, (President CWC), shree O.P. Singh (District Police Commissioner), Shree Jitendra Yadav (Deputy District Commissioner) Ms. Meera ji, WCDPO



Vaccine Drive:-

With approval by Deputy Commissioner, we organized Vaccination cap collaboration with local PHC 4175 adult and children (12-16) vaccinated in our working area Santosh Nagar.



Relief materials distribution:

Nav Srishti received relief materials from CRY. When people are working from home, we are in field to distribute relief kits to District Hospital, RCH, PHC, ICDS and ANM. All departments appreciated our efforts and convey thanks to Nav Srishti CRY.

Total No. of Children Reached during Lockdown-2046

- + No. of AAA Workers provided protection supports -05
- + No. of ANM & Asha Workers provided protection supports- 02



- ✚ No. of PHC provided protection supports- 01
- ✚ No. of District Civil Hospital provided protection supports- 01
- ✚ No. of RCH provided protection supports- 01
- ✚ Distributed Thermal Scanner- 16
- ✚ Distributed Oxymeter-10
- ✚ Distributed Masks-29 boxes
- ✚ Liquid hand wash - 5 CANS /4 ltr.& 1 CAN 250 ML
- ✚ Soap dispenser 500 ml -1 PCS
- ✚ Sanitary pad- 2793
- ✚ Hand sanitizer 5LTR - 3 CAN



COVID -19 Awareness program

In the month of September 2021, we did collaboration with World Vision Organization. World Vision has developed excellent speechless Street play and Magic show on Corona and importance of Vaccine. We organized COVID-19 awareness campaign in Santosh Nagar, Rajeev Nagar Atmadpur and Agwanpur.

Water pipeline in Santosh Nagar Slum

On 5th January 2021 Community demanded water pipeline. As in Santosh Nagar there is only one Burwell from which whole community getting drinking water. We aware community to ask your ward councilor for water pipeline connection. Through RWA people gave written application. It was an achievement day for community within 3-4-month water pipeline was laid in community and most of the houses started getting water through pipeline. Around 16000 people benefitted.



After this, a network of water pipeline was laid for drinking water in the month of April. Due to the facility of door-to-door pipeline, the problem of drinking water of the population of about twelve to fifteen thousand has been solved. Now families and children are getting clean drinking water free of cost through pipelines.

Teaching-learning material support to the children- Cry has provided teaching-learning support material to the children like, books, notebooks, pencils, erasers, sharpeners, crayons, sports material, and other required material.



A set of books were given to 147 children of class 10th and class 12th & 110 CAC children and 2000 children from Nangloi & Sultanpuri area. The parents of the children were very happy with this work, they said that this help will reduce the financial burden on us, with the remaining money of the book, we can afford tuition for the children. In senior secondary school 36 children received Tab with support of BSES on the basis of result.

Psychological sessions for Children

This phenomenon caused the children to lose all contact with Child Activity Centre and due to these dismal circumstances, a host of psychological issues arose among the youngsters and children. Several children reported increased arguments with their



parents as a result of a stressed and anxious environment at home and increased irritability and anger in their behavior. A series of sessions were conducted with 110 CAC children 60 adolescents and 58 parents on psychosocial wellbeing. These sessions helped a lot to children free from stress and anxiety.

“Vaccine Mitra Campaign”

Nav Srishti team along with community-based groups took up this challenge of creating awareness in favor of this vaccination drive through our “Vaccine Mitra Campaign” and gradually after understanding the need of the vaccine, the community population started to come forward to take this life-saving vaccine. Total 900 households in Santosh Nagar (around 5400 people) have been visited door to door for awareness generation about



COVID-19 and informed about the vaccination camp and were motivated for vaccination. Also, several rounds of meetings were conducted with AAA workers on strategies of awareness generation and vaccination.

COVID -19 Relief materials Distribution

- ✚ *Total No. of Children Reached during Lockdown-2571*
- ✚ *No. of AAA Workers provided protection kits -06*
- ✚ *No. of ANM & Asha Workers provided protection kits - 09*
- ✚ *No. of PHC provided protection kits- 03*
- ✚ *No. of District Civil Hospital provided protection kits - 01*
- ✚ *Distributed Thermal Scanner- 22*
- ✚ *Distributed Oximeter-22*
- ✚ *Distributed Masks-2600*
- ✚ *Liquid hand-wash -5 CANS /4 litre & 1 CAN 250 ML, Soap dispensers 500 ml -36, Sanitary pads– 3010, Hand sanitizer 5LTR -3 CAN*
- ✚ *Notebook = 10560*

COVID Action Collaboration - SWASTI: -

CAC introduce Nav Srishti to SWASTI. SWASTI is a registered society under



the Karnataka society's registration Act. 1960; having its registered office at No. 25, 1st Main, AECS Layout Ashwath Nagar, Bangalore.

From 1st November 2021, Nav Srishti is associated with SWASTI, regarding the Vaccination campaign. Around 8000 people our targeted to mobilizing and vaccinated. We found around 100 children in Neb Sarai, who were out of education, and they were not getting support from school, only those children get vaccinated who was admitted in school. Local PHC don't have vaccine availability for children. We talked to our South Delhi DM. He immediately ordered series of camps in premises of Nav Srishti for all vaccines including children too. Through Government vaccination centers and through our camps we motivated and vaccinated around 53667 people Delhi/NCR. We have received excellent collaboration from local PHC, Neb Sarai and so far, we have organized seven immunization camps. We thank South DM, Dr. Meenu and Dr. Madhu for all endeavors to reach people and made them vaccinated.

We have also been making the people aware on the social protection schemes and enrolling them for entitlement. Total 250 people benefitted till March 2022.

Individual Collaboration with Mr. Gurcharan Singh Kocher ji

While visiting Nav Srishti Kocher sir realized to work on lack of cleanliness in surrounding area. As we shared with him the struggle no door-to-door collection of garbage by authority. No proper sewerage connection. When no options left, people started throwing garbage here and there. Kocher ji gave us financial support for hiring Rickshaw to collect garbage every day and sweep up the surroundings. In meantime he had taken our problem in



higher level. As a result, on 25th June 2021 MS. Sonal Swarup, South Delhi Deputy Commissioner (MCD) visited our area. All responsible officers and area ward councilor also came with her. She had taken issue very seriously. Same day all garbage has been cleaned and every day sweeper is coming in the locality for sweep up the roads and drainage. Daily dustcart comes to collect garbage from door to door.

On 9th July we organized community meeting on cleanliness issue. Kocher ji addressed people on importance of cleanliness. He provided dustbin to community, people saying it is a

responsibility for all to keep our house and our surrounding clean. It is necessary for our health. We convey our heartfelt thanks to Mr. Kocher sir for his great support.

Devastating Fire –Neb Sarai

On 29th November 2021, around 6 P.M at Neb Sarai (Ghora Basti) caught fire due to a short circuit. Within few minutes 50 families had lost everything. 20 fire brigades came to douse the fire but a devastating fire gutted 50 families' belongings. Somehow, they saved themselves and their animals. No casualty



occurred but 3 people badly burnt whom they had taken to hospital by Police.

Nav Srishti then immediately started circulating information to people/NGO/network through social media and one to one talk. Next day we reached in Basti with Krishna from CRY, we saw everything destroyed in the fire. People were speechless in this condition. They told us that they lost everything except the clothes they wore. Vishnu and Rachna told us they lost around 2 lakh rupees in the fire, which they saved for purchasing a Pickup Van for business. People were socked due to this sudden incident.



Spreading information started working as many help came forward and they supported people whatever possible for them.

- ✚ On 4th December 2021, first Goonj provided help to all 50 families. They received 44 winter kits and 400 utensils.
- ✚ On 9th December 2021 Mr. G.S Kocher ji and Poonam Anchal ji supported for DRY ration (Rice, Pulses, Oil, Salt and Spices.)
- ✚ On 14th December 2021 CDO (Conference Development Office) team reached with 50 Dry Ration Kits, 50 Tarpaulins 50 Blankets distributed.

During that we also organized a counseling session and motivational speech by Mrs. Reena Banerjee, chief functionary of Nav Srishti and people came from the COD team. Now their life gradually in normalization mode and we continue to have touch with the families.

Collaboration with GOONJ

On 9th December 2021 we received 250 winter kits for distribution in the Neb Sarai area. The purpose of distribution of kits is to sensitize towards the sustainability of activities and to communicate how it benefits when the community comes together & owns the activities for the betterment of themselves and take full responsibility of it in future.

9th December to 16th December 2021, we visited door to door in the community with the team members of Goonj into the 250 families and done DFW (Dignity for work) activities by the community people through cleaning drive. The community completed the cleaning drive, after that we called the people in the centre and distributed 250 winter kits whose participated in the cleaning drive. After getting the kit people felt really happy, they said that this winter kit is very useful in this cold season.

Collaboration with DLSA sessions

In this year we organized awareness with the collaboration of DLSA on the different issues like: -

- *On 3/8/21 discussed on Child protection issue by the advocate Mr. Abhishek from DLSA at Neb Sarai Area.*
- *On 7/8/21 discussed on Child protection issue by the advocate Mr. Abhishek from DLSA at Sangam Vihar Area*
- *On 28/8/21 discussed on Triple Talaq by Advocate Gulshan Jahan from DLSA at Neb Sarai Area*
- *On 27/8/21 discussed on Domestic violence by Advocate Priyanka Kakkad from DLSA Neb Sarai Area.*
- *On 25/11/21 discussed on Domestic violence by Preeti Sharma from DLSA Neb Sarai Area.*
- *On 8/3/22 discussed on women rights on the occasion of International women day Neb Sarai Area.*



Total Coverage 2021-22

Sl. No	Program	Direct benefited	Indirect benefitted	Remark on Indirect reach	SDG GOAL Reached
1	Mahila Panchayat Neb Sarai	539	25000	Community people	SDG 5-
2	Crèche Construction site	312	765	Parents	SDG 1
3	Crèche Neb Sarai	50	200	Parents	SDG 1
4	Childline (Faridabad)	880	30,000	Children & people	SDG 16
5	Saksham (Youth livelihood)	825	89000	Youth	SDG 08
6	Family Counseling Centre – Neb Sarai	85	20000	Community people	SDG 05
7	Family Counseling Centre – East Delhi	25	500	CIFS campus	SDG 5
8	Apollo Tyres Foundation	18546	19029	Truck Drivers	SDG 3
9	Rape Crisis (Outer Delhi)	596	2993	Victims Rape - abuse & parents	SDG 5
10	Rape Crisis (Outer North Delhi)	849	2849	Victims Rape - abuse & parents	SDG 5
11	Vocational Training - Tailoring	78	1000	Community people	SDG 8
12	Vocational Training - Tailoring	106	1000	Community people	SDG 8
13	Protection –Missing /Trafficking	2500	100000	Community people & children	SDG 16
14	Social protection covered	250	10000	people	SDG 1
15	COVID vaccine & awareness	53667 Vaccinated	20000	Community people	SDG 3
16	Partnership for the Goal	30000	100000	Community people & children	SDG17

SDG 1-

No poverty –

Direct- 612,
Indirect- 10965

SDG 3-

Good Health –

Direct -72213,
Indirect- 39029

SDG 05-

Gender Equality-

Direct -2094,
Indirect -51342

SDG 8

**Decent Work &
Economic Growth-**

Direct -1009,
Indirect -10900

SDG 16 –

**Peace, Justice and
strong institution –**

Direct - 3380,
Indirect - 130,000

SDG 17-

Partnership for Goal

Direct - 30000,
Indirect -100000

Total Coverage

Direct: - 109,308
Indirect - 342236



Origin, Structure and Management

Nav Srishti is a Non-Profit, Non-Governmental Organization (NGO), registered under Societies Registration Act, 1860 on August 03rd 1994, at New Delhi, PAN No. AAGAN5932R and under Foreign Contribution Regulation Act 1976 and Income Tax (IT) Exemption Act 1961 and registered under CSR registration act (Pursuant to section 135 of the Companies Act, 2013 and Rule 4 (1) and (2) of Companies (CSR Policy) Rules, 2014.

General Body is comprised of 15 members who manages resources and provide guidance and support. GB elects Executive Committee comprised of 07 members to look after day-to-day functioning.

General Body (G.B.)	Executive Committee
Ms. Annu Jha	Ms. Annu Jha – President
Mr. Raju Verma	Mr. Raju Verma – Vice-President
Ms. Reena Banerjee	Ms. Reena Banerjee – Secretary
Ms. Surinder Kaur	Ms. Surinder Kaur – Treasurer
Mr. Shani Srivastava	Mr. Devendra Kumar Pandey – Member
Ms. Anita Devi	Ms. Tripti Sarkar – Member
Mr. Devendra Kumar Pandey	Ms. Anita Devi – Member
Ms. Nirmal Kaur	Advisory Board
Ms. Poonam	Dr. Deepti Mehrotra, Prof.-Delhi University
Ms. Rakhi Singh	Col. (Rtd.) G. S. Grover, Ex. President Rotary Int. (G.K)
Ms. Tripti Sarkar	Mr. Vivek Aggarwal (Advocate)
Mr. Arijit Adhikari	Mr. Rajan Borah (Retd. Scientist)
Mr. Mukesh Kumar Dwivedi	
MS. Sunita Sharma	
Mr. Daleep Semwal	

We have an Advisory Board that provides ideological, academic, and strategic support on various issues. It is comprised of medical doctors, social experts and persons working in the

field of latest technologies, media communications and teaching aids, and experts working on various issues.

We have promoted a core team involving our team members. Core team reviews the progress in regard with ideological development, program implementation, financial management, coordination & cohesiveness among team, administrative improvement, and other related issues. It also suggests the necessary steps to be taken.

We have a team of **73 persons (50 women and 23 men)**. It consists of **62 full-timer and 11 part-timer persons**. Besides, more than 1200 volunteers provide active support in our programs. Entire team is very much sensitive on the issues related to gender equality and child rights.

Strategic Direction

- *Promoting rights and entitlements of poor and marginalized specially Women and Children*
- *Advancing democratic values irrespective of Caste, Religion or Gender*
- *Holistic development of poor especially in vulnerable areas*
- *Economic empowerment and linkage with employment through skill building*
- *Strengthening organizational management*

Core Values

- *Accountability*
- *Transparently*
- *Integrity*
- *Participation of all sections of the society*
- *Gender Responsiveness*
- *Team Building*

Policies Adhered by Organization

- *Human Resource Development cum Financial Manual Policy*
- *Sexual Harassment Policy and Procedure*
- *Child Protection Policy*
- *Data Protection Policy*

Approach

- *Networking and alliance building for Pro people policies*
- *Integration of people centric approach and service delivery*
- *Capacity building of the community and establish program people's centric models*
- *To ensure holistic child rights (Education, Protection, Survival and participation)*
- *To ensure women empowerment (Safety, promote for self-secure and financially self-sustain.)*
- *Establish linkage with local Governance and leverage for better community services*
- *Promoting CBOs as sustained social community resources*
- *Documentation of the changes & progress, best practices, success case studies*

Nav Srishti representation in Government/ non-government Committees: -

- ✚ *Nav Srishti is a member of South DLSA.*
- ✚ *Neetu represents Nav Srishti as member of PCPNDT South District Delhi.*
- ✚ *Nirmal Kaur represents Nav Srishti as member of PCPNDT South District Delhi – Directorate of Health Services, Begumpur, Malviya Nagar, New Delhi*
- ✚ *Sunita Devi represents Nav Srishti as member is a support person in DCPU at Faridabad.*
- ✚ *As Child line coordinator Ms. Sunita is member of District Task Force, Faridabad.*
- ✚ *Sunita represents Nav Srishti as member of Sexual Harassment Committee at ITI, Institute (Govt). She is also a member at, Ballabgarh Bus Terminal and senior citizen cell Sector 16 Mahila Police station.*
- ✚ *Anuradha represents Nav Srishti as member in School Management Committee (SMC) member In West Delhi.*
- ✚ *Ms. Sushma Sharma represents Nav Srishti at Internal Committee, POSH , North MCD*
- ✚ *Reena Banerjee represents Nav Srishti as member of Network "Alliance for People's Rights" & Delhi NEEV forces, CSO coalition to end child marriage in India, and Right to Education Forum.*
- ✚ *Reena Banerjee represents Nav Srishti as member of International Women's Peace Group (IWPG) South Korea*

Volunteers & Interns details 2021-2022

Sr. no.	Name	Period		Referring institute	Course	Place
1	Ms. Pooja	03-09-21	04-09-21	IGNOU	MSW	Nangloi
2	Ms. Sushma	03-09-21	04-09-21	IGNOU	MSW	Nangloi
3	Ms. Renu	03-09-21	04-09-21	IGNOU	MSW	Nangloi
4	Ms. Nisha	15-03-21	21-06-21	IGNOU	MSW	Jahangir Puri
5	Momd Irshad	15-12-20	29-07-21	University of Delhi	M.A.	Faridabad
6	Rahul Baisla	15-12-20	29-07-21	University of Delhi	M.A.	Faridabad
7	Ms. Devika PV	10-04-21	30-10-21	Rajagiri College of Social Science, Kalamassery Kerla	MSW - Semester -III	Neb Sarai
8	Ms. Aleesha P Sabu	10-04-21	31-10-21	Rajagiri College of Social Science, Kalamassery Kerala	MSW - Semester -III	Neb Sarai
9	Ms. Mimanshi Shokeen	21-08-21	25-10-21	Amity University Noida	MA 1st	Neb Sarai
10	Rupal	09-06-22	27-10-21	IGNOU	MSW 1st Year	Jahangir Puri
11	Sonia	10-01-21	30-11-21	IGNOU	MSW 1st Year	Nangloi

12	Arnab Saha	31-01-22	20-02-22	NMIMS	Care Program	Faridabad
13	Ingit Goyal	31-01-22	20-02-22	NMIMS	Care Program	Faridabad
14	Rajan Dodeja	31-01-22	20-02-22	NMIMS	Care Program	Faridabad
15	Sagar Goregaonkar	31-01-22	20-02-22	NMIMS	Care Program	Faridabad
16	Mr. Naveed Sarmad	02-10-22	26-02-22	Jamia Millia Islamia	MSW	Neb Sarai
17	Kushal Sood	31-02-22	23-02-22	NMIMS	We Care: Civic Engagement	Faridabad
18	Naman Wadhwa	31-02-22	23-02-22	NMIMS	We Care: Civic Engagement	Faridabad
19	Nikhil Gandhi	31-02-22	23-02-22	NMIMS	We Care: Civic Engagement	Faridabad
20	Mr. Pravesh Kumar Singh	02-10-22	26-02-22	Jamia Millia Islamia	MSW	Neb Sarai

Nav Srishti Financial Status for FY 2021-22

We are very thankful to the Donor organizations and individuals who have provided financial support to us. Their support has enabled us to contribute towards the marginalized people and achieve the goal of socio-economic development. It includes

-  **Apollo Tyres Foundation**
-  **Central Social Welfare Board (CSWB)**
-  **Childline India Foundation**
-  **CIDS (Rise up)**
-  **Delhi Commission for Women (DCW)**
-  **Delhi Social Welfare Board (DSWB)**
-  **Gender Resource Centre (GRC)**
-  **Integrated Child Development Services (ICDS)**
-  **Mobile Crèches**
-  **Plan International (India Chapter)**

We have received a total amount of Rs. 214.5 Lakh in form of National Grant-in-Aid (Rs. 209 Lakh) and Donations, interest etc. (Rs. 5.50 Lakh). We have spent a total amount of Rs. 211 Lakh on various programs and administrative activities.

We convey our sincere thanks to all the donors, individuals and support organizations. We wish to convey our heartfelt gratitude to Ms. Nargis Panchapakesan for her continuous contribution in memory of her beloved son Sharad Panchapakesan for two decades. Besides, we give special thanks to our following individual donors, who helped the organization.



- 1. Shri Gurcharan Singh Kocher**
- 2. Mr. Krishna Kumar**
- 3. Mr. Yogesh Tyagi**
- 4. Mr. Pawan Yadav**

NAV SRISHTI
306, NEB SARAI, NEW DELHI - 110068

CONSOLIDATED INCOME & EXPENDITURE FOR THE YEAR ENDING 31ST MARCH, 2022

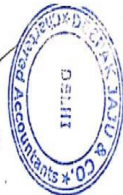
31-3-2021 Rs.	EXPENDITURE	31-3-2022 Rs.	31-3-2021 Rs.	INCOME	31-3-2022 Rs.
	To Project Grant Expenses (As per Schedule - F to P)			By Grant Receipts (As per Schedule - Q)	
8,363,827.00	Plan India Project Expenses	-		21,380,979.00	
3,068,736.00	Save the Children Project exp	-		Add: Unspent Grants of prev. Year	937,226.00
1,228,068.00	Plan India (Safer Cities) Project Expenses	-			22,318,205.00
11,218,109.00	Plan India (Young Health) Project Expenses	-		Add: Grant Receivable (Closing)	2,448,784.00
	Mobile Creche Project Expenses	-			24,766,989.00
43,500.00	CAF Foundation Project Expenses	-	45,315,129.45	Less : Grant Receivable of Previous Year	5,816,124.96
2,500,093.00	CRY Project Exp.	-		Less : Unspent Grants C/F Current Year	514,078.00
1,240,042.00	Nav Srishiti Gen. Expenses (FCRA)	16,907.09			18,436,786.04
(12,247.75)	Childline Project Expenses	1,358,032.00	867,834.21	By Other Receipts (As per Schedule -R)	568,745.18
1,352,599.00	Plan Saksham Project Expenses	6,183,900.00		By Donation in Kind	4.00
3,163,395.00	Mobile Creche Project Expenses	1,307,924.00		By Excess of Exp over Income	368,536.26
1,185,890.00	Family Counselling Centre Project Exp.	634,215.00			
654,693.00	Apollo Tyres Foundation	2,894,377.00	290,341.68		
2,487,512.00	CRY Project Exp.	-			
1,960,742.00	DCW Project Expenses	5,770,450.00			
5,530,449.00	Honda Project Expenses	0			
-	Interested Child Development Scheme	129,948.00			
108,000.00	Plan LIC Project Expenses	0			
-	Nav Srishiti Core Expenses	(1,116,503.98)			
(145,948.16)	Globe Health Survey Exp.	-			
4,210.00	Plan India H&M Project Expenses	850,024.00			
1,007,423.00	RISE UP (ICDS) PROJECT EXPENSES	945,922.00			
1,013,200.00	Mobile Creche -S School Project Expenses	-			
-	To Depreciation	398,876.37			
501,013.25	To Excess of Income over Expenditure	-			
-					
46,473,305.34		19,374,071.48	46,473,305.34		19,374,071.48

AUDITORS REPORT

As per our report of even date attached'

Firm Regn. No.: 018142N

Deepak Jaju (M. No.96308)
for & on behalf of
M/s Deepak Jaju & Co.
Chartered Accountants
Firm Regn. No.: 018142N
Place : New Delhi
Dated : 30th September 2022
UDIN: 22096308AXVIAH7942



(ANNU JHA)
PRESIDENT
ANNU JHA
President
Nav Srishiti

FOR NAV SRISHTI

(REENA BANERJEE)
SECRETARY
REENA BANERJEE
SECRETARY
NAV SRISHTI

NAV SRISHTI
306, NEB SARAI, NEW DELHI - 110068

CONSOLIDATED BALANCE SHEET FOR THE YEAR AS ON 31ST MARCH, 2022

<u>31-3-2021</u> Rs.	<u>LIABILITIES</u>	<u>31-3-2022</u> Rs5	<u>31-3-2021</u> Rs.	<u>ASSETS</u>	<u>31-3-2022</u> Rs.
	<u>GENERAL FUNDS</u>			<u>FIXED & CURRENT ASSETS</u>	
	Balance as per last year 4,200,692			<u>FIXED ASSETS</u>	
				(As per Schedule - A)	6,385,915
	Add:- Excess of Expenditure over Income (368,536)	3,832,156	6,747,504		
4,200,692	Add:- Expenses written off			<u>LOAN & ADVANCES</u>	
				(As per Schedule - B)	183,337
	<u>LOAN & ADVANCE</u>			<u>GRANT RECEIVABLE</u>	
2,953,948	- Staff Welfare Fund 2,599,812			(As per Schedule - C)	2,448,784
-	- Loan Others -	2,599,812	5,816,125		
	<u>UNSPENT GRANTS</u>			<u>CASH & BANK BALANCE</u>	
937,226	(As per Annexure - 1)	514,078		Bank Balances 1,003,748	
	<u>CURRENT LIABILITIES</u>			(As per Schedule - D)	
6,119,902	(As per Schedule - E)	3,086,439	1,301,352	Cash In Hand 10,701	1,014,449
14,211,768		10,032,485	14,211,769		10,032,485

AUDITORS REPORT

As per our report of even date attached'
Firm Regn. No.: 018142N

FOR NAV SRISHTI

Deepak Jaju
for & on behalf of
M/s Deepak Jaju & Co.
Chartered Accountants



Annu Jha
(ANNU JHA)
PRESIDENT
ANNU JHA
President
Nav Srishti

Reena Banerjee
(REENA BANERJEE)
SECRETARY



Place : New Delhi
Dated : 30th September 2022
UDIN: 22096308AXVIAH7942

FORM NO. 10B
[See rule 17B]
Audit report under section 12A(b) of the Income-tax Act, 1961, in the case of charitable or religious trusts or institutions

We have examined the balance sheet of NAV SRISHTI AAGAN5932R [name and PAN of the trust or institution] as at 31/03/2022 and the Profit and loss account for the year ended on that date which are in agreement with the books of account maintained by the said trust or institution. We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of the audit. In my opinion, proper books of account have been kept by the head office and the branches of the above named trust visited by us so far as appears from our examination of the books, and proper Returns adequate for the purposes of audit have been received from branches not visited by us subject to the comments given below :

In our opinion and to the best of our information, and according to information given to us the said accounts give a true and fair

- (i) in the case of balance sheet, of the state of affairs of the above named trust as at 31/03/2022
- (ii) in the case of profit and loss account, of the profit or loss of its accounting year ending on 31/03/2022

Place **DELHI**
Date **30/09/2022**
Date of Signing Audit Report **30/09/2022**

Name
Membership Number
FRN (Firm Registration Number) :
Address


DEEPAK JAJU
096308
0018142N
3/127, Upper First Floor, Lalita Park,
Laxmi Nagar, DELHI, 110092,
DELHI, INDIA.
22096308AXVIAH7942




 UDIN


ANNU JHA
President
Nav Srishthi

General Information

Name Of The Organization	-	Nav Srishti
Contact person details	-	Mrs. Reena Banerjee, Secretary reena@navsrishti.org Mo. No. 9810226459
Postal address:	-	306, Neb Sarai Village, Near Holi Chowk, Maidan Garhi Road, New Delhi – 110068 info@navsrishti.org , www.navsrishti.org
Phone landline office	-	8448-693484
Is Society Registered: - Yes/No	-	Yes
If yes, under what Act:	-	Society Registration Act 1860
Registration Number and Date:	-	August 03, 1994, S/26460
PAN: TAN.	-	AAGAN5932R DEL NO. 3638F
Niti Ayog Unique ID of VO/NGO.		DL/2017/0172690
CSR registration No.		CSR00000073
Income tax Status	-	No. N-402/2228
Details of 12 (a):	-	19/94-95 Dated 8.05.95
Whether registered under FCRA yes/No:	-	Yes
If yes, than FCRA Registration Number And valid up to	-	40094440987 This renewed certificate is valid for a period of five years with effect from 01-01-2022. Till 31 st December 2026
Auditor	-	M/s Deepak Jaju & Co. M. No. – 96308
Bank accounts for national fund	-	S/B A/c No. 10341659642 IFS Code –SBI 0008442
Bank account for foreign fund	-	A/C 40094440987 IFC Code : SBIN0000691 SWIFT STATE BANK OF INDIA, 11Sansad Marg, New Delhi, 110001

Appeal; We Seek Your Support

Girl Child education:

Education for girls are always a big challenge and Pandemic has made more devastating. To retain girls in education we are working for running supporting education centre. This education centers not only helping them improving quality of education, but we focused their retention on formal education system. We conduct other actives like life skills sessions, parents' girls' interaction, stakeholders' interaction, and exposure tour.



We are covering girls under Pre- primary, Primary, upper primary and High school level. Your support will help them for purchasing books, learning materials, teacher remuneration etc.

Crèche for Children of Working Mothers

Every day from Delhi 17-18 children are missing and out of them 6-7 children never found. Maximum children of migrant labors are missing. Irony for these children have no safe place to stay when they are alone. You can support our

crèche program per child cost monthly. Your Donation will help children for his/her tuition, Cook food, books/toys and healthcare. Your support will help children development, protection and help them to become a good citizen. **Whatever amount you donate that's not a matter, you'll become a change maker of the society that's what it matters.**



These efforts can help thousands of children to change their life. You can personally visit organization and witness that how your contribution is changing the lives of children.

For more information, kindly visit our website - www.navrishti.org

Please make tax-deductible donations u/s 80G online or send a cheque/demand draft payable at Delhi in favor of "NAV SRISHTI". You can donate through DanaMojo platform.